



Lemira

**AN ESTABLISHED INDUSTRY LEADER
for more
than **35**
YEARS**

« Since 1989, we have been creating quality clothing with low micro-plastic emissions, in order to reduce our environmental impact. »





Maison Lemira, proud supplier of ELEMENTARY SCHOOL PIERRE DE COUBERTIN, is delighted to provide all the necessary information concerning the purchase of your school wardrobe for the 2025-2026.

***IT IS IMPORTANT TO ORDER BEFORE JUNE 30th, 2025**
in order to benefit from our back-to-school delivery guarantee.

How to get your uniform :

➡ **ORDER ONLINE**

➡ **PURCHASE DIRECTLY AT LEMIRA**

Additional information:
Shopping, delivery, exchange policy,
customer service

Order online

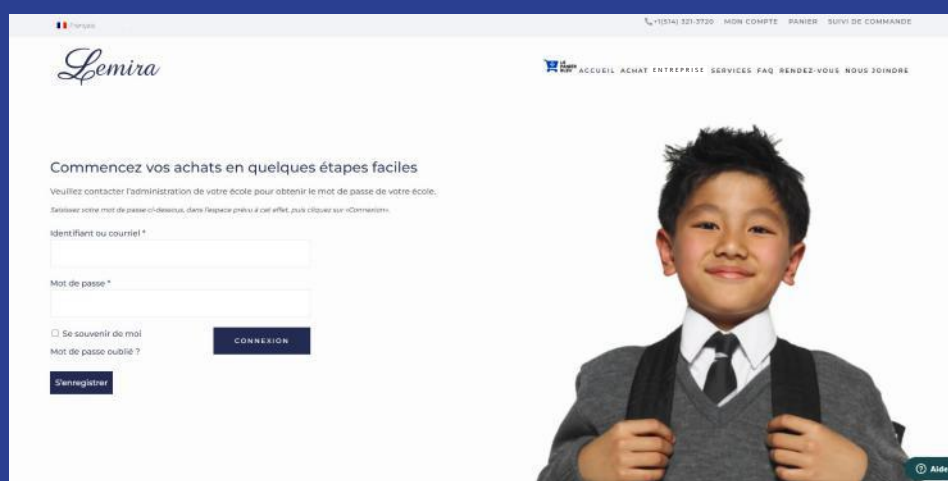
You can order items from the collection directly online as of May 1st 2025.

***IMPORTANT TO ORDER BEFORE JUNE 30TH, 2025** in order to benefit from our back-to-school delivery guarantee.

SCHOOL CODE : **33STRIVE**

1 Website

Go to: www.lemira.com



LEMIRA.COM



2 Registration and/or login

Existing customer, please login to your account

New customer, please register to create an account.

How to register online

- 1 Go to lemira.com
- 2 Click on « [my account](#) »
- 3 Click on « [register](#) » and fill in the required information
- 4 Click on « [child](#) »
- 5 Click on « [add a child](#) »
- 6 Use your school password
- 7 Click on « [store](#) »

**Don't forget to add your address for shipping.*

How to create an account video for guidance available in the section FAQ section or click here <https://vimeo.com/547161352>

CREATE ACCOUNT



3 Shop

You can watch the videos that show « **how to order online** » and « **how to choose a size** » in the section FAQ (Frequently Asked Questions) or click on the following links :

How to shop online :

<https://vimeo.com/547197351>

How to choose a size :

<https://vimeo.com/547213496>

SHOP ONLINE



CHOOSE SIZE



4 Delivery

Choose available delivery method.

You will receive an email as soon as your order is ready with the information corresponding to your chosen delivery method.

By mail :

Free shipping on all orders over 299\$ (before taxes). A free return slip is included for all orders sent by Canada Post. If you're hesitating between two sizes, buy both and return the one that doesn't fit.

Lemira pick-up :

You have 4 months to pick up your order. Passed the 4 months, your order will be cancelled and charges may apply.

For more details, please visit lemira.com

5 Return and exchange

After purchasing you have 4 months to make returns. Merchandise must be new, unwashed, unidentified, unretouched and with the original label.

For an exchange, please do a return request and place a new order online for the new items.

Please follow the instructions included with your order.

RETURN



Download the Lemira app !

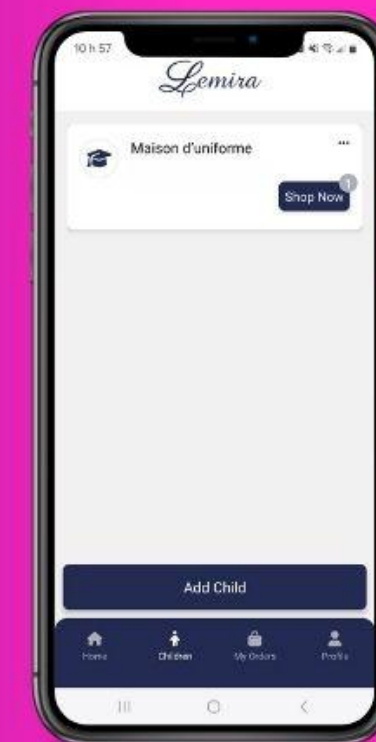
Discover our new application
to buy your school uniform
in just a few clicks !

