Scotiabank Inverlat, S. A.,
Institución de Banca Múltiple,
Grupo Financiero Scotiabank Inverlat
and subsidiaries

Consolidated financial statements

December 31, 2020 and 2019

(With Independent Auditor's Report thereon)
(Free translation from Spanish language original)

KPMG Cárdenas Dosal, S.C.
Manuel Ávila Camacho 176 P1,
Reforma Social, Miguel Hidalgo,
C.P. 11650, Ciudad de México.
Teléfono: +01 (55) 5246 8300
kpmg.com.mx

Independent Auditors' Report

(Translation from Spanish language original)

The Board of Directors and Stockholders
Scotiabank Inverlat, S. A., Institución de Banca Múltiple,
Grupo Financiero Scotiabank Inverlat:

(Millions of Mexican pesos)

Opinion

We have audited the consolidated financial statements of Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat and subsidiaries (the Bank), which comprise the consolidated balance sheets as of December 31, 2020 and 2019, the consolidated statements of income, changes in stockholders' equity and cash flows for the years then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements of Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat and subsidiaries, have been prepared, in all material respects, in accordance with the Accounting Criteria for Credit Institutions in Mexico (the Accounting Criteria), issued by the National Banking and Securities Commission (the Banking Commission).

Basis for opinión

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditors' responsibilities for the audit of the consolidated financial statements* section of our report. We are independent of the Bank in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Mexico, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

(Continued)

Aguascalientes, Ags.
Cancún, Q. Roo.
Ciudad de México.
Ciudad Juárez, Chih.
Culiacán, Sin.
Chihuahua, Chih.
Guadalajara, Jal.
Hermosillo, Son.
León, Gto.
Mérida, Yuc.
Mexicali, B.C.
Monterrey, N.L.
Puebla, Pue.
Querétaro, Qro.
Reynosa, Tamps.
Saltillo, Coah.
San Luis Potosí, S.L.P.
Tijuana, B.C.

Allowance for loan losses $17,063, in the consolidated balance sheet	
See notes 3(k), 11(e) and (f) to the consolidated financial statements.	
Key audit matter	**How the key audit matter was addressed in our audit**
The allowance for loan losses for the commercial loans portfolio involves significant judgement for the evaluation of the borrowers' ability to pay, considering the different factors in accordance with the methodologies for the credit portfolio rating process established by the Banking Commission as well as to assess the reliability in the documentation and its update, which is used as input for the determination of the allowance for loan losses for all the loan portfolios. Likewise, the caption of allowance for loan losses, as of December 31, 2020 includes $3,750 in addition to the estimate based on the methodologies prescribed by the Banking Commission for the Commercial, Mortgage and Consumer portfolios, which, in the Management´s opinion is required to cover additional potential credit risks as a consequence of the impact on the economy caused by the COVID 19 pandemic. The internal model developed by the Bank for the aforementioned purpose includes judgments and significant variables for calculating the additional estimate, such as: sectors of the economy most affected, projections of gross domestic product, interest rates and exchange rates, unemployment levels and default rates, among others. Therefore, we have determined the allowance for loan losses as a key audit matter.	The audit procedures applied to Management's determination of the allowance for loan losses and its effect on the year's results, included the assessment, on a sample basis, of both the inputs used and the calculation method for the different loan portfolios based on the methodology in force established by the Banking Commission for each type of loan portfolio. The main audit procedures applied to the additional allowance for loan losses, with the participation of our specialists, consisted of: i) inspection of the approval of the policy and model used by the Risk Committee (or by the body empowered for authorization) and ii) evaluation of the model used and the relevant inputs used for the calculation.

(Continued)

Over the counter derivative financial instruments $19,122 (assets) and $19,350 (liabilities) and hedging transactions $4,006 (assets) and $6,232 (liabilities)	
See notes 3(h) and 10 to the consolidated financial statements.	
Key audit matter	**How the key audit matter was addressed in our audit**
Fair value determination at the balance sheet date of some over the counter derivative financial instruments and hedging transactions, is carried out through the use of valuation techniques that involve a significant degree of judgement by Management, mainly when the use of inputs from various sources or data not observable in financial markets and complex valuation models is required. In addition, the requirements that must be met for accounting for financial instruments classified as hedges, as well as documentation and monitoring to prove their effectiveness, involves a certain degree of specialization applied by Management. Therefore, we have considered the determination of the fair value of some over the counter derivative financial instruments and hedging operations as a key matter of our audit.	As part of our audit procedures, we obtained evidence of the approval by the Bank's Risk Committee, of the valuation model for derivative financial instruments and hedging operations used by Management. Likewise, on a sample basis, we evaluated the reasonableness of those models and inputs used, through the involvement of our valuation specialists.

Current income tax $2,677 Deferred income tax $6,662, (asset) in the consolidated balance sheet	
See notes 3(s) and 18 to the consolidated financial statements.	
Key audit matter	**How the key audit matter was addressed in our audit**
Determination of current and deferred income taxes is complex, mainly due to the interpretation of the legislation in force in the tax matters and requires of judgement mainly in the valuation of deferred tax assets to evaluate both current and future factors that allow to estimate the realization of such assets. Therefore, we consider the determination of current and deferred income tax as a key audit matter.	The audit procedures applied to assess the reasonableness of the calculations determined by Management for the recognition of current and deferred income taxes, included, among others, sample tests of both the inputs and the nature of the items used in the calculation, considering the legislation in force in tax matters. With the involvement of our tax specialists, we assessed the reasonableness of the significant tax assumptions, the reversal period of the temporary differences, as well as the reasonableness of the tax strategies applied by the Bank's Management. In addition we assessed the tax profit projections determined by the Bank's Management that support the probability of the realization of deferred income tax assets.

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Other information

Management is responsible for the other information. The other information comprises the information included in the Bank's Annual Report for the year ended December 31, 2020 which will be provided to the Banking Commission and the Mexican Stock Exchange (the Annual Report), but does not include the consolidated financial statements and our auditors' report thereon. The Annual Report is estimated to be available to us after the date of this auditors' report.

Our opinion on the consolidated financial statements does not cover the other information and we will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information when available and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the Annual Report, if we conclude that there is a material misstatement of this other information, we are required to report that fact to those charged with governance.

Responsibilities of Management and Those Charged with Governance for the consolidated financial statements

Management is responsible for the preparation of the consolidated financial statements in accordance with the Accounting Criteria issued by the Banking Commission, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, Management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Bank's financial reporting process.

Auditors' responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. 'Reasonable assurance' is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

(Continued)

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

– Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.

– Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.

– Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.

– Conclude on the appropriateness of Management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, then we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Bank to cease to continue as a going concern.

– Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Bank to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence and where applicable, actions taken to remove threats or safeguards applied.

(Continued)

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

KPMG Cárdenas Dosal, S. C.

Ricardo Lara Uribe

México City, February 26, 2021.

Scotiabank Inverlat, S. A.,
Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat
and subsidiaries

Lorenzo Boturini 202, Col. Tránsito, C.P. 06820, Mexico City

Consolidated balance sheets

These consolidated financial statements have been translated from the Spanish language original solely for the convenience of foreign / English-speaking readers

December 31, 2020 and 2019

(Millions of Mexican pesos)

Assets	**2020**	**2019**
Cash and cash equivalents (note 6)	$ 29,955	37,943
Margin accounts (note 7)	2,730	1,017
Investment securities (note 8):		
Trading	56,214	48,401
Available-for-sale	64,608	40,371
Held-to-maturity	5,048	4,943
	125,870	93,715
Debtors on repurchase/resell agreements (note 9)	27,859	2,574
Derivatives (note 10):		
Trading purposes	19,990	9,907
Hedging purposes	4,006	4,052
	23,996	13,959
Valuation adjustment from hedging of financial assets (notes 8a and 11c)	576	168
Current loan portfolio (note 11):		
Commercial loans:		
Business or commercial activity	179,410	176,385
Financial entities	28,878	35,282
Government entities	9,011	14,052
	217,299	225,719
Consumer loans	39,036	44,600
Residential mortgage loans:		
Medium and residential	140,986	129,055
Social interest housing	7	81
Loans acquired from INFONAVIT	5,217	4,491
	146,210	133,627
Total current loan portfolio	402,545	403,946
Past-due loan portfolio (note 11):		
Commercial loans:		
Business or commercial activity	4,770	4,082
Financial institutions	82	82
Consumer loans	2,526	1,904
Residential mortgage loans:		
Medium and residential	5,174	3,703
Social interest housing	18	13
Loans acquired from INFONAVIT	91	1
Total past-due loan portfolio	12,661	9,785
Loan portfolio	415,206	413,731
Less:		
Allowance for loan losses (notes 11(e) and (f))	17,063	11,606
Total loan portfolio, net	398,143	402,125
Other accounts receivable, net (notes 6, 8 and 10f)	12,564	18,281
Foreclosed assets, net (note 12)	201	120
Premises, furniture and equipment, net (note 13)	3,380	3,409
Permanent investments (note 14)	51	51
Available-for-sale long-term assets	22	24
Deferred income taxes, net (note 18)	6,662	4,661
Other assets:		
Deferred income charges, prepaid expenses and intangibles	5,754	5,981
Total assets	$ 637,763	584,028

Liabilities and stockholders' equity	**2020**	**2019**
Deposit funding (note 15):		
Demand deposits	$ 202,354	167,240
Time deposits:		
General public	154,621	109,087
Money market	15,536	46,780
Debt securities issued	33,000	41,152
Global account of deposits without movements	614	611
	406,125	364,870
Bank and other borrowings (note 16):		
Short-term	33,146	23,226
Long-term	33,466	32,416
	66,612	55,642
Traded securities to be settled (note 8b)	3,193	8,163
Creditors on repurchase/resell agreements (note 9)	42,891	49,135
Collaterals sold or pledged		
Securities lending (note 9)	523	-
Derivatives (note 10):		
Trading purposes	20,066	9,697
Hedging purposes	6,232	4,589
	26,298	14,286
Valuation adjustments of hedging financial liabilities (note 15c)	13	18
Other accounts payable:		
Income tax payable	1,571	792
Creditors on settlement of transactions (notes 6, 8 and 9)	11,931	17,152
Creditors on collateral received in cash (note 10f)	887	1,034
Sundry creditors and other accounts payable	11,695	9,220
	26,084	28,198
Subordinated debt issued (note 19)	9,052	9,046
Deferred credits and prepayments	1,651	1,474
Total liabilities	582,442	530,832
Stockholders' equity (note 20):		
Paid-in capital:		
Capital stock	10,404	10,404
Additional paid-in capital	473	473
	10,877	10,877
Earned capital:		
Statutory reserves	6,758	6,264
Retained earnings	36,432	31,961
Result from valuation of available-for-sale securities (notes 8 and 18)	416	61
Result from valuation of cash flow hedge instruments (notes 10 and 18)	(1,161)	(104)
Remeasurements of defined employee benefits (notes 17 and 18)	(1,020)	(811)
Net income	3,019	4,948
	44,444	42,319
Total stockholders' equity	55,321	53,196
Commitments and contingent liabilities (note 24)		
Subsequent events (note 26)		
Total liabilities and stockholders' equity	$ 637,763	584,028

(Continued)

Scotiabank Inverlat, S. A.,
Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat
and subsidiaries

Lorenzo Boturini 202, Col. Tránsito, C.P. 06820, Mexico City

Consolidated balance sheets, continued

December 31, 2020 and 2019

(Millions of Mexican pesos)

Memorandum accounts (note 22)

	2020		2019	
Contingent assets and liabilities		$ -		$ 3
Loan commitments		276,490		247,831
Assets in trust or under mandate:				
Trusts	$ 397,695		$ 202,191	
Mandate	29,006	426,701	29,296	231,487
Assets in custody or under management		593,803		696,902
Collateral received by the entity		36,721		32,558
Collateral received and sold or pledged by the entity		523		-
Investments on behalf of customers		135,628		99,713
Interest earned but not collected arising from past-due loan portfolio		644		474
Other accounts		$ 1,466,294		$ 1,499,719

"At December 31, 2020 and 2019, the historical capital stock amounts to $9,153, in both years".

See accompanying notes to consolidated financial statements.

"These consolidated balance sheets were prepared in accordance with the accounting criteria for credit institutions issued by the National Banking and Securities Commission, based on Articles 99, 101 and 102 of the Law for Credit Institutions, which are of a general and mandatory, nature and have been applied on a consistent basis. Accordingly they reflect the transactions carried out by the Institution through the dates noted above. Furthermore, these transactions were carried out and valued in accordance with sound banking practices and the applicable legal and administrative provisions."

"These consolidated balance sheets were approved by the Board of Directors under the responsibility of the following officers."

SIGNATURE	SIGNATURE	SIGNATURE	SIGNATURE
Adrián Otero Rosiles General Director of Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat	Carlos Marcelo Brina Deputy General Director of Finance	Jorge Córdova Estrada Deputy General Director of Group Audit	H. Valerio Bustos Quiroz Director of Group Accounting

"These consolidated balance sheets faithfully match with the consolidated balance sheets originals, which are properly signed and held by the Institution."

http://www.scotiabank.com.mx/es-mx/Acerca-de-Scotiabank/Relacion-con-Inversionistas/Relaciones-con-Inversionistas/estados-financieros.aspx
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Lorenzo Boturini 202, Col. Tránsito, C.P. 06820, Mexico City

Consolidated statements of income

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Years ended December 31, 2020 and 2019

(Millions of Mexican pesos)

		2020	2019
Interest income (note 23b)	$	48,275	50,720
Interest expense (note 23b)		(23,083)	(27,458)
Financial margin		25,192	23,262
Allowance for loan losses (notes 11(e) and (f))		(10,164)	(5,885)
Financial margin adjusted by credit risks		15,028	17,377
Commission and fee income (note 23c)		4,845	5,136
Commission and fee expense		(1,020)	(878)
Financial intermediation income (note 23d)		2,334	641
Other operating income, net (note 23e)		1,732	2,230
Administrative and promotional expenses		(18,920)	(17,717)
		(11,029)	(10,588)
Net operating income		3,999	6,789
Equity method in the results of associated companies		1	1
Income before income taxes		4,000	6,790
Current income taxes (note 18)		(2,677)	(1,847)
Deferred income taxes, net (note 18)		1,696	5
		(981)	(1,842)
Net income	$	3,019	4,948

See accompanying notes to consolidated financial statements.

"These consolidated statements of income were prepared in accordance with the accounting criteria for credit institutions issued by the National Banking and Securities Commission, based on Articles 99, 101 and 102 of the Law for Credit Institutions, which are of a general and mandatory nature and have been applied on a consistent basis. Accordingly, they reflect the revenues and disbursements relating to the transactions carried out by the Institution for the years noted above. Furthermore, these transactions were carried out and valued in accordance with sound banking practices and the applicable legal and administrative provisions."

"These consolidated statements of income were approved by the Board of Directors under the responsibility of the following officers."

SIGNATURE

Adrián Otero Rosiles
General Director of Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat

SIGNATURE

Carlos Marcelo Brina
Deputy General Director of Finance

SIGNATURE

Jorge Córdova Estrada
Deputy General Director of Group Audit

SIGNATURE

H. Valerio Bustos Quiroz
Director of Group Accounting

"These consolidated statements of income faithfully match with the consolidated statements of income originals, which are properly signed and held by the Institution."

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Consolidated statements of changes in stockholders' equity

These consolidated financial statements have been translated from the Spanish language original solely for the convenience of foreign / English-speaking reader

Years ended December 31, 2020 and 2019

(Millions of Mexican pesos)

		Paid-in capital		Earned capital						
		Capital stock	Additional paid-in capital	Statutory reserves	Retained earnings	Result from valuation of available-for-sale securities	Result from valuation of cash flow hedge instruments	Remeasurements of defined employee benefits	Net income	Total stockholders' equity
Balances as of December 31, 2018	$	10,404	473	5,546	25,463	10	836	(280)	7,176	49,628
Changes resulting from stockholders' resolutions:										
Resolution passed at the Ordinary General Stockholders' Meeting of April 30, 2019:										
Creation of capital reserves		–	–	718	–	–	–	–	(718)	–
Appropriation of the 2018 net income		–	–	–	6,458	–	–	–	(6,458)	–
		–	–	718	6,458	–	–	–	(7,176)	–
Changes related to the recognition of comprehensive income (note 20c):										
Net income		–	–	–	–	–	–	–	4,948	4,948
Valuation effects of available-for-sale securities and cash flow hedge instruments, net of deferred taxes for $427 (notes 8a, 10 and 18)		–	–	–	–	51	(940)	–	–	(889)
Remeasurements of defined employee benefits, net of deferred taxes for $239 (notes 17 and 18)		–	–	–	40	–	–	(531)	–	(491)
Total comprehensive income		–	–	–	40	51	(940)	(531)	4,948	3,568
Balances as of December 31, 2019		10,404	473	6,264	31,961	61	(104)	(811)	4,948	53,196
Changes resulting from stockholders' resolutions:										
Resolution passed at the Ordinary General Stockholders' Meeting of April 30, 2020:										
Creation of capital reserves		–	–	494	–	–	–	–	(494)	–
Appropriation of the 2019 net income		–	–	–	4,454	–	–	–	(4,454)	–
		–	–	494	4,454	–	–	–	(4,948)	–
Changes related to the recognition of comprehensive income (note 20c):										
Net income		–	–	–	–	–	–	–	3,019	3,019
Valuation effects of available-for-sale securities and cash flow hedge instruments, net of deferred taxes for $261 (notes 8a, 10 and 18)		–	–	–	–	355	(1,057)	–	–	(702)
Remeasurements of defined employee benefits, net of deferred taxes for $44 (notes 17 and 18)		–	–	–	17	–	–	(209)	–	(192)
Total comprehensive income		–	–	–	17	355	(1,057)	(209)	3,019	2,125
Balances as of December 31, 2020	$	10,404	473	6,758	36,432	416	(1,161)	(1,020)	3,019	55,321

See accompanying notes to consolidated financial statements

"These consolidated statements of changes in stockholders' equity were prepared in accordance with accounting criteria for credit institutions issued by the National Banking and Securities Commission, based on Articles 99, 101 and 102 of the Law for Credit Institutions, which are of a general and mandatory nature and have been applied on a consistent basis. Accordingly, they reflect all the stockholders' equity account entries relating to the transactions carried out by the Institution for the years noted above. Furthermore, these transactions were carried out and valued in accordance with sound banking practices and the applicable legal and administrative provisions."

"These consolidated statements of changes in stockholders' equity were approved by the Board of Directors under the responsibility of the following officers."

SIGNATURE	SIGNATURE	SIGNATURE	SIGNATURE
Adrián Otero Rosiles General Director of Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat	Carlos Marcelo Brina Deputy General Director of Finance	Jorge Córdova Estrada Deputy General Director of Group Audit	H. Valerio Bustos Quiroz Director of Group Accounting

"These consolidated statements of changes faithfully match with the consolidated statements of changes originals, which are properly signed and held by the Institution

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Lorenzo Boturini 202, Col. Tránsito, C.P. 06820, Mexico City

Consolidated statements of cash flows

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Years ended December 31, 2020 and 2019

(Millions of Mexican pesos)

	2020	2019
Net income	$ 3,019	4,948
Items not requiring cash flow:		
Impairment allowance or impairment reversal in investing and financing activities	37	7
Depreciation of premises, furniture and equipment	502	523
Amortization of deferred charges, prepaid expenses and intangible assets	418	322
Provisions, mainly allowance for loan losses	9,001	5,885
Current and deferred income taxes	981	1,842
Equity method in associated companies	(1)	(1)
Other, mainly fair value valuation	(306)	(974)
Subtotal	10,632	7,604
Operating activities:		
Change in margin accounts	(1,713)	(988)
Change in investment securities	(37,161)	(21,629)
Change in debtors on repurchase / resell agreements	(25,285)	729
Change in derivatives (asset)	(10,912)	10,639
Change in loan portfolio	(6,182)	(47,424)
Change in foreclosed assets	(93)	(44)
Change in other operating assets	7,564	(8,093)
Change in deposit funding	41,255	9,510
Change in bank and other borrowings	10,970	25,308
Change in creditors on repurchase / resell agreements	(6,244)	15,333
Change in collaterals sold or pledged	523	-
Change in derivatives (liabilities)	11,868	(10,413)
Change in subordinated debt issued	6	2
Change in other operating liabilities	(3,691)	7,240
Payments of income taxes	(1,899)	(313)
	(20,994)	(20,143)
Net cash flows from operating activities	(7,343)	(7,506)
Investing activities:		
Proceeds from sale of property, furniture and equipment	-	184
Payments for acquisition of property, furniture and equipment	(473)	(265)
Collections of cash dividends	1	1
Payments for intangible assets acquisition	(173)	(294)
Net cash flows from investing activities	(645)	(374)
Net decrease in cash and cash equivalents	(7,988)	(7,965)
Cash and cash equivalents at beginning of the year	37,943	45,908
Cash and cash equivalents at end of the year	$ 29,955	37,943

See accompanying notes to consolidated financial statements.

"These consolidated statements of cash flows were prepared in accordance with the accounting criteria for credit institutions issued by the National Banking and Securities Commission, based on Articles 99, 101 and 102 of the Law for Credit Institutions, which are of a general and mandatory nature and have been applied on a consistent basis. Accordingly, they reflect all the cash in flows and cash out flows relating to the transactions carried out by the Institution for the years noted above. Furthermore, these transactions were carried out and valued in accordance with sound banking practices and the applicable legal and administrative provisions."

"These consolidated statements of cash flows were approved by the Board of Directors under the responsibility of the following officers."

SIGNATURE

Adrián Otero Rosiles
General Director of Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero

SIGNATURE

Carlos Marcelo Brina
Deputy General Director of Finance

SIGNATURE

Jorge Córdova Estrada
Deputy General Director of Group Audit

SIGNATURE

H. Valerio Bustos Quiroz
Director of Group Accounting

"These consolidated statements of cash flows faithfully match with the consolidated statements of cash flows originals, which are properly signed and held by the Institution."

http://www.scotiabank.com.mx/es-mx/Acerca-de-Scotiabank/Relacion-con-Inversionistas/Relaciones-con-Inversionistas/estados-financieros.aspx
www.cnbv.gob.mx/paginas/default.aspx

These consolidated financial statements have been translated from the Spanish language original solely for the convenience of foreign/English-speaking readers.

(1) Description of business-

Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat ("the Bank"), located in Lorenzo Boturini 202, 2nd floor, Tránsito, 06820 in Mexico City is an entity constituted under the Mexican laws. The Bank is a subsidiary of Grupo Financiero Scotiabank Inverlat, S. A. de C. V. ("the Group") which owns 99.99% of its capital stock. The Group, in turn, is a subsidiary of The Bank of Nova Scotia ("BNS"), which owns 97.4% of its capital stock. In accordance with the Credit Institutions Law, the Bank is authorized to carry out multiple-service banking transactions such as accepting deposits from the general public, granting and receiving loans, engaging in securities transactions and providing trust services, among others. The consolidated financial statements of the Bank include the operation of its subsidiaries for whom exercises control: Inmobiliaria Scotia Inverlat, S. A. de C. V. (Inmobiliaria); Scotia Servicios de Apoyo, S. A. de C. V. (Scotia Servicios) which supports the management of the credit card business; Scotia Inverlat Derivados, S. A. de C. V. (Scotia Derivados) which acts as trading member for futures and options contracts listed on the Mercado Mexicano de Derivados, S. A. de C. V. (MexDer) and is also holding company of two trusts named, Fideicomiso Socio Liquidador Posición Propia Número 101667 and Fideicomiso Socio Liquidador Posición de Terceros Número 10177 (MexDer Trusts), created for the purpose of entering into futures, options and swaps contracts for the Bank's own account and on behalf of third parties, respectively. The Bank operates all over the Mexican territory and its corporate headquarters are located in Mexico City.

The Bank has no employees, except for the General Director, therefore its administration is carried out mainly by Servicios Corporativos Scotia S. A. de C. V. (related company), who provide administrative services under the contract signed between the parties.

(2) Authorization and basis for presentation-

Authorization

On February 26, 2021, Adrián Otero Rosiles (General Director of Scotiabank Inverlat, S. A., Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat), Carlos Marcelo Brina (Deputy General Director of Finance), Jorge Córdova Estrada (Deputy General Director of Group Audit) and H. Valerio Bustos Quiroz (Director of Group Accounting) authorized the issuance of the accompanying consolidated financial statements and related notes.

The Bank's consolidated financial statements include the Bank's subsidiaries on which the Bank exercises control: Inmobiliaria, Scotia Servicios and Scotia Derivados. Significant balances and transactions with the Bank's companies have been eliminated in preparing the consolidated financial statements.

The consolidation was carried out using the audited financial statements of the subsidiaries at December 31, 2020 and 2019.

(Continued)

Scotiabank Inverlat, S. A.,
Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat
and subsidiaries

Notes to the consolidated financial statements

(Millions of Mexican pesos)

The Stockholders and the National Banking and Securities Commission (the Banking Commission) are empowered to modify the consolidated financial statements after issuance. The attached 2020 financial statements will be submitted to the next shareholders' meeting for approval.

Basis of presentation

a) Statement of compliance

The accompanying consolidated financial statements have been prepared, based on the banking legislation, in conformity with the accounting criteria established by the Banking Commission (the Accounting Criteria) for credit institutions in Mexico. The Banking Commission is responsible for the inspection and supervision of financial institutions, as well as reviewing their financial information.

The accounting criteria provide that in the absence of an specific accounting criterion of the Banking Commission for credit institutions, and in a wider context the Mexican Financial Reporting Standards (MFRS), issued by the Mexican Board of Financial Reporting Standards (Consejo Mexicano de Normas de Información Financiera, A. C. or CINIF), the suppletory process as established by MFRS A-8 shall be applicable, and only when the International Financial Reporting Standards (IFRS) referred to by MFRS A-8 do not resolve the accounting treatment, the suppletory application of an accounting standard pertaining to other regulatory framework may be opted for, providing all the requirements set out by the MFRS are met by the standard. The suppletory application shall be in the following order: U.S. Generally Accepted Accounting Principles (US GAAP), and later any other formal and recognized accounting standard, provided they do not contravene the accounting criteria of the Banking Commission.

b) Use of estimates and judgments

The preparation of the consolidated financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the consolidated financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates and assumptions.

Judgments

Information about judgments made in applying of accounting policies that have the most significant effect on the amounts recognized in the consolidated financial statements is described in the notes to the consolidated financial statements mentioned below.

Assumptions and estimation uncertainties

Information about assumptions and estimation uncertainties that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the following notes to the consolidated financial statements:

— Valuation of derivative financial instruments: key assumptions to determine the market value, especially those complex derivatives or without an active market (see note 10);

(Continued)

—Determination of allowance for loan losses: assumptions and inputs used in determination (see notes 11(e) and (f));

—Impairment of premises, furniture and equipment: evidence of impairment of the value of fixed assets, including key assumptions for the determining the recoverable amount of such assets (see note 13);

—Measurement of defined benefit obligations: key actuarial assumptions (see note 17);

—Recognition of deferred tax assets: availability of future taxable profit and the materialization of deferred taxes (see note 18).

c) Functional and reporting currency

The aforementioned consolidated financial statements are presented in Mexican pesos, which is the same as the recording currency and the functional currency.

For purposes of disclosure in the notes to the consolidated financial statements, "pesos" or "$" refers to millions of Mexican Pesos, and when reference is made to "dollars" or "USD", it means millions dollars of the United States of America.

d) Recognition of assets and liabilities related to financial instruments

Assets and liabilities related to the purchase and sale of foreign currencies, investment in securities, securities repurchase/resell agreements and derivatives are recognized in the consolidated financial statements on the trade date, regardless of the settlement date.

(3) Summary of significant accounting policies-

The accounting policies shown in the preparation of the consolidated financial statements presented below have been consistently applied by the Bank, except for the special Accounting Criteria applied in the year, which are detailed in note 4.

(Continued)

Scotiabank Inverlat, S. A.,
Institución de Banca Múltiple, Grupo Financiero Scotiabank Inverlat
and subsidiaries

Notes to the consolidated financial statements

(Millions of Mexican pesos, except UDI value)

(a) Recognition of the effects of inflation-

The accompanying consolidated financial statements include the recognition of inflation based on Investment Units (Unidades de Inversión or UDI) until December 31, 2007, according to the applicable accounting criteria.

Years ended December 31, 2020 and 2019, are considered non-inflationary economic environment (inflation accumulated over the three preceding years less than 26%), as established in MFRS B-10 "Effects of Inflation", consequently the effects of inflation on the Bank's financial information are not recognized. Should the Bank be back in an inflationary environment, the cumulative effects of inflation not recognized in prior periods must be retrospectively recognized from the last period that the economic environment was considered as inflationary. The accumulated inflation rate of the three preceding years, is shown below:

		Inflation	
December 31,	UDI	Annual	Accumulated
2020	6.605597	3.23%	11.31%
2019	6.399018	2.77%	15.03%
2018	6.226631	4.92%	15.71%

(b) Principles of consolidation-

The consolidated financial statements include the accounts of the Bank and those of its subsidiaries which it controls. All significant inter-company balances and transactions have been eliminated in consolidation.

The consolidated subsidiaries with the Bank as of December 31, 2020 and 2019 are detailed below:

Subsidiaries	Participation	Location	Activity
Inmobiliaria	99.99%	Mexico City	Fixed asset management
Scotia Servicios	99.99%	Mexico City	Supports the administration of the credit card acquiring business
Scotia Derivados	99.99%	Mexico City	Futures and options contract operator in MexDer

(Continued)

(c) Cash and cash equivalents-

Cash and cash equivalents consist of cash in hand, deposits with banks in pesos and dollars, as well as foreign currency purchase and sale transactions not considered derivatives according to the applicable regulation established by Central Bank. This caption also includes restricted cash and cash equivalents comprised of bank borrowings with original maturities of up to three days ("Call Money") and deposits in the Central Bank which include the regulation monetary deposits that the Bank is required to maintain in conformity with the provisions issued by the Central Bank for the purpose of regulating liquidity in the financial market; the deposits lack term and bear interest at the average funding rate, which are recognized in the income statement as accrued.

The cash and cash equivalents are recognized at nominal value. For the bank accounts denominated in dollars, the exchange rate used for the translation is the one published by the Central Bank. The translation effect and interests earned are recognized in the income statement, as interest income or interest expense, accordingly, on an accrual basis.

Additional contributions or withdrawals made by the Bank to the cash margin account are also recognized as other cash and cash equivalents.

Immediate collection notes will be recorded as other cash equivalent according to what is mentioned as follows:

- Transactions with Mexican entities: two business days after the transaction took place.

- Transactions with foreign entities: five business days after the transaction took place.

When the notes mentioned in the preceding paragraph are not collected within the established deadlines, the related amounts will be transferred to the originating item, as applicable, either "Other accounts receivable, net" or "Loan portfolio", and due consideration should be given to the provisions of criterion A-2, "Application of particular standards", and B-6 "Loan portfolio", respectively.

Transactions transferred to sundry debtors under the caption "Other accounts receivable", not settled within fifteen days following the transfer date will be classified as past-due debts and an allowance for their total amount recorded will be recorded concurrently.

(Continued)

Notes received subject to collection are recorded in memorandum accounts under the caption "Other accounts".

Checking account overdrafts, as reported in the statement of account issued by the corresponding credit institution, are shown in the caption "Sundry creditors and other accounts payable". Likewise, the offset balance of receivable currencies against deliverable currencies, in case this results a credit balance.

The Bank yield generated by deposits in financial entities, bank borrowings operations agreed to a term of less than or equal to 3 business days, as well as the valuation effects of those made in foreign currency, are presented in the consolidated income statement, under the caption "Interest income" or "Interest expense", as applicable.

The foreign exchange currencies acquired and agreed to be settled in purchase transactions to 24, 48, 72 and 96 hours, are recognized as restricted cash (foreign currency receivable), while the currency sold is recorded as cash outflow (foreign currency payable). The rights and obligations for the sales and purchases of foreign exchange at 24, 48, 72 and 96 hours are recorded in clearing accounts under the caption "Other accounts receivable, net" and "Creditors on settlement of transactions", respectively.

(d) Margin accounts-

Financial assets granted in cash required to the Bank to operate derivatives in recognized markets are recorded at par value and presented in the caption "Margin accounts". The value of margin accounts granted in cash is modified by margin calls or withdrawals made by the clearing house and for additional contributions or withdrawals made by the Bank.

Bank yields and commissions affecting the margin accounts, other than fluctuations in derivatives prices, are recognized in result of operations for the year as accrued under "Interest income" and "Commission and fee expense", respectively. The partial or total amounts deposited or withdrawn in the clearinghouse owing to price fluctuations of derivatives are recognized in "Margin accounts".

The compensation fund of MexDer Trusts is deposited in the Trust 30430 Asigna, Compensación y Liquidación (Asigna) in accordance with the established rules, provisions, internal regulation and operating manual of Asigna and is comprised of cash contributions made by the Trusts based on the open agreements recorded in their accounts and of the minimum initial contributions required by Asigna. The compensation fund is recognized as restricted under the caption "Cash and cash equivalents".

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(e) Investment securities-

Investment securities consist of equities, government securities, bank promissory notes, and other debt securities listed in recognized markets, which are classified using the categories shown below, based on the intention and capability of management of the Bank on their ownership regarding their holding at the time of acquiring a certain instrument.

Trading securities-

Trading securities are those acquired with the intention of selling to get short-term gains arising from differences in prices resulting from its trading in the market. Securities at the time of acquisition are accounted for at fair value (which includes, where applicable, the discount or premium) which presumably corresponds to the price paid; transaction costs for the acquisition of securities are recognized in income on the same date.

Subsequently, and on every reporting date, securities are valued at fair value provided by an independent price vendor; valuation effects and results of the buy/sell are recognized in the year's income, within the caption "Financial intermediation income". When the securities are sold, the result of buy/sell is determined by the difference between purchase price and the sale price, this shall reclassify the result of valuation that has been previously recognized in the income statement, to the buy/sell result caption.

Interest earned from debt securities are determined according to the effective interest method and are recognized in the year's income under the caption "Interest income".

Dividends from equity securities are recognized in the year's income when the right to receive payment arises under the caption "Interest income".

Available-for-sale securities-

Available-for-sale securities are those whose intention are not oriented to profit from differences in prices in the short term or does not have the intention or capacity to hold to maturity. The initial recognition and subsequent valuation is performed in the same manner as trading securities, except that the effect of valuation is recognized in stockholders' equity under the caption "Unrealized result from valuation of available-for-sale securities", and which is adjusted by the effect of deferred taxes, which is cancelled for its recognition in income at the time of sale within the caption of "Financial intermediation income".

The valuation of the instruments in this category designated as a heading covered by fair value hedging derivatives, is recognized in the caption "Financial intermediation income".

Interest earned is determined according to the effective interest method and are recognized in the year's income under the caption "Interest income".

Dividends from equity instruments are recognized in the year's income when the right to receive payment arises in the consolidated financial statements caption "Interest income".

(Continued)

Held-to-maturity securities-

Are those debt securities with fixed or determinable payments and with fixed maturity, regarding which the entity has the intention and capacity to hold until maturity. These securities are initially recognized at fair value which is presumably the price paid; and later are valued at amortized cost, which implies that the amortization of the premium or discount as well as the transaction costs form part of interest earned recognized in income under "Interest income". Interest is recognized in income as earned and when the securities are sold, the sales gain or loss is recognized for the difference between the net realizable value and the book value of the securities within the caption of "Financial intermediation income".

Securities' impairment-

Where sufficient objective evidence exists that an available-for-sale or held-to-maturity security has been impaired as a result of one or more events that occurred subsequent to initial recognition of the security, the carrying amount of the security is modified and the impairment is recognized in the year-end results under the caption "Financial intermediation income". Regarding available-for-sale securities, the amount of loss recognized in equity is reclassified to the current year results.

If, in a subsequent period, the fair value of the security increases, and this effect is related objectively to an event occurring after the impairment was recognized in the income statement, the impairment is reversed in the year´s results, except if it is an equity instrument.

As of December 31, 2020 and 2019, the Bank's management has not identified that there is objective evidence of the impairment of any security.

Value date transactions-

Securities acquired where settlement takes place on a subsequent date, up to a maximum of four business days following the date of the purchase-sale transaction, are recognized as restricted securities, while securities sold are recognized as securities to be delivered, and are deducted from investments securities; the counter entry is a credit or debit to a settlement account, as applicable. Where the amount of securities to be delivered exceeds the balance of own securities of the same type in position (government, bank, equity and other debt securities), this is reflected as a liability under "Traded securities to be settled".

(Continued)

Reclassifications between categories-

The accounting criteria allows reclassifications from held-to-maturity to available-for-sale category, provided that the Bank does not have the intention or the ability to hold them until maturity. Valuation adjustments at the date of the reclassifications are recognized in stockholders' equity. In the case of reclassifications of securities to the category held to maturity, or of securities from trading to available for sale, this is only permissible with the express authorization of the Banking Commission. Likewise, in the case of sales of held-to-maturity securities, this has to be informed to the Banking Commission. For the years ended December 31, 2020 and 2019, the Bank did not carry out any transfer between categories, nor sales of held-to-maturity securities.

(f) Securities lending-

At the trade date of securities lending transactions, the Bank acting as lender reclassifies securities subject to lending as restricted in the consolidated balance sheet under the caption "Investment securities", while acting as borrower, securities are recognized in memorandum accounts under the caption "Collaterals received by the entity", according to the guidelines for valuation of criterion B-9 "Assets in custody or under management".

The accrued premium amount, acting the Bank as a lender or borrower, is recognized in the consolidated income statement, through the effective interest method over the term of the transaction, under the caption "Interest income" or "Interest expense", respectively, against the caption "Securities lending" within asset or liability, as applicable.

In the case that the Bank, as lender, prior to the maturity of the securities lending transaction sells the collateral received or the transaction value as borrower, recognizes the inflow of funds from the sale for the obligation to return such collateral to the lender under the caption "Collateral sold or pledged", such obligation is initially measured at the agreed price and subsequently at fair value. The valuation effect is presented in the income statement under the caption "Financial intermediation income".

The difference between the price received and the fair value of the security subject to the transaction or the collateral received, if any at the time of the sale, is presented under the captions of "Financial intermediation income".

(g) Repurchase/resell agreements-

At the trade date of the repurchase/resell agreement transaction (repo), the Bank acting as seller recognizes either the cash inflow or a debit clearing account, as well as an account payable, whereas when acting as buyer recognizes either the cash outflow or a credit clearing account, as well as an account receivable. Both the account payable and the account receivable are initially stated at the agreed-upon price, representing the obligation to repay or the right to recover the cash, respectively.

(Continued)

Over the term of the repo, the account receivable and the account payable are valued at amortized cost, recognizing the interest on repos in the result of operations for the year as earned, in accordance with the effective interest method. The interest is recognized under the financial statement caption "Interest income" or "Interest expense", as appropriate. The account receivable and the account payable, as well as the interest earned are reported in the financial statement caption "Debtors under repurchase/resell agreements" and "Creditors under repurchase/resell agreements", respectively.

The Bank acting as repurchasee recognizes the received collateral in memorandum accounts within the caption of "Collateral received by the entity", in accordance with accounting criterion B-9 "Assets in custody and under management". Financial assets granted as collateral, when the Bank acting as repurchaser, the financial asset is reclassified on the consolidated balance sheet within the caption of "Investment securities", reporting it as a restricted asset.

Should the Bank, acting as repurchasee sell or pledge the collateral, the transaction proceeds and an account payable is recorded for the obligation to return the collateral to the repurchaser, which is valued, in the case of sale at fair value, or if pledged in another sale and repurchaser agreement, at amortized cost. The account payable is offset with the account receivable, which is recognized when the Bank acting as repurchasee turn becomes as repurchaser and the debit or credit balance is presented in the consolidated financial statement caption "Debtors under repurchase/resell agreements" or in "Collateral sold or pledged", as applicable.

Additionally, the collateral received, delivered or sold is recognized in memorandum accounts within the caption of "Collateral received and sold or pledged by the entity", in accordance with accounting criterion B-9 "Assets in custody and under management".

(h) Derivatives-

Transactions with derivative financial instruments comprise those carried out for trading and hedging purposes. Irrespective of their purpose, the derivatives are recognized at fair value.

The valuation effect of the derivatives for trading purposes is shown in the consolidated balance sheet and consolidated statement of income under "Derivatives", in the assets or liabilities, accordingly, and "Financial intermediation income", respectively. The effect of the derivatives credit risk (counterparty), must be determined according to the risk area methodology, and must be recognized in results in the period in which it occurs against the supplementary account.

The effective portion of the valuation adjustments of hedges designated for cash flow purposes is recognized in stockholders' equity, under the caption "Unrealized result from valuation of cash flow hedge instruments", while the ineffective portion of the change in fair value is recognized immediately in the consolidated income statement under "Financial intermediation income", and the counter-account with such effect are presented in the consolidated balance sheet under "Derivatives" caption. The gain or loss associated with the coverage of the forecasted transaction that has been recognized in stockholders' equity, is reclassified to the consolidated statement of income within the same caption that presents the result of valuation of hedged party attributable to the hedged risk, in the same period during which the hedged forecasted cash flows affect the year's results of operations.

(Continued)

If the cash flow hedge derivative reaches maturity, is exercised, terminated or the hedge does not meet the requirements to be deemed effective, the hedge designation is de-designated, while the valuation of the cash flow hedge derivative within stockholders' equity remains in this caption and is recognized in the year's results when the forecast transaction occurs, in the same caption which presents the gain or loss of the valuation attributable to the hedged risk.

The gain or loss arising from valuing the fair value hedge derivative is recognized in the consolidated balance sheet under "Derivatives" and in the consolidated statement of income in "Interest income" and "Financial intermediation income", since they correspond to interest rate hedges of loan portfolio and investments securities classified as available-for-sale, respectively. The result of valuation of the item attributable to the hedged risk is recognized on the consolidated balance sheet under "Valuation adjustments from hedging of financial assets" and recognized in the year's income in the case of loan portfolio, in "Interest income", while for investments securities classified as available-for-sale, in "Financial intermediation income".

Embedded and structured derivatives

The Bank holds embedded derivatives that are not used to hedge positions, solely as part of its trading strategy; and these derivatives are related to structures and / or notes issued under the following circumstances:

Structured notes (bank bonds): Issued deposit funding instruments which through embedded swaps or options, can offer guaranteed and / or improve performance of the client's rate (see note 15).

The fair value of the derivative component is recorded under the captions "Derivatives" and "Financial intermediation income". Accrued interest is recognized under the caption "Interest expense".

Collaterals pledged and received in over-the-counter derivate transactions-

The collateral is a security obtained to ensure payment of the price agreed in contracts with derivative financial instruments on over-the-counter transactions.

The granting of collateral pledged in cash in over-the-counter derivative transactions are recorded as account receivable under the caption "Other accounts receivable, net", while collateral received in cash are recorded as " Creditors on collateral received in cash".

(Continued)

The collaterals pledged in securities are recorded as restricted securities by guarantees, and the collaterals received in securities from derivatives transactions are recorded in memorandum accounts.

(i) Settlement of clearing accounts-

Amounts receivable or payable for investment securities, securities repurchase/resell agreements, and/or derivatives, which have expired but have not been settled at the consolidated balance sheet date, including the amounts receivable or payable for purchase or sale of foreign currencies, which are not for immediate settlement or those with a same day value date, are recorded in clearing accounts.

The balances of clearing accounts, credit and debit are offset as long as it has the contractual right to offset amounts recognized, there is an intention to settle on a net basis, realize the asset and settle the liability simultaneously.

The clearing accounts are shown under the financial statement caption "Other accounts receivable, net" or "Creditors on settlement of transactions", as appropriate.

(j) Loan portfolio-

Represents the balance of the total or partial dispositions of the credit lines provided to clients plus uncollected accrued interest, less interest collected in advance. The allowance for loan losses is presented deducting the loan portfolio balances.

Undrawn credit facilities are recorded in suspense accounts, under "Loan commitments". The withdrawn amount is recorded into the loan portfolio in the caption of the portfolio as appropriate.

At the time of contracting, transactions with letters of credit are recorded in memorandum accounts under "Loan commitments" which, upon being used by the client or its counterparty are transferred to the loan portfolio.

Loans pledged as collateral, are recognized as restricted credit loans.

INFONAVIT Portfolio-

The portfolio under extension includes housing credits originated by the National Workers Housing Fund Institute (INFONAVIT) acquired by the entities, and that, under the terms of the INFONAVIT Law, have any extension in force in the payment of the amortization for capital and ordinary interest, at the end of the extension, the portfolio will receive the corresponding treatment of: Ordinary Amortization Regimen (ROA) or Special Amortization Regimen (REA), provided that the entity is contractually obliged to respect said extension under the same terms as the reference agency.

(Continued)

REA is the form of payment to INFONAVIT of credits whose rights were acquired by the Bank, provided for by the INFONAVIT issued by the Board of Directors of INFONAVIT, which indicate the methodology to make payments on such credits.

ROA is the form of payment to INFONAVIT of credits whose rights were acquired by the Bank, whereby it is agreed that the workers make payments on their credits through salary discounts made by the employer, entity or office.

Past-due loans and interest-

Outstanding loans and interest balances are classified as past-due according to the following criteria:

1. Knowledge that the borrower has filed for bankruptcy, under the Bankruptcy Law.

An exemption exist from the rule mentioned for those loans that continue receiving payment in terms of the Bankruptcy Law under section VIII of article 43, as well as those loans granted under article 75, in relation to sections II and III of article 224 of the mentioned Law, however, if incurred in one of the cases provided in the following numeral 2, they will be recorded as past-due loan portfolio.

2. Its installments have not been fully settled on the terms originally agreed, considering the following:

a) If the debts consist in loans with a single payment of principal and interest at maturity, and have 30 or more calendar past-due days;

b) If the debts refer to loans with a single payment of principal at maturity and periodic payments of interest, and the related interest payment has 90 or more calendar past-due days, or principal has 30 or more calendar past-due days;

c) If debts consist of loans with principal and interest periodic partial payments, including mortgage loans, have 90 or more calendar past-due days;

(Continued)

d) If debts consist of revolving loans, and unpaid for two monthly normal billing periods or, where the billing period is other than monthly, when have 60 or more calendar past-due days; and

e) Overdrafts from checking accounts of clients that has credit lines, and immediate payment notes receivable, upon occurrence of such event.

3. Regarding portfolio "in extension" and mortgage loans, when installments have not been settled in the terms originally agreed and are 90 or more days past due:

a) payments related to loans that the entity acquired from INFONAVIT or from the Housing Fund of the Social Security and Services Institute of the State Workers (FOVISSSTE) in accordance with the corresponding payment method (REA and ROA), as well as

b) loans granted to individuals and aimed at housing remodeling or enhancement, without trading purpose and that are backed by the borrower's housing saving account.

The transfer of a loan such as those mentioned in number 3 of the preceding page to the past-due loan portfolio shall be subjected to an exceptional term of 180 or more days past due from the date in which:

a) loan resources are available for the purpose for which they were granted;
b) the borrower starts a new job hence having a new employer, or
c) the Bank has received a partial payment for the corresponding amortization. This exception only applies for ROA loans, and when each one of the payments made during the period represent at least 5% of the agreed amortization.

The aforementioned exceptions in sections a), b) and c), shall not be mutually exclusive.

When a loan is transferred to the past-due portfolio, accrual of interest is discontinued and record thereof is kept in memorandum accounts. Also suspending the amortization in financial income accrued in the year's results. Once collected, such interest is recognized directly in consolidated income statement under "Interest income". Recognition in consolidated income statement of interest income resumes when the portfolio ceases to be considered as past-due.

(Continued)

An allowance is constituted for an amount equal to the total of uncollected accrued interest corresponding to loans deemed past-due at the time the loan is transferred to the past-due portfolio. For past-due loans, which restructuring agrees to the capitalization of earned, uncollected interest previously recorded in memorandum accounts, an allowance is created for the total of such interest amount. The allowance is released when there is evidence of sustained payment.

Past-due loans are reclassified as current when the unpaid balances have been fully paid by the debtor (principal and interest, etc.), except for restructured loans or renewed, which are transferred to current portfolio when sustained payment has been made.

Sustained payments

It is considered that there is sustained payment when the borrower shows compliance of the payment without delay for the total amount of principal and interest, for at least three consecutive amortizations of the loan payment scheme, or in the case of loans with amortizations that cover periods greater than 60 calendar days, the payment of an exhibition.

In the cases of credits that the Bank acquires from INFONAVIT, in which it is obligated to respect the terms that the reference organisms contracted with the borrowers, it is considered that there is a sustained payment of the credit, when the borrower has covered without delay the total amount payable of principal and interest, at least one amortization in credits under ROA and three amortizations for credits under REA.

In loans with periodic payments of principal and interest whose amortizations are less than or equal to 60 days in which the periodicity of payment to minor periods is modified due to the application of a restructuring, a sustained payment of the loan is considered, when the borrower shows payment of amortizations equivalent to three consecutive amortizations of the original loan scheme.

In the case of consolidated loans, if two or more loans originate the reclassification to the caption "Past-due loan portfolio", in order to determine the three consecutive amortizations required for the existence of a sustained payment, the original loan repayment scheme should be considered, whose repayments equivalent to the longer term.

(Continued)

Regarding loans with a single payment of principal at maturity, regardless of whether the payment of interest is periodic or at maturity, it is considered that there is a sustained payment of the loan when any of the following assumptions occur:

a) the borrower has covered at least 20% of the original amount of the loan at the moment of the restructuring or renewal or,

b) the amount of interest accrued under the restructuring or renewal payment scheme corresponding to a period of 90 days had been covered.

Prepayment of an amortization of restructured or renewed loan (amortization of restructured or renewed loan that have been paid without the occurrence of natural days equivalent to three consecutive amortizations of the loan amortization schedule or in the case of loans with amortization covering longer periods than 60 calendar days, the payment of an exhibition), other than those with a single payment of principal at maturity, regardless of whether the interest is paid periodically or at maturity, is not considered as a sustained payment.

In any case, in order for the Bank to show that there is sustained payment, in addition to ensuring that the borrower complies with the guidelines for sustained payment indicated in the preceding paragraphs, it must have evidence, at the disposal of the Banking Commission, to justify that the borrower has the payment capacity at the time the restructuring or renewal takes place to respond to the new credit conditions. The minimum evidence to be obtained is outlined below:

i. probability of intrinsic noncompliance by the borrower,
ii. the guarantees granted to the restructured or renewed credit,
iii. the priority of payment against other creditors and,
iv. The liquidity of the borrower before the new financial structure of the financing.

Restructuring and renewals

A loan is considered restructured when the borrower makes any of the following requests to the Bank:

1) Loan guarantee extension or,

2) Changes to the loan original conditions or payment scheme, among which are:

a) Change in the interest rate for the remaining term of the loan contract;

(Continued)

b) Change in the currency or account unit, (for example VSM (number of minimum wages) or UDI);

c) Granting of a waiting period for the compliance of payment obligations agreed upon in the original terms of the contract, except for those who are part of the COVID support programs, or

d) Credit term extension.

Unless there is evidence of sustained payments, past-due loans restructured or renewed shall remain within the past-due loan portfolio.

Loans with a single payment of principal at maturity and periodic interest payments, as well as loans with a single payment of principal and interest at maturity being restructured during the term of the loan or renewed anytime shall be considered as past-due, while there is no evidence of sustained payment.

Current loans that are restructured or renewed, without at least 80% of the original loan term having elapsed, shall be deemed to be current only when the borrower had:

i) paid the total accrued interest, and
ii) paid the original principal loan amount at the renewal or restructuring date.

Current loans that are restructured or renewed during the course of the final 20% of the original term of the loan will be considered as current only when the borrower had:

i) fully paid the total interest accrued;
ii) covered the total original loan amount which at the date of the renewal or restructuring should had been paid, and
iii) paid 60% of the original loan amount.

Renewed or restructured loans where the borrower fails to meet the above conditions will be deemed past-due from the renewal or restructuring date until there is evidence that sustained payments are being made.

Those loans considered revolving, which have been restructured or renewed, will be considered as current when the borrower had paid off the totality of accrued interest, there are no invoicing periods past-due and there is evidence to prove the debtor's repayment capability.

(Continued)

Loan due and payable principal and interest amounts which, at the restructuring date, have been repaid in full and for which one or several of the following loan conditions have been changed, shall not be deemed restructured:

i) Guarantees: only when involving the extension or replacement with better quality guarantees.
ii) Interest rate: when the agreed-upon interest rate is improved.
iii) Currency: provided the rate corresponding to the new currency is applied.
iv) Payment date: only if the change does not represent exceeding or modifying the frequency of payments. In no case shall the change in the payment date enable omitting the payment in any given period.

The loan portfolio restructurings or renewals are made in compliance with the General provisions applicable to credit institutions and the viability of them is analyzed particularly.

The Bank periodically evaluates if a past-due loan should remain in the consolidated balance sheet or be written-off, provided a provision has been created for 100% of the loan amounts. Such write-off is made by cancelling the unpaid loan balance against the allowance for loan losses previously created for each loan. Any recovery derived from loans which were previously written-off is recognized in the year's results.

Write-downs, cancellations, refunds or discounts are recorded against the provision for loan losses. In case the amount of these items exceeds the provision for loan losses balance related to the loan, a charge to provision is recorded up to the amount of the difference.

Fees

Fees charged for loan origination are recorded as a deferred credit, which shall be amortized against the current year results as interest income, under the linear method during the life of the loan, except those originated by revolving loans which shall be amortized over a 12-month period.

Regarding fees charged for restructurings or renewals, they shall be added to the fees that would have been originated on the basis of the previous section and recognized as deferred credit amortized against the current year results as interests income, under the linear method during the new lifetime of the loan.

(Continued)

In this category the fees recognized after the loan origination, those generated as part of loan maintenance or charged for loans not underwritten shall not be included. In the case of fees charged for credit card annuity, whether it be the first annuity or the followings for renewal, they shall be recognized as a deferred credit and amortized over a 12-month period against the current year results in the caption of "fees and rates charged".

Fees charged for a credit line origination not yet available shall be recognized as a deferred credit at the date, and amortized against current year´s results as interest income under the linear method over a 12-month period. In the case that the credit line be canceled before the 12- month period, the balance pending to amortize shall be recognized directly in the current year's results under the caption of "fees and rates charged", at the date of cancelation of the credit line.

Fees and rates others than those charged for loan origination shall be recognized against the current year's results in the caption "fees and rates charged", at the date of accrual. In the case that one part or the full compensation received for the collection of the corresponding fee or rate be obtained before the accrual of the related income, said prepayment shall be recognized as a liability.

Costs and expenses related to loan origination

The costs and expenses related to loan origination are recorded as a deferred charge, which is amortized to the income statement under the caption "Interest expense" during the average term of the loans, except for origination of revolving loans, which are amortized over a period of 12 months against the expense caption that corresponds according to its nature.

For preceding paragraph purposes, costs and expenses associated with the origination of loans, are only those that are incremental and related directly to activities performed by the entities to grant the loan, for example, credit evaluation of the debtor, evaluation and recognition of guarantees, credit terms negotiations, and closing of cancellation of the operation, including the proportional expense, based on time spent, related to employee benefits of those individuals working on such activities.

Acquisitions of credit portfolio

On the of portfolio acquisition date, the contractual value of the portfolio acquired must be recognized in credit portfolio, according to the type of portfolio that the originator has classified; the difference arising from the purchase price will be recorded as shown on the following page.

(Continued)

a) when the acquisition price is lower than the contractual value thereof, in the income statement under "Other operating income, net", for up to the amount of preventive estimate for credit risks that, if applicable, is constituted according to the indications of the following paragraph and the excess as a deferred credit, which will be amortized as the respective charges are made, according to the proportion these represent of the contractual value of the credit;

b) when the purchase price of the portfolio is greater than the contractual value, as a deferred charge which will be amortized as the respective charges are made, according to the proportion these represent of the contractual value of the credit;

c) when it comes from the acquisition of revolving credits, the difference will be carried directly to the income statement of the year on the acquisition date.

Special Accounting Criteria (SAC), derived from the health contingency due to COVID-19

Through official communication number P-285/2020 and 026/2020 dated on March 26 and April 15, 2020, respectively, the Banking Commission determined to issue on a temporary basis, the SAC applicable to the support programs granted by the Bank. Subsequently, through official communication number P-325/2020 dated June 23, 2020, the Banking Commission indicated the following:

- The SAC will be applied in a general way to customers who have been affected and whose credits were classified as current as of March 31, 2020.

- The deadline to carry out the restructuring or renewal procedures must conclude no later than July 31, 2020.

The support programs consist of granting borrowers a partial or total deferral of principal and / or interest payments for up to 4 months and with the possibility of extending it to an additional 2 months, granting a total grace period of up to 6 months. It will be 18 months in the case of credits granted to the primary agricultural, cattle rancher, forestry and fishing sectors; and to the industrial, commercial and service sectors that are integrated the primary sectors.

The above will be applicable to the following types of credit and for clients that are classified as current as of March 31, 2020:

a. Loans for residential construction.
b. Individual loans with mortgage guarantee.
c. Revolving and non-revolving loans, aimed at individuals (auto loans, personal loans, payroll loans, credit card and microcredits).
d. Commercial loans for legal entities and individuals with business activity.
e. Trusts as bank debtor.
f. Individual or group microcredits.

(Continued)

For SAC, are not considered as restructures and / or renovations and the following will be considered as current:

1. Loans with "one-time payment of principal at maturity and periodic interest payments, as well as loans with one-time payment of principal and interest at maturity", which are restructured or renewed, will not be considered as past due portfolio in terms of what is established in paragraph 79 of Accounting Criterion B-6 “Loan Portfolio” (the “Accounting Criterion B-6”) contained in Appendix 33 of the single Bank Circular, provided that the borrowers are classified as a current portfolio as of March 31 2020, according to paragraph 12 of Accounting Criterion B-6.

2. For loans with "periodic payments of principal and interest", which are restructured or renewed, they may be considered as current at the time of the performance of that act, without what is applicable in paragraphs 82 and 84 of Accounting Criterion B-6, provided that the borrowers are accounting classified as a current portfolio as March 31, 2020, in accordance with paragraph 12 of Accounting Criterion B-6.

3. Loans that are stipulated to be revolving from the beginning, that are restructured or renewed, will not be considered as past due portfolio in terms of what is established in paragraphs 80 and 81 of Accounting Criterion B-6. This as long as the borrowers are classified for accounting as current portfolio as of March 31, 2020, according to paragraph 12 of Accounting Criterion B-6.

   In relation to the credits mentioned in the previous numerals, they will not be considered as restructured in accordance with paragraph 40 of Accounting Criterion B-6.

4. In case of including write-downs, forgiveness, bonuses or discounts on the loan balance to support borrowers, the Bank may defer the establishment of Allowance for loan losses, when the amount of write-downs, bonuses or discounts is greater than those allowances, a reserve will be established for the difference in a period that does not exceed the year 2020.

Through official communication number 141-5 / 2263/2020 dated September 2, 2020, the Banking Commission extended the term until September 30, 2020 so that the Bank could apply the restructuring or renewal plans for those customers already registered in the support program as of July 31, 2020, and that require two additional months of deferral so that in this way they have the 6-month deferral under the SAC, established in the official letters dated March 26, April 15 and June 23, 2020.

(k) Allowance for loan losses-

Allowance for loan losses represents Bank’s management best estimate of probable losses inherent in the loan portfolio as well as guarantees issued and irrevocable loan commitments.

(Continued)

(Millions of Mexican pesos)

Commercial loans – The allowances for the commercial loans are based on the individual assessment of the credit risk of borrowers and their classification, in accordance with the general regulations applicable to the methodology for rating of the loan portfolio of credit institutions (the "Provisions"), established by the Banking Commission. Commercial loans shall be subject to credit rating without including those loans with express warranty of Entities of the Federal Public Administration under direct budgetary control, productive State enterprises or those indicated in Section VI of Article 112 of the Provisions, in which the allowance percentage shall be equal to 0.5%.

The Provisions use a methodology which classifies the loan portfolio into different groups: in states and municipalities, investment projects with own source of payment, trustees acting under trusts, financial institutions and corporations and individuals with business activity not included in the aforementioned groups; the last group must be divided into two subgroups: corporations and individuals with business activity with annual net sales or revenues greater than 14 million UDIS and less than 14 million UDIS. For purposes of rating projects with own source of payment, the Provisions establish that the rating is calculated using risk analysis of the investment project according to their stage of construction or operation, and through the extra cost of labor and cash flows of the project. For other groups, expected loss methodology is established for credit risk, considering the probability of default, loss given default and exposure at default.

For the loan portfolio granted to corporations and individuals with business activity, with annual net revenues or sales equivalent or higher than 14 million UDIS, the Bank uses the methodology set on Appendix 22 of the Provisions issued by Banking Commission.

Loan portfolio granted to corporations and individuals with business activity, with annual net revenues or sales less than 14 million UDIS, is credit rated through the application of methodology set forth on Appendix 21 of the Provisions. For financial institutions loans, the methodology set forth on Appendix 20 of the Provisions is used, which establishes the concept of probability of default, loss severity and exposure at default.

The estimates carried out at December 31, 2020 and 2019, were determined based on the risk levels and allowance percentage according to the following table:

Risk grade	**Range of allowance percentages**	
A1	0.000	0.90%
A2	0.901	1.50%
B1	1.501	2.00%
B2	2.001	2.50%
B3	2.501	5.00%
C1	5.001	10.00%
C2	10.001	15.50%
D	15.501	45.00%
E	Higher than 45.00%	

(Continued)

(Millions of Mexican pesos)

Mortgage loans including those originated and acquired from INFONAVIT-

Allowance for loans losses of mortgage loans is determined using the corresponding balances as of the last day of each month. Furthermore, factors such as the following are taken into consideration: (i) amount payable; (ii) payment made; (iii) house value; (iv) outstanding loan balance; (v) days of delinquency; (vi) loan denomination; and (vii) file documentation. Additionally, for the loans acquired from INFONAVIT, factors, such as viii) ROA, ix) REA and x) extension, are considered. The total amount to reserve for each assessed loan is the result of multiplying the probability of default for the loss given default and exposure at default.

In determining the loss given default the loan recovery rate components is used, which is affected if the loan has a guarantee trust or judicial agreement, classifying by regions at the federal boroughs in which such courts reside.

The risk grades and percentages of allowance for loan losses on December 31, 2020 and 2019, are as shown as follows:

Grade of risk	**Range of allowance percentages**	
A1	0.000	0.50%
A2	0.501	0.75%
B1	0.751	1.00%
B2	1.001	1.50%
B3	1.501	2.00%
C1	2.001	5.00%
C2	5.001	10.00%
D	10.001	40.00%
E	40.001	100.00%

Consumer loans-

To calculate the allowance, the consumer loan portfolio is segregated into two groups: a) credit card transactions (starting in October 1, 2019) and other revolving loans, and b) non-revolving loans described in Articles 91 and 92 of the Provisions. The allowance for losses regarding credit card and other revolving loans is calculated on a loan by loan basis, using the figures of the latest known payment period of each loan and other revolving loan and considering the following factors: i) balance due, ii) payment made, iii) credit line, iv) minimum payment requirement, v) payment default, vi) amount payable to the Institution, vii) amount due reported to credit information institutions as well as, viii) borrower's seniority in the Bank.

In addition, the calculation of allowance for loan losses corresponding to the non-revolving consumer loan portfolio takes into account the following: (i) amount due, (ii) payment made, (iii) days past due, (iv) total term, (v) remaining term, (vi) original loan amount, (vii) original value of the asset, (viii) loan balance and (ix) credit type.

(Continued)

(Millions of Mexican pesos)

The risk grades and percentages of provision for loan losses at December 31, 2020 and 2019, are shown as follows:

	Range of allowance percentages			
			Credit cards and other	
Grade of risk	**Non-revolving**		**revolving loans**	
A1	0.00	2.0%	0.00	3.00%
A2	2.01	3.0%	3.01	5.00%
B1	3.01	4.0%	5.01	6.50%
B2	4.01	5.0%	6.51	8.00%
B3	5.01	6.0%	8.01	10.00%
C1	6.01	8.0%	10.01	15.00%
C2	8.01	15.0%	15.01	35.00%
D	15.01	35.0%	35.01	75.00%
E	35.01	100.0%	Higher than	75.01%

Impaired loan portfolio – For consolidated financial statement disclosure purposes, the Bank considers impaired loans to those commercial loans for which it is determined that there is a considerable probability that they could not be recovered in full, without giving consideration to improvements in risk levels resulting from the secured portion of the loan, as are loans that, although current, result from negotiations in which a forgiveness, reduction or settlement was authorized at the end of the agreed-upon term, and loans payable by individuals classified as undesirable customers.

Additional identified reserves– Are established for those loans, which in management's opinion, may give cause for concern in the future given the particular situation of the customer, the industry or the economy. Furthermore, it includes estimates for items such as normal interest earned but not collected and other items which realization is considered to result in a loss to the Bank, as well as reserves maintained as prescribed by regulations.

Write-offs - The Bank has policies of write-offs for consumer and residential mortgages loans, according to established terms (6 and 35 months, respectively) that determine the practical impossