

# The Educational Interpreter Performance Assessment®

# **EIPA Written Test and Content Standards**

Before the EIPA Written Test could be developed, professionals at the EIPA Diagnostic Center who are experts in the field of educational interpreting set specific standards (content knowledge standards) regarding the knowledge educational interpreters must possess to be successful in the classroom setting. These standards deal with a variety of areas that educational interpreters must understand.

These standards are not intended to be exhaustive. They reflect minimum competencies, not a substitute for formal learning.

The questions on the EIPA Written Test were developed from these core standards. All interpreters planning to take the EIPA Written Test and the EIPA Performance Test can obtain a copy of these standards before taking either test.

The EIPA Written test was reviewed, evaluated, and rated by a panel of experts in the field to ensure that it accurately reflects the information educational interpreters should know. These experts included interpreters, interpreter educators, deaf consumers, and teachers of the deaf.

# 1. Student Development

As students grow and mature, their levels of confidence and independence, and their capacity to work and cooperate with others develop. It is essential that educational interpreters are able to recognize these changes in a student's development and are able to adapt their interpreting approach and the level of support they provide the student when necessary.

# CORE STANDARDS IN STUDENT DEVELOPMENT

EIPA Written Test questions dealing with student development were assembled based on the following core student development standards:

#### AGE-SPECIFIC DEVELOPMENT

- The early detection of hearing loss is critical because it allows deaf and hard of hearing students to develop language that is more age-appropriate when compared with their hearing peers.
- The majority of deaf and hard of hearing students are born to hearing families who may not provide them access to a fluent language early in development.
- Because attachment is important to young students, it can facilitate the student's learning.
- From age 6 to 11, students develop notions about their ability to achieve (industry vs.
  inferiority). Inferiority develops when negative experiences at home, at school, or with peers lead to
  feelings of incompetence.
- From age 6 to 11, students develop the capacity to work and cooperate with others. Educational interpreters need to be aware that this development is as important as the factual knowledge that students acquire in school.



#### MATURITY LEVEL

As students mature, their autonomy changes. During adolescence, they become more autonomous and demonstrate more initiative, which is healthy. As a student matures, interpreters should reduce the amount of support they provide.

The period of adolescence is important to identity formation. Young people with a weak sense of trust, autonomy, or initiative may experience identity confusion and may be unprepared for the challenges of adulthood. Young people explore their identity and values at this age. Interpreters must be sensitive to the student's needs to explore their identity independent of the interpreter.

When responding to a student's inattentiveness, the interpreter should consider the student's level of maturity.

# SKILL LEVEL

- Interpreting for older students utilizes different skills than interpreting for younger students. However, one is not more important than another. In general, interpreters with better skills are needed with younger students who are still developing language skills and are less capable of repairing an interpreter's errors.
- In order to understand a student's current level of functioning, interpreters should review a student's IEP with other members of the team.

# **RELATIONSHIPS**

- Students often create bonds with professionals they work with. Although such bonds are healthy, professionals must be careful to maintain professional boundaries.
- Adolescents may be more comfortable with same-gender interpreters in some situations.
- Peer relationships are very important to social and cognitive development throughout the school years.
- During the middle school years, friendships involve a great deal of communication. When a student does not have age-appropriate pragmatic skills, his peers may view him as socially awkward.

# 2. Cognitive Development

Cognitive development refers to the student's understanding of concepts and the ability to think and reason. While language stimulates cognitive development, language sophistication influences cognitive abilities. The ability to interact with others while using language helps students develop cognitive skills. Students who are deaf or hard of hearing have the same capability for cognitive development as do students with normal hearing.

The educational interpreter plays a vital role in a student's cognitive development. Most interpreters can use language to communicate concepts that are simple or often used. However, a skilled educational interpreter must not only understand the concept of cognitive development, he or she must also be able to handle the complex task of using language to communicate concepts that are new, abstract, or difficult.

# CORE STANDARDS IN COGNITIVE DEVELOPMENT

The following core standards were used by EIPA Diagnostic Center experts to develop EIPA Written test questions regarding cognitive development:

### **COGNITION**

• A Piagetian approach to cognitive development assumes that cognitive development is independent from language development.



- Information enters the mind to stimulate cognitive development through perception of sound, visual information, speech, and touch.
- Cultural background affects cognition by helping to define what we know, what is important, how we approach new tasks, how we interact.
- Socialization is an important aspect of cognitive development.
- Play has an important role in cognitive development.
- Teacher's questions can require different levels of abstraction in terms of cognitive skills. Taxonomy: Demonstration of knowledge; Comprehension; Application; Analysis; Synthesis; Evaluation.
- Organizing a text spatially may help a student organize the text cognitively.
- Cognitive organization helps students store and remember concepts. Providing students with repetition allows them to see patterns, parallels, comparisons, and similarities, which all help them learn.
- In terms of cognitive development, students learn when there is a conflict between what they think and new information that they receive. Often this causes the student to accommodate, or to modify a cognitive scheme, based on new information.
- A cognitive scheme is a cognitive structure that organizes information, making sense of experience. Students develop schemes in many different domains: motor, language, thinking, social, etc.
- Students interpret the world and experiences in terms of their cognitive schemes, which have been developed based on previous experiences.

# CONCEPTUALIZATION

- Students often need support to learn new concepts in terms of contextualization, breaking down concepts, etc. Effective support can include practice, repetition, and experience which aide in generalizing a concept.
- A student's ability to repeat a concept does not mean the student understands it. Students can memorize language without understanding what it really means. When a student can answer questions spontaneously about the concept, or can show that he understands, there is better evidence that the student has learned.
- Understanding a concept and being able to talk about a concept are not the same. Being able to talk about a concept often helps a student understand it.

# **LEARNING**

- The goal of education is for students to acquire thinking skills, not to just memorize facts.
- Students are like little scientists, trying to explore and figure out how the world works based on what they see, do, and hear.
- Students learn a great deal from exploration, making mistakes, and self-correction.
- Behavioral approaches to learning propose that positive behavior can be increased by the use of
  positive re-enforcers. Negative behavior can be decreased by the use of punishment or withdrawal of
  privileges. Strict behaviorism does not recognize the active cognitive construction on the part of the
  student.



# 3. Language Development

Because interaction is essential for language development, the interpreter plays a vital role to a student who is deaf or hard of hearing. Students learn language by interacting with people around them. By exposing the student to fluent use of the language, the interpreter facilitates the student's ability to learn the language.

An experienced interpreter is aware of his or her influence on the development of a deaf or hard of hearing student's language. He or she reviews the student's IEP with a professional in order to become familiar with the student's current level of functioning. The interpreter takes this knowledge into consideration and makes modifications to his or her interpreting approach and the classroom environment if necessary.

#### CORE STANDARDS IN LANGUAGE DEVELPMENT

To provide the best possible service to a student who is deaf or hard of hearing, an interpreter must also be aware of the following core standards. These standards were used by EIPA Diagnostic Center experts to develop the EIPA Written test questions regarding language development.

#### LANGUAGE SKILLS

- The interpreter needs to know the student's language skills both expressively and receptively, the student's cognitive potential, and the educational goals as outlined in the student's IEP.
- Language evaluation should be conducted by a professional who has training specific to language and students who are deaf or hard of hearing.
- Language stimulates cognitive development. Language sophistication influences cognitive abilities. The ability to interact with those around you, using language, helps students develop cognitive skills.
- Language development in ASL parallels the development of spoken languages.
- A student's language level, his world knowledge, and vocabulary skills can impact his ability to learn new concepts.
- Students who are deaf or hard of hearing may have language skills that are delayed compared with their hearing peers. However, this is not because they have problems learning language. Rather it is because they have problems accessing language in their environment. It is an environmental problem and not a learning problem.
- The ability to have a conversation about daily events doesn't mean that a student can understand academic language used in the classroom. Conversations generally have more turn taking about topics that reflect a shared experience. They also provide more opportunities for repair of misunderstandings. Academic language is generally more complex in terms of vocabulary and syntax. It provides students with fewer contexts to understand the topic. It has less turn taking with longer monologues.
- Deaf and hard of hearing students are often in the process of learning language in school while they
  are learning new concepts. Hearing students are using their language to learn new concepts. This
  means that an interpreter may need to include an explanation of a concept in the interpretation in
  order to facilitate learning.
- It is different using language to communicate concepts that are easy, or used often, compared with using language to communicate concepts that are new, abstract, or difficult.
- When young students make language errors, it is often difficult for them to fix their errors and they
  simply repeat the error. Adults often model the correct language without expecting an immediate
  change from the student.
- All students and adult's gesture. Gesture can be very communicative and useful. However, gesturing is not linguistic.



#### **DEVELOPMENT**

- Students begin to produce their first words at about 1 year of age.
- Students begin to combine two words or signs into a sentence at about age 2 years.
- Students begin to produce complex language at about 3 years of age.
- By 3 to 4 years of age, hearing students are able to use English morphology correctly most of the time.
   By 3 to 4 years of age, deaf students learning ASL from their deaf families are able to use verb agreement correctly much of the time.
- During the early elementary years, students are still learning to use language.
- During the early stages of language development, students talk about what is here and now.
   Decontextualized language refers to people and events that are not in the here and now. The ability to talk about past events is one of the earliest forms of decontextualized language.
- Students acquire language early, but metalinguistic development is a later development.
- Young students use prosody in languages to help determine how to segment language at the word
  and sentence level. Prosody also communicates a great deal of information about the speaker's
  intention, which may particularly benefit students in the process of learning language.
- The language demands in textbooks increase significantly around third grade. The language becomes
  more complex in terms of syntax and vocabulary. There is more text and fewer pictures to help
  interpret the text. Students who were able to read first and second grade textbooks may experience
  more difficulty at this level.
- The development of classifiers occurs over a long period of time and students still make numerous errors until around 8 or 9 years of age.
- As students develop, they can participate in longer and longer conversations. Their vocabulary also is much larger.

### **LEARNING**

- Students make mistakes in pronouncing words and producing signs when they are beginning to learn. All students will continue to make mistakes during language learning. This is a natural part of learning.
- Students learn best when a teacher understands what they know and what they don't know.
- Deaf and hard of hearing students who have ASL as their first language typically learn English from reading.
- Hearing students do not need to be taught language except in special circumstances. However, deaf and hard of hearing students may need specific and explicit instruction in learning English.
- Students learn what words mean over time through multiple exposures. Typically, hearing students may use words incorrectly while they are in the process of learning. Students do not learn words by learning a definition.
- Learning sign language will not interfere with a student's ability to learn speech.
- Students do not learn language by learning the language rule and then learning how to use it. They
  become aware of the rule long after they have mastered the rule, often by explicit metalinguistic
  teaching. Schools teach students metalinguistic awareness of English. Deaf and hard of hearing
  students rarely have the opportunity to gain metalinguistic knowledge of sign language.

# INTERACTION

• Interaction is essential for language development. Interacting with other students is also critical for language development. Students do not correct each other like adults do when talking to students which means that students will be less inhibited in their use of language when adults are not around.



- Interacting with other students is critical for language development. The pragmatics of interacting with your peers is different than the pragmatics of interacting with adults. Students do not correct each other like adults do when talking with students. Having an adult present during peer-to-peer interactions may alter the interaction.
- Our cultural background affects our language, especially in terms of the rules of interaction, how much
  we may talk with other students and adults, and what we believe is the role of communication in our
  daily lives.

# ENVIRONMENT/CIRCUMSTANCE

- The early detection of hearing loss is critical because it allows deaf and hard of hearing students to develop language that is more age appropriate when compared with their hearing peers.
- The majority of deaf and hard of hearing students are born to hearing families who may not provide them access to a fluent language early in development.
- Cochlear implants are medical devices that are intended to improve a student's hearing. Interpreting
  for a student with a cochlear implant may mean that the student is receiving some of the teacher's
  spoken message as well as the interpreted message.
- Students who had a hearing loss before learning language are different from students who learned speech and language and then experienced a hearing loss.
- When deaf and hard of hearing students are delayed in language development, it is typically because their environment has not provided them sufficient access to language. It is not because something is wrong with the student.
- A student's language use at home and the language use at school may differ. This may affect the student's classroom performance and his ability to see connections between home and school.
- When a student does not have age-appropriate pragmatic skills, his peers may view him as socially awkward.

# SIGN SYSTEMS

- Sign systems designed to represent English were developed by educators and are not naturally developed languages. The adult Deaf community generally does not use them.
- Educators who use sign systems believe that exposure to visual English will facilitate English
  development, although this has not been proven to be the result for all deaf or hard of hearing
  students. They also believe that English signing is easier for hearing people to learn.
- Languages are shared symbol systems. When interpreters invent signs, the student's linguistic system
  becomes unique from that of other deaf peers, interpreters, and deaf adults. In addition, this may
  offend and alienate the deaf community.
- Iconicity in sign language does not make learning signs easier.

# 4. Education

The Individuals with Education Disabilities Act (IDEA) is a federal law that protects the rights of students with disabilities. IDEA mandates that all students with disabilities receive a free and appropriate education. And, if necessary that education must include a qualified interpreter. The EIPA Written Test is one way to ensure that the student has a qualified interpreter.

One of the specific procedures required by IDEA is the development of a legal document detailing each student's developmental program. This document is called the Individual Education Plan (IEP). The student's educational team, including a qualified interpreter, develops the IEP. Other members of the team typically



include the student's family, the general classroom teacher, a speech-language pathologist, the audiologist, an administrator, a deaf educator, and the student when appropriate. Depending on the student, other professionals may be added to the team.

In the area of education, the EIPA Written Test focuses on how familiar the interpreter is with IDEA, IEP, laws and regulations governing the school's management of the education of students with disabilities, testing and assessment of the student, the responsibilities of state and local agencies, and the specific training and experience that makes an interpreter successful.

#### Core Standards in Education

Before taking the EIPA Written Test, interpreters should be comfortable with the educational standards used to develop the Education portion of the test. These standards include:

#### IEP AND THE EDUCATION TEAM

- The interpreter is an essential member of the IEP team. He or she must help to ensure that language and communication needs of the student are met, including opportunities for direct communication and instruction in the student's identified language and communication mode.
- The IEP may specify that additional support services be provided for the student. Such services may include occupational or physical therapy, counseling, note-taking, tutoring, training in the use of assistive technology and help learning to work with an interpreter.
- The acronym LRE stands for Least Restrictive Environment. The LRE for each student may differ depending on the student's skills and abilities, as well as the availability of opportunities for interacting with other students. The most important intent of the concept of LRE is to allow students to be educated in the most appropriate environment for that student. The student's education team is paramount in helping to determine the most appropriate environment.
- IDEA mandates that the IEP is reviewed at least once each year. As a part of that mandate, students
  who are deaf or hard of hearing must receive a comprehensive communication assessment.
  Assessments must be conducted in the student's native language and desired mode of
  communication.
- For some deaf or hard of hearing students, the classroom curriculum must be modified. The educational interpreter should work with the IEP team to understand the modifications that are being made.
- Decisions made regarding interpreting must be done so within the context of the educational team.
   The interpreter's input on the student's language use and comprehension should be considered when making modifications regarding how the interpretation is to be conducted.
- When interpreting for more than one student, decisions regarding the most appropriate interpreting
  product must be made within the context of the educational team and may include strategies from
  experienced educational interpreters from outside the immediate team.
- Interpreters should work with the IEP team to understand the student's current level of functioning and how this should guide their interpreting.
- Within the educational team, a decision may be made to modify interpreting in order to support a student's learning, rather than providing a direct interpretation of classroom content.
- School districts typically try to resolve conflicts with families within the school district using the
  assistance of the educational team. Families who are unable to resolve a conflict with their school
  district regarding their student's IEP may request an independent review by a hearing.



#### **ROLES & RESPONSIBILITIES**

- All the members within a classroom, teachers, and students, should understand the roles and responsibilities of the interpreter, and how to interact within the interpreted classroom.
- Professionals working with students are required by law to report any suspicion of student abuse.
- Interpreters should understand basic concepts regarding disabilities commonly encountered in students, including students who are deaf or hard of hearing.
- Some educational interpreters are also asked to tutor as a part of their job. Interpreters should receive
  additional training in order to tutor. The classroom teacher or teacher of the deaf should supervise all
  tutoring.
- The classroom teacher has the responsibility for educational planning, teaching, and evaluation for all students in the classroom.
- All adults who work in a public school have responsibility for behavior management and student safety.

### FEDERAL, STATE & LOCAL EDUCATIONAL AGENCIES

- Local schools operate within a school district. School districts are accountable to the state department of education.
- The education of deaf and hard of hearing students is funded with a combination of local tax funding
  as well as state and federal funding that is specific for students with disabilities. Local school districts
  must operate within a budget, and this can conflict with their federal requirements to provide an
  education for all students.
- A school district's financial resources are typically related to the income level of the surrounding community.
- Schools must follow federal laws and regulations related to education of students with disabilities. All students with disabilities are entitled to a free and appropriate education, even if that requires an interpreter.
- The State Education Agency (SEA) has a regulatory role in the education of students in terms of credentialing teachers, establishing minimal standards for curriculum, requiring annual achievement tests. Some states have established minimum standards for educational interpreters.
- The Local Education Agency (LEA) is responsible for complying with state and federal requirements. They are responsible for staffing, placement, and delivery of services.
- When the State Education Agency does not have minimum requirements for educational interpreters, the Local Education Agency can establish their own.

# EDUCATIONAL ASSESSMENT AND ACHIEVEMENT TESTS

- Many states require annual academic achievement tests. Often the instructions can be interpreted, but
  not the actual test. It may be appropriate for an interpreter to interpret a test if the goal of the test is to
  assess content knowledge and not literacy.
- Without annual assessment, it is difficult to know how much progress a student has made.
- A major problem with most standardized tests is that they have been developed and standardized with hearing students. Often, some items may not be appropriate for students who are deaf or hard of hearing and may not reflect their underlying abilities.
- Achievement tests are used to determine a student's improvement in reading, writing, and other content subjects.
- Criterion-referenced tests use target skills that a student is expected to have mastered by a given age.



- Intelligence tests attempt to measure the cognitive abilities and processing strategies of a student. Intelligence tests that use language often underestimate the intelligence of a deaf or hard of hearing student.
- Checklists of expected skills are often used in classrooms. Generally, these checklists have not been standardized. Therefore, the person completing the checklist must be knowledgeable in order for it to be effective.

#### EDUCATIONAL INTERPRETER JUDGMENT

- Educational interpreters make judgments about language use with deaf and hard of hearing students based on the educational plan and language expressed by the student and by communication with the educational team, with the goal of an interpreting product that is accessible to the student.
- Interpreting a lesson does not necessarily make it accessible.
- When interpreting for a hard of hearing student, the interpreter should continue interpreting even if the student chooses to watch the teacher.
- When interpreting for a hard of hearing student, it is often the case that the interpreting will be transliterating.

#### **CLASSROOM**

- Literacy is a major goal of education because it serves as the foundation for learning throughout life. Students use what they know about the world to help them read and read to learn about the world.
- A major goal of Deaf Education is to help a student acquire sufficient language skills to participate in the general curriculum.
- A curriculum specifies what a student should learn and the sequence in which it should be taught.
   There are different philosophies behind different curricula. Interpreters should ask the classroom teacher what her philosophy is and what she expects of students. The interpreter should ask to see the curriculum.
- When schools have many students and adults who sign fluently, typical development is more likely to be fostered.
- Deaf adults generally agree that students who are deaf or hard of hearing should be educated in an environment that allows free and open communication.
- The philosophy of simultaneous communication is a practice in which a person speaks and signs simultaneously, using some form of English signing.
- Bilingual education for deaf and hard of hearing students involves ASL as a first language. English is learned through print and not through speech.
- A self-contained deaf education classroom is typically a classroom within a public school, but only for deaf and hard of hearing students.
- Mainstreaming, or inclusion, typically means that a deaf or hard of hearing student receives his or her education within a general education classroom, often with the use of an interpreter.
- Hard of hearing students may need an interpreter to access all information in the classroom even though they can obtain some information without an interpreter.
- Interpreters may need specialized training to appropriately interpret specialized subjects, such as foreign languages, physics, computer programming, etc.



# 5. Interpreting

Interpreting requires years of specialized training, involves a great deal of knowledge and decision making, and includes standards for performance established by the field.

Technically, interpreting occurs when an interpreter conveys information following the conventions of American Sign Language (ASL) and English. When an interpreter transliterates, he or she generally follows the conventions of the form of English.

There is, however, much more to educational interpreting than simply standing in the front of a classroom relaying information from the teacher to the student and vice versa. In fact, an educational interpreter must be prepared to wear several different hats, including facilitator, IEP team member, and tutor.

As a facilitator the interpreter facilitates all communication in the classroom, adapts his or her signing level to the communication needs of the student, interprets at school functions as needed and prepares for content and message delivery. He or she also assists students and professionals in understanding the role of the interpreter, ensures appropriate logistics (i.e., lighting, seating), and provides clear and appropriate information for substitute interpreters.

Many individuals assume that the interpreter works for the student, but this is not really true. The interpreter is working for the whole class, including the teacher and all students. The interpreter is also accountable to the educational team.

The interpreter also plays a vital role as member of the IEP team. His or her role on the team is to provide consultation regarding strategies to promote student independence, encourage direct communication across various interactions and interpret content and non-content areas. The interpreter also is responsible for promoting student participation in classroom discussions and activities, addressing discipline problems and procedures, as well as concerns related to a student's needs, and educating others regarding the implications of hearing loss.

Most educational interpreters also provide tutoring services. As a tutor, the interpreter reinforces concepts and class content under the direction of a certified teacher. This portion of the job includes preparing for content, implementing instructional strategies as identified by the IEP team, reinforcing and supervising practice of skills with individual and small groups, assisting the student and other professionals in understanding the role of the tutor and providing clear and appropriate information for the substitute.

# CORE STANDARDS IN INTERPRETING

EIPA Diagnostic Center experts used the information presented above, in addition to the following core standards, to develop EIPA Written test questions regarding interpreting:

# PROCESS AND MESSAGE

- Interpreting is not accessing a mental dictionary. It is not a word for word process.
- Understanding process models of interpreting can help the interpreter analyze breakdowns in his or her own interpreting.
- There are multiple levels or layers to analyzing a message, including lexical, phrasal, sentential, and discourse.
- Message equivalency is the key or goal of interpretation or transliteration.
- If message equivalency is not achieved on a consistent basis, the student does not have equal access to the classroom content.
- There are factors that influence message equivalency, such as the interpreter's language ability and content knowledge, the speaker's rate of delivery, discourse organization, communicative intent, register, etc. Therefore, preparation prior to class is imperative.



- The teacher can provide information that will help the interpreter improve message equivalency, such as the goal of the lesson, expectations for student mastery.
- All language has a function. Transition and relational words and phrases in both English and ASL contain important meaning and contribute to message coherence.
- When there is not message equivalency between the source text and the interpreting product, the student may not learn the intended concept or content.
- Encoding is not necessarily message equivalency.

# EDUCATIONAL TEAM AND THE INDIVIDUAL EDUCATION PLAN

- The interpreter must know the student's language skills both expressively and receptively, the student's cognitive potential, and the educational goals as outlined in the student's IEP.
- The interpreter's input regarding the student's language use and comprehension should be a part of the discussion of the educational team regarding modifications made in how the interpretation is to be conducted.
- Within the educational team, a decision may be made to modify interpreting in order to support a student's learning, rather than providing a word-for-word transliteration of classroom content.
- Educational interpreters make judgments about language use with deaf and hard of hearing students based on the educational plan and language expressed by the student and by communication with the educational team, with the goal of an interpreted product that is accessible to the student.

# CLASSROOM LEARNING

- Languages are shared symbol systems. When interpreters invent signs, they make the student's linguistic system unique from that of other peers, interpreters, and deaf adults. In addition, this may offend and alienate the deaf community.
- Attending to classroom visual stimuli and attending to the interpretation requires dual processing, which is particularly problematic for deaf or hard of hearing students and can pose challenges for interpreters.
- Interpreting a lesson does not necessarily make it accessible.
- Interpreting for older students utilizes different skills than interpreting for younger students. However, one is not more important than another. Often interpreters with better skills are needed with younger students who are still developing language skills and are less capable of repairing an interpreter's errors
- It is impossible to produce an interpretation or a transliteration product that reflects 100% message equivalency.
- When interpreting for more than one student, decisions regarding the most appropriate interpreting product must be made within the context of the educational team and may include consulting with experienced educational interpreters outside the immediate team.
- In order to interpret and transliterate, an interpreter must cognitively process the communication. The more the interpreter understands the concepts of the message, the better the interpreted product will be.
- There are times when interpreters need to determine what information in the classroom is informative or may be distracting to the student as extraneous 'visual noise'.

#### **ASSESSMENT**

• Systematic assessment should provide information that will assist in determining where interpreting errors occur and provide guidance in skill development.



- Annual assessment of interpreted work verifies skills. It can help other professionals understand the importance of being qualified to interpret for students and understand the qualifications needed when interpreting for adults.
- Evaluation of interpreting skills provides information skills in terms of what an interpreter can do and areas in need of development. Evaluation with one assessment tool does not mean an interpreter is qualified to interpret in all situations.

#### MODELS OF INTERPRETING

- In education, the model of interpreting much view the interpreter as a legally defined member of the educational team, obligated to facilitate education. The interpreter functions within the guidelines that all educational team members share.
- The Helper model of interpreting involves concepts of pity, dependency, and paternalism. It can foster
  dependency, inhibit independence and identity development in students, and alienate deaf and hard
  of hearing students from communicating directly with their hearing peers.
- In the Conduit, or Machine model, of interpreting, an interpreter conveys information from one language to another without a personal/cultural context.
- Cognitive processing between both English and ASL is required by the interpreter for semantic equivalency in a Bilingual-Bicultural model of interpreting.
- In the Ally model of interpreting for adults, decisions regarding interpreting are made within the social and political culture surrounding deaf and hard of hearing adults. The interpreter needs to make a conscious effort to be aware of power imbalances within the educational setting.

# **RESOURCES & REQUIREMENTS**

- Resources exist to improve interpreting skill.
- Interpreters must have access to class materials and objectives to interpret effectively. This allows the interpreter to understand the concepts and cognitively organize the content and learn new vocabulary
- Interpreters need the support of professional peers and mentors to develop skills.
- Interpreters should be aware of what their state requires in terms of certification and standards.

# PREPARATION AND PROFESSIONAL DEVELOPMENT

- Interpreters should have preparation time to plan for future lessons, read textbook assignments, to research and learn new vocabulary, etc.
- It is appropriate to negotiate logistics of the interpreting environment prior to beginning interpreting. Standing near the speaker or any visual display of information is highly recommended.
- All interpreters should have a professional development plan. Resources that can help interpreters
  develop skills and knowledge include local RID chapters, the internet, workshops, conferences, etc.
- Interpreters benefit in language skill development and professional development through personal as well as professional ties with the Deaf community.

# **HEALTH-RELATED ISSUES**

- Interpreting for long periods of time without support can cause health-related issues, involving Repetitive Motion Injury, stress, cognitive fatigue.
- Interpreters must have scheduled breaks for physical rest
- Interpreters need to have information and resources about how to take care of themselves physically and psychologically.



# 6. Linguistics

Linguistics is the systematic study of language. Language is a rule-governed system composed of symbols that is shared by a group of people. A rule-governed system includes spoken and signed language. Each of these languages has a function. However, the function of a language is different from the form. For example, one linguistic form (or sentence) can have several different functions depending on the context. Transition and relational words and phrases in both English and American Sign Language (ASL) contain important meaning and contribute to message coherence.

Communication and language, however, are not the same concept. For instance, sign languages use space to compare and contrast concepts and to show spatial relationships. On the other hand, the English language communicates spatial relationships by using words such as "on, under, between, beside and over." A qualified educational interpreter must understand these differences and be able to make sense of them on a consistent basis.

#### **CORE STANDARDS**

Interpreters should be comfortable with the core standards used to develop the Linguistic portion of the EIPA Written Test. These standards include:

# LANGUAGE FUNCTION

- Languages are productive meaning that users can produce an infinite number of new sentences. Students can produce sentences they have never seen or heard.
- A community of language users share a common set of rules.
- Languages vary geographically.
- Languages have three major dimensions: form, function, and use.
- Language has structure at the sentence level and at the discourse level. There are rules for use at each structure. The structure of discourse is different for different types of text, such as conversations, storytelling, information-giving, and interviewing.
- Words used in language typically have many different meanings. These meanings are best learned in context of discourse, not in memorized definitions. Words can change meaning depending on the context within the sentence and discourse.
- Language and speech are different concepts.
- Language and communication are different concepts.

#### **TFRMS**

- <u>Register</u> refers to variations in language based on whom we are talking with and in what setting.
   Register can indicate different intentions of the speaker.
- Syntax refers to rules that govern how we organize words into sentences.
- English syntax uses the order of words to structure the sentence. In English, syntax highlights the
  relationships of words to each other and sometimes gives clues as to how the words should be
  understood in context. ASL has a fairly flexible word order but with grammatical rules about how
  words and phrases may be moved.
- <u>Pragmatics</u> refers to a person's ability to use a language for different functions. It refers to the rules that govern how we use language with other people
- Form refers to the grammatical structure of a language.



- ASL Morphology refers to the internal structure of the word while syntax refers to the relationships between words. ASL has more complex morphology than English. A verb in ASL is said to agree when the beginning and/or end points of the verb correspond with the subject and/or object of the sentence. Typically, pronouns in ASL are made by pointing to an object, location, or person in space.
- English morphology shows concepts such as past vs. progressive with verbs, and plural with nouns. English morphology can also change the meaning or category of a word (nouns or verbs etc.) by adding a prefix or suffix such as un-, or by adding an ending such as -ment. In English pronouns are words such as he, it, this, that are used to "take the place" of the noun they refer to.
- Phonology refers to speech sounds or the individual parts of a sign.
- Modality refers to whether a language is spoken, written, or signed.
- <u>Prosody</u> refers to how a language stresses words and phrases and uses intonation to communicate
  meaning and grammatical concepts. It also indicates sentence boundaries and discourse shifts.
   Prosody in signed languages involves facial expression, rhythm of signing, the size of signs, and body
  movement. Prosody in ASL and sign systems should be very similar.
- <u>Classifiers</u> refer to grammatical structures that provide information regarding 1) how something looks;
   2) how we hold and manipulate things; and 3) how people and things are positioned and moved through space.
- Iconic signs are signs that look like what they are referring to.
- <u>Arbitrary signs</u> are signs that are chosen or determined at random with no particular resemblance to
  the word they refer to. ASL contains signs that are both iconic and arbitrary, but the largest number is
  arbitrary. Iconic signs are not easier for students to learn. Iconic signs and arbitrary signs are not
  different in how they are used in sign language.
- Metalinguistic knowledge of language means that you can discuss and think about language. Schools
  teach students metalinguistic awareness of English. Deaf and hard of hearing students rarely have the
  opportunity to gain metalinguistic knowledge of sign language.

# SIGNED LANGUAGES

- Signed languages are natural languages that have developed through use, not through design.
- Sign languages use space to compare and contrast concepts.
- Sign languages use space to show spatial relationships, which in English are communicated using words such as "on, under, between, beside, over".
- Signed languages use facial expression to represent grammatical information, such as questions.
- Signed languages use facial expressions and sign rhythm to show the beginning and ends of linguistic units, such as sentences and topics.
- ASL is a language because it is rule-governed, it can communicate abstract thoughts and emotions, it is used by a community, and students can learn it from a young age.
- The Deaf community has a form of English signing, typically referred to as Pidgin Sign English or PSE, sometimes also called Contact Signing.

# **FINGERSPELLING**

- Fingerspelling is used to represent individual English letters and follows English spelling. In words that are fingerspelled frequently, or fingerspelled loan signs, articulation of each letter may be altered.
- Some fingerspelled words begin to look like signs when they are used very often.
- Fingerspelling is an important aspect of ASL. There are grammatical rules that guide fingerspelling including which words are typically fingerspelled. Deaf students can learn fingerspelled words around 2 years of age although they are not aware of its relationship to English spelling.



# 7. Medical Aspects of Deafness

There are many medical aspects that can make the classroom environment frustrating for a deaf or hard of hearing student. Knowing about these medical aspects helps interpreters recognize when an issue is affecting a student's learning, giving interpreters the ability to adjust the conditions so that the student's learning is not hindered.

# CORE STANDARDS FOR MEDICAL ASPECTS OF DEAFNESS

A qualified interpreter who is knowledgeable about the following core standards will perform well on the Medical Aspects of Deafness portion of the test. These standards include:

- A student who can hear fairly well in quiet environments may perform much differently in noisy environments, which is typical of most classrooms.
- Hearing aids amplify sound, but they cannot correct a hearing loss. Hard-of-hearing students still miss a great deal of information, especially when noise is present.
- All students can experience a temporary loss of hearing when they have colds and ear infections.
- Hearing loss differs across students and different patterns affect a student's ability to utilize hearing to learn speech and language. An interpreter should ask the deaf educator, speech pathologist, or audiologist to explain each student's audiogram and how well the student can use his hearing to learn.
- Most hearing aid problems are due to dead batteries, clogged ear molds, or other minor problems that can be easily corrected by school personnel.
- An audiogram is a graphic representation of a student's hearing loss. It estimates how much a student can depend on hearing to learn speech and language and to understand classroom content.

# 8. SIGN SYSTEMS

Generally, spoken English does not vary within the hearing community. Of course, particular words or phrases used by different age groups and social groups as well as different regions around the country will vary. However, the general form of the language is the same. This means that if a person speaks English, whether it is in or outside of the classroom, others who also speak English will understand what he or she is saying.

However, there are many different sign systems within the Deaf community, including American Sign Language (ASL), Manually-coded English (MCE) and Pidgin Sign English (PSE). Not all members of the Deaf community use the same system. And not all members of the Deaf community can communicate with students who use an educational sign system in the classroom.

### CORE STANDARDS IN SIGN SYSTEMS

Before taking the EIPA Written Test, educational interpreters should be familiar with the core standards used to develop the Sign Systems portion of the test.

- Sign systems designed to represent English were developed by educators and are not naturally developed languages. The adult Deaf community generally does not use them.
- Deaf or hard of hearing students in the educational system use an educational sign system in the classroom. Because a student can communicate in the classroom with an interpreter, or a teacher of the deaf, using an educational sign system does not mean that student can communicate with other deaf students and adults.



- Educators who use sign systems believe that exposure to visual English will facilitate English
  development, although this has not been proven to be the result for all deaf or hard of hearing
  students. They also believe that English signing is easier for hearing people to learn.
- English sign systems have some invented signs to represent words and morphemes that do not occur
  in ASL.
- All sign systems have borrowed elements from ASL, such as prosody, fingerspelling, some elements of the use of space, and some grammatical markers that appear on the face.
- Signing Exact English (SEE II) and Signed English are sign systems designed to represent English.
- The philosophy of simultaneous communication is a practice in which a person speaks and signs simultaneously, using some form of English signing.
- Interpreters may have more knowledge of and skills in the use of ASL than a licensed teacher of the deaf.

# g. TUTORING

Tutoring is an important support service that may be appropriate for deaf or hard of hearing students to receive. The interpreter may need to provide tutoring support. Therefore, educational interpreters must understand basic tutoring techniques. There are local and national resources available to assist with the responsibilities of tutoring. It is important for interpreters to seek this assistance. It is also important for educational interpreters to receive direction from the classroom teacher in terms of goals, timelines and outcomes.

The relationship between the tutor and the student is different from the relationship between the interpreter and the student. These roles must be defined and understood by both. Many times, it will be most appropriate for the deaf or hard-of-hearing student's interpreter to function as the tutor because of the ability to use direct communication, the interpreter's knowledge of the student's educational program, and the rapport already established. As with interpreting, if the tutor is not knowledgeable in the subject matter to be addressed, tutoring will not be effective.

#### CORE STANDARDS IN TUTORING

The EIPA Written test assumes interpreters are aware of this additional responsibility and has used the following core standards to develop the Tutoring & Aiding portion of the test.

- The need for tutoring services is decided during the IEP meeting by the educational team or by the classroom teacher. The goals of the tutoring must be clearly stated in the IEP.
- Tutoring may be a more appropriate support service for deaf or hard of hearing students than interpreting services.
- Tutoring within a subject matter area does not directly address language, communication, or problems with interpretation.
- A student's ability to repeat a concept does not mean the student understands it. Students can
  memorize language without understanding what it really means. When a student can answer
  questions spontaneously about the concept, or can show the interpreter that he understands, the
  interpreter has better evidence that the student has learned.
- In order to help a student understand a concept, a tutor must be able to apply the sequence of tutoring remediation.



# 10. Guidelines for Professional Conduct

As with any profession, especially one that involves students, there are certain ethical standards educational interpreters must abide by. Ethical standards guide decision making and appropriate professional behavior in interpreting and in the school environment.

# CORE STANDARDS IN GUIDELINES FOR PROFESSIONAL CONDUCT

Interpreters should be comfortable with the core standards used to develop the Guidelines for Professional Conduct portion of the test. These standards include:

#### GENERAL ETHICS

- When interpreting, communication regarding the interpreting process shall remain between the student and the interpreter. Communication regarding content knowledge should be conveyed to the teacher.
- Interpreters must maintain confidentiality about issues surrounding interpreting for a student. In general, information can be shared freely with the student's educational team. For example, interpreters may discuss aspects of interpreting with the educational team, such as the role of the interpreter, classroom logistics, the student's comprehension of language, communication style and mode, managing new vocabulary, and visual aspects of the classroom.
- Communication between the interpreter and student of a personal nature may need to be shared with
  district administration, such as discussion of abuse, suicide, drug use, weapons, threats, etc. It is
  important for the educational interpreter to be fully aware of district policy and to inform the student of
  his or her responsibility to share information of this type with administration.
- Ethical fitness requires the ability to recognize moral challenges and respond with deliberation, an
  understanding of the difference between right and wrong, and the ability to make a decision regarding
  it.

#### **EXPECTATIONS**

- Interpreters must be prepared to share information regarding the role and function of interpreters in their classroom with general education teachers.
- Educational programs have standards for staff behavior, which apply to all professionals within the educational setting, including interpreters.
- Interpreters should not teach formal sign language classes unless they have specialized training.
- Participation in the activities of professional interpreting organizations benefit the interpreter's professional development.
- Interpreters should dress in a professional manner appropriate to the educational setting.

#### RID & NAD

- The two leading national organizations that have guided in the development of the field of sign language/English interpreting today are the Registry for Interpreters of the Deaf (RID) and the National Association of the Deaf (NAD).
- RID awards interpreter certifications and approves presentations and workshops for their own certificate maintenance for RID Continuing Education Units.
- The Code of Ethics developed by RID is a vital reference tool when working in the context of a K-12 educational setting. There are also Codes of Ethics developed specifically for interpreters who work in public schools.
- Responsibilities



- The classroom teacher is responsible for developing the philosophy of behavior management, not the interpreter.
- The classroom teacher is responsible for communicating with parents.

#### **REQUIREMENTS**

- Interpreters should be aware of what their state requires in terms of certification and standards.
- Meeting minimum requirements established by a state or organization does not mean that you are qualified to interpret in every situation.

# 11. Deaf Culture

Many diverse cultures, or communities, exist in the United States. One such community is the Deaf community. Historically, the Deaf community has been self-sufficient and resilient despite the hearing community's perception that deaf people are less capable than they are.

Deaf adults typically do not like the term "hearing impaired" because it implies that they are broken and need to be fixed rather than simply being deaf. They prefer the terms "deaf" or "hard of hearing". In general, deaf adults view themselves as a linguistic minority, and not a handicapped group.

There are many aspects of the Deaf community that must be understood by the educational interpreter. If these differences are not understood, it can be difficult for the interpreter and the deaf of hard of hearing student to communicate on an equal level.

# CORE STANDARDS IN DEAF CULTURE

Aspects of deaf culture considered when developing the Deaf Culture portion of the EIPA Written Test, include:

# **CULTURE**

- In the field of deafness, the word "Deaf" is often capitalized in order to convey a cultural association, rather than a medical condition.
- Culturally deaf people tend to view cochlear implants as representing a medical model which views deaf and hard of hearing students as needing to be fixed and become hearing.
- As with all minority populations, deaf and hard of hearing students should learn about other deaf and hard of hearing people and Deaf culture in order to help develop their identity as a deaf or hard of hearing person.
- Culture changes in order to represent and integrate new experiences of its members.
- Culture changes as the needs and interests of its members change.
- Cultural identity is an important contributing factor related to self-esteem and self-awareness and serves as a resource for decision making.
- Culture is the sum total of attainments of a community of people, such as deaf and hard of hearing people, including shared language, social norms, art forms, literature, beliefs, customs, tradition, and other related attainments.

# ACCESS TO TECHNOLOGY

• The federal government requires states to provide a relay system in which hearing and deaf people can telephone each other, using a third person (a relay operator or a video relay interpreter).



- An important aspect of deaf culture is making sure that everyone has equal access about news and events.
- Closed captioned movies and television programs allow a student to watch and read a program.
  However, depending on a student's ability to read, he may or may not be able to access the content.
  Also, watching a program and reading captions simultaneously is more difficult than listening to the text and viewing the movie simultaneously.

#### ORGANIZATIONS & ASSOCIATIONS

- There are national and international deaf associations that are deeply valued by the Deaf community, such as the National Association of the Deaf, and the Deaf Olympics.
- The Junior National Association of the Deaf is an organization of Deaf youth that sponsors an annual conference for all deaf and hard of hearing adolescents.
- There are appropriate attention-getting strategies in the Deaf community, such as gently tapping someone, waving a hand, or tapping a table. There are also inappropriate strategies for getting attention, such as grabbing a person's chin, kicking, or tapping too hard.
- There are several national and international associations that are deeply valued by both Deaf and hearing people of color. These associations include National Association of Black Deaf Advocates, National Association for the Advancement of Colored People, Intertribal Deaf Council, National Hispanic Council, National Asian Deaf Congress, National Council of La Raza, League of United Latin American Citizens, Deaf and Hard of Hearing in government, Congress of Racial Equity, and Women of Color Resource Center.

# **LANGUAGE**

- Deaf people do not typically create name signs based on a physical characteristic or personality trait.
   There are conventions for developing name signs.
- The Deaf community has its own forms of language play, such as ABC stories.
- It is appropriate to negotiate logistics of the interpreting environment prior to beginning interpreting. Standing near the speaker or any visual display of information is highly desirable.

#### **RESOURCES**

- Deaf adults can be an important resource for public schools, providing information about sign language, social opportunities, identity, and strategies for being a successful deaf or hard of hearing adult.
- Deaf and hard of hearing adults are an excellent resource for providing information about what technology is available.
- Deaf adults who are also minorities can be an important resource for public schools, providing
  information about sign language, social opportunities, identity, and strategies for being a successful
  deaf adult.

### **DIVERSITY**

- Deaf students from diverse cultures should learn about diverse cultures and their culture in order to help develop an identity as a deaf person of color.
- Interpreters who work with students from diverse cultures need strategies for dealing with intercultural and intra-cultural conflicts.
- Interpreters need to develop multicultural competencies so they can understand the implications of acculturation, enculturation, and assimilation processes for individual and cultural groups.



- Historically, people of diverse cultures have been self-sufficient and resilient despite the mainstream community's perception that they are less capable than they are.
- Deaf students from diverse cultures should learn about their culture in order to help develop an identity as a deaf person of color.

# **INTERPRETERS**

- A multicultural/multilingual sign language interpreter is an interpreter that possesses the required cultural and linguistic competencies, including the sensitivity, knowledge, background, interpreting skills and/or language(s) necessary to provide equal communication and cultural access, both in content and affect, receptively and expressively, for a given consumer and situation.
- An interpreter who works with students from diverse cultures should:
- Demonstrate knowledge of historical contexts of culturally and linguistically diverse deaf and hearing communities within educational, social, legal, medical, vocational, religious, and political systems of the U.S. dominant culture.
- Demonstrate knowledge and respect of culturally specific attire, styles, food, celebrations, religions, spiritual beliefs, and holidays, as well as the appropriate signs to communicate about them.
- Demonstrate awareness of "power balance/imbalance" and the "power of attrition".
- Demonstrate the ability not to impose his or her own value systems and biases on students from culturally and linguistically diverse communities.
- Demonstrate attitudes, empathy, listening and observational abilities with culturally and linguistically diverse communities as well as the ability to establish rapport following culturally and linguistically appropriate techniques.
- Be able to identify the cross-cultural implications of eye contact, physical touch, and gestured systems, as well as beliefs about time, educational professions, social protocols, and taboos.
- Recognize that specific cultural vocabularies have a high emotional content based on specific historical perspectives.
- Recognize the overt and covert challenges people of color face relative to access to interpreters and to individual interpreter's knowledge of the consumer's culture.
- Recognize non-manual signals and gestures that are culturally specific and be able to differentiate between in-group and out-group sign usage.
- Recognize the cultural implications of one's own specific cultural norms, behaviors and values and their impact on an interpreting assignment.
- Be aware of the implications of geographical issues such as country of origin, immigration patterns, and current demographics of culturally and linguistically diverse deaf and hearing communities.
- Be aware of the cross-cultural implications of class identification, social and economic status, literacy, and educational achievement.

# 12. Literacy

Literacy is a major goal of education because it serves as the foundation for learning throughout life. Students use what they know about the world to help them read and read to learn about the world. However, it is often difficult, but by no means impossible, to accomplish the goal of literacy with deaf or hard of hearing students.



# CORE STANDARDS IN LITERACY

A qualified interpreter who is knowledgeable about the following core standards should perform well on the Literacy portion of the test. These standards include:

- Reading, writing, and language are interrelated.
- Students who are deaf or hard of hearing may have difficulty reading English because their language ability is not sufficient to serve as a foundation. Fluent sign language skills may assist a student but does not ensure the student can read complex English.
- The language demands in textbooks increases significantly around third grade. The language becomes more complex in terms of syntax and vocabulary. There is more text and fewer pictures to help interpret the text. Students who were able to read first and second grade textbooks may experience more difficulty at this level.
- Reading academic content is usually more difficult than reading for pleasure. There are differences in vocabulary, grammatical complexity, as well as the concepts involved.
- Students use what they know about the world to help them read.
- Reading stories to students is essential to a student's ability to learn to read.
- Vocabulary knowledge is an important component of reading.
- Students read better when they are motivated to read.
- If a student cannot understand a story when told in sign language, it is highly likely that he cannot read
  it.
- Closed captioned movies and television programs allow a student to watch and read a program.
  However, depending on a student's ability to read, he may or may not be able to access the content.
  Also, watching a program and reading captions simultaneously is more difficult than listening to the text and viewing the movie simultaneously.

# 13. Roles and Responsibilities

An experienced educational interpreter is aware of his or her responsibilities as an interpreter. The interpreter knows his or her limitations and will express them when necessary. An experienced interpreter knows his or her role as a member of the IEP, an educational interpreter, a tutor and a supervisor. He or she is confident in the boundaries of the interpreter/student relationship and is careful to maintain professional boundaries.

# CORE STANDARDS IN ROLES AND RESPONSIBILITES

Before taking the EIPA Written Test, interpreters should be comfortable with the core standards used to develop the Roles and Responsibilities portion of the test. These standards include:

# IEP TEAM

- The interpreter should be present at IEP meetings as member of the educational team, and not as an interpreter. The interpreter should share observations about how well the student understands the interpreted classroom or any other issues related to interpreting. The interpreter should not evaluate how well the student is doing academically or behaviorally, except as they relate to interpreting.
- It is not the interpreter's role to alter communication in order to protect a deaf or hard of hearing student from potential emotional hurt. But if these situations occur, the interpreter should discuss them with other members of the educational team.
- It is the responsibility of an educational interpreter to inform the educational team about the limitations associated with the interpreting process, including the individual interpreter's limitations in skills.



- When dealing with any student behaviors, such as inattention, the interpreter should work under the guidance of the classroom teacher and possibly the teacher of the deaf.
- Minor, incidental interpreting expansions of classroom communication may be appropriate on occasion. If there are major and extensive interpreting expansions, the educational team should know about the communication needs of the student and should discuss the modifications.
- The educational interpreter should assess the classroom environment and develop strategies with the
  educational team regarding seating arrangements, lighting, use of media, turn-taking, and other
  factors that may impact the interpreting process and access to the classroom content.

# INTERPRETER/STUDENT BOUNDARIES

- Interpreters may be required to help the deaf or hard of hearing student understand the role of an interpreter vs. that of tutor, teacher or friend. They may need to negotiate with older students how to deal with social issues regarding the use of an educational interpreter. As students mature, the interpreter should encourage more independence.
- Students often create bonds with professionals who work with them. These bonds are healthy, but professionals must be careful to maintain professional boundaries.
- The interpreter works with the entire educational program and not just the deaf or hard of hearing student.

# UNDERSTANDING INTERPRETER ROLES

- School administrators should be informed about the role and function of educational interpreters.
- Administrators and teachers need to understand the primary role of interpreting and secondary roles that may be required such as tutoring, aiding, and consulting, etc. The educational interpreter may need to provide this information.
- Interpreters should be aware of which roles are appropriate for them to fulfill. It may be appropriate for an interpreter to also serve as an aide or tutor. The student should understand which role the interpreter has at that time.

# **RESPONSIBILITIES**

- The classroom teacher is responsible for communicating with parents.
- The classroom teacher has the responsibility for educational planning, teaching, and evaluation for all students in the classroom.
- Some educational interpreters also are asked to tutor as a part of their job. Interpreters should receive
  additional training in order to tutor. A classroom teacher or teacher of the deaf should supervise all
  tutoring.
- All professionals who work in public schools assist in supervising lunchtime and playtime activities. The
  interpreter's responsibilities in these areas should be considered in the same perspective as the other
  professionals in the school. These duties, however, should never interfere with their primary
  responsibility interpreting.
- Interpreters may be responsible for conducting in-service with building administrators, teachers, and with parents on their roles and responsibilities within the school.
- It is the responsibility of the educational interpreter to prepare for assignments by reviewing textbook content, lesson plans, and other resource material that is available.
- Interpreters are generally not qualified to teach sign language. Some states have certification requirements for teachers of sign language.



#### PROFESSIONAL GUIDELINES

- A job title and a job description are essential tools to help define the roles and responsibilities of an educational interpreter.
- If an individual is facilitating signed communication between deaf and hearing individuals, by definition, they are interpreting, and they should meet the qualifications for the job title of "interpreter".
- Educational interpreters need a work area, appropriate chairs, and a schedule with identified breaks.
- When asked to do extra-curricular activities, the interpreter is to negotiate time and pay in a professional manner.
- Educational interpreters can acquire increased self-awareness and professional maturity through active involvement in professional associations, the educational team, and through collegial and mentor relationships with more experienced practitioners.

# 14. Technology

Regardless of whether a person is deaf or hard of hearing or a person can hear normally, each of us relies on technology to get through the day. There are, however, special technological devices that are particular to the deaf community. It is important that the educational interpreter have a working knowledge of each of these devices.

#### CORE STANDARDS IN TECHNOLOGY

The EIPA Written Test evaluates the interpreter's knowledge about the technological devices used in the deaf community. An experienced interpreter should know what each device is, what it is used for, how to use it and how it may affect the performance of the deaf or hard of hearing student.

- Cochlear implants are medical devices that are intended to improve a student's hearing. Interpreting
  for a student with a cochlear implant may mean that the student is receiving some of the teacher's
  spoken message as well as the interpreted message.
- The federal government requires states to provide a relay system in which hearing and deaf people can telephone each other, using a third person (a relay operator).
- A TTY is a device that can be used to communicate with deaf and hard of hearing people using a regular telephone.
- Flashing fire alarm systems warn deaf and hard of hearing students if there is an emergency. Schools
  must have these systems so that deaf and hard of hearing students are not dependent on others for
  this information.
- Video Relay Service (VRS) uses the Internet to convey real-time interpreting services, where the
  interpreter is at a remote site and deaf people can communicate in sign language via a web camera.
- Voice Carryover Service (VCO) allows an individual who is deaf or hard of hearing to speak for himself over the telephone, but still receive a text version of what the other person says.
- Text pagers are a common means for deaf or hard of hearing individuals to communicate with each other, similar to cell phones for hearing people.
- Homes of deaf and hard of hearing people are typically equipped with a variety of technology that facilitates access to TV programming, the telephone, safety alarms, baby cries, etc.
- Captioned videotapes for educational purposes are available from several national resources.