Search LEMIRA on Play Store
and BOUTIQUE LEMIRA on the App Store.

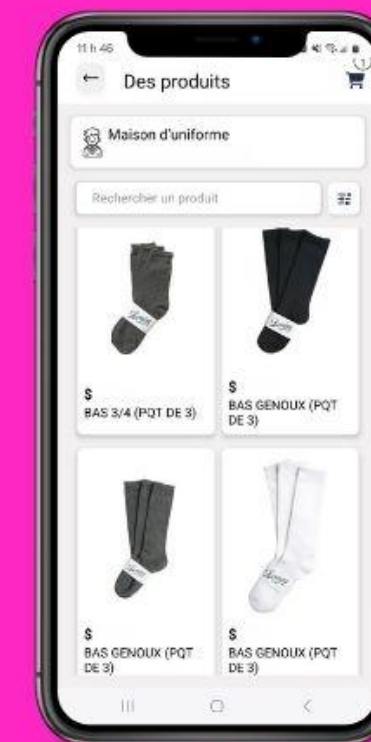
SIMPLE ✓

FAST ✓

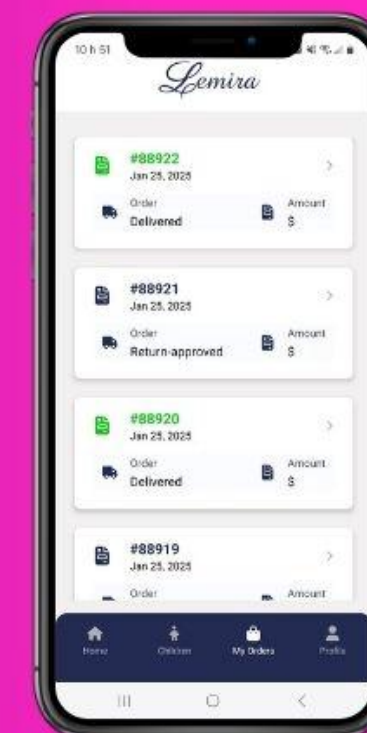
PRATICAL ✓



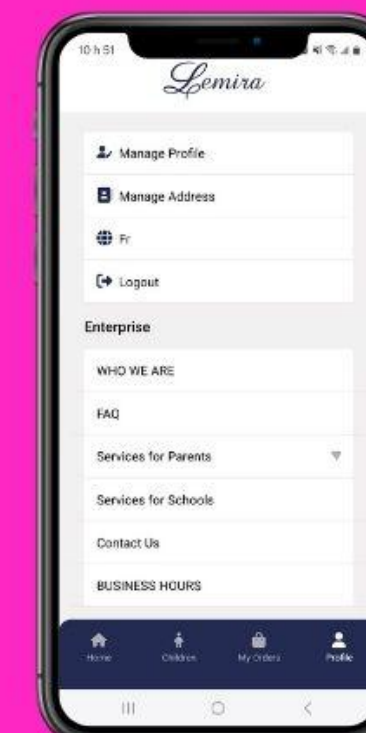
Click on:
Children,
then: **Shop Now**
for shopping.



Select all your
items.



Follow the status
of your orders
in: **My Orders.**



Update your:
Profile and
much more !

HOW TO CHOOSE A SIZE

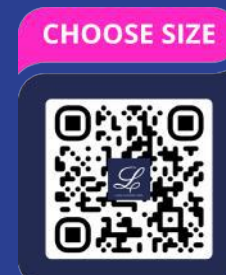
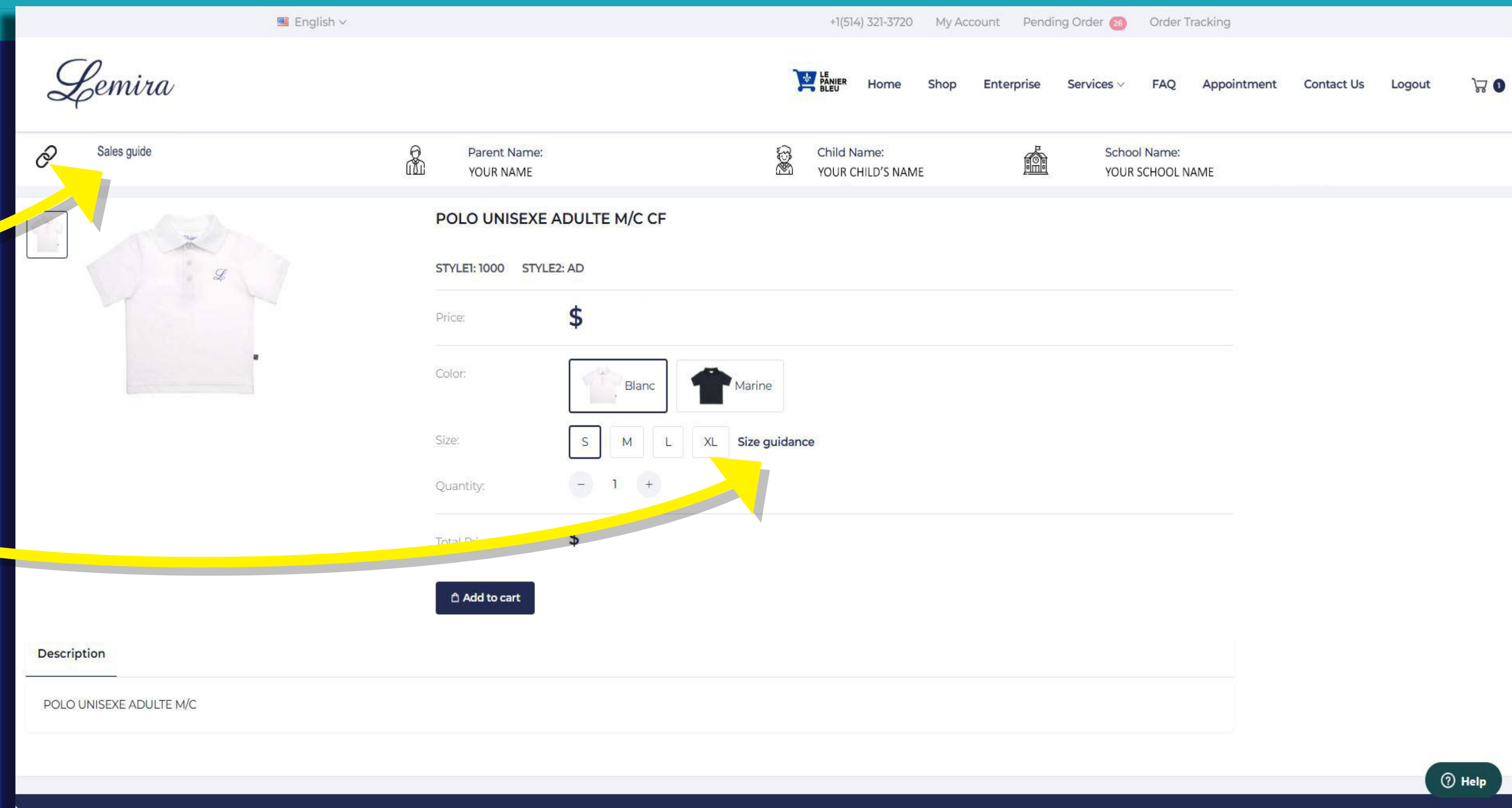
Click on « **sales guide** »
to view the collection.

Click on « **size guidance** »
to view the size chart of each product.

Please only follow our size guide,
which differs from other brands.

If you hesitate between two sizes,
buy both sizes, as a free return slip
will be included with all orders sent
by Canada Post, allowing you to
return the item that doesn't fit.

IMPORTANT: Please respect our return policy and the four-month return period for all in-store and online returns.





IN-STORE PURCHASE

As of May 1st to June 30th you can come and shop directly at Lemira.
DON'T FORGET TO BRING YOUR REUSABLE BAGS.

You must have a account to shop.

See how to create an account : <https://vimeo.com/547161352>

SCHOOL CODE : 33STRIVE

Please see our opening hours directly on our website : www.lemira.com

Only one parent per family will be authorized, in order to provide the best service possible.

***IMPORTANT TO PRE-ORDER BEFORE JUNE 30TH 2025**

in order to benefit from our back-to-school delivery guarantee.

Orders placed after June 30th may take 6 to 8 weeks to be processed.

It is recommended to come before the week of August 19th
to avoid the back-to-school rush.

CREATE ACCOUNT



LEMIRA.COM



Lemira



Boutique Shopping

We have expanded our customer area and have enhanced the shopping experience. You can shop directly, in your school section, select your items, pay and leave with your order in a quick and simple process.

You must have an account to shop. See how to create an account: <https://vimeo.com/547161352>

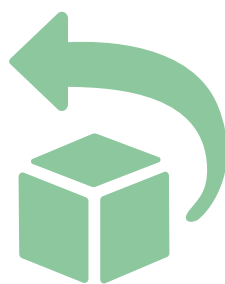


Delivery

All orders placed before June 30th will benefit from the guaranteed delivery before the start of the school year.

Orders placed after June 30th may take 6–8 weeks to process.

You will receive an email as soon as your order is updated with the information corresponding to your chosen delivery method.



Return and exchange policy

Returns made easy.

Upon presentation of the invoice within the 4 months period after receiving your order, you may return **any merchandise that is new, unwashed, unidentified, unretouched and with the original tags.**

For an exchange, please do a return request and place a new order online for the new items.



Telephone customer service

Tuesday to Friday, from 10 am to 4 pm **514 321-3720** or **1 888 321-3720**.

Chat online by clicking on « **help** » at the bottom right of the screen on our website www.lemira.com
Send an email directly from our website www.lemira.com by clicking on « [Contact us](#) »



FAQ

Click on FAQ in the main menu to view relevant documents and videos.



Lemira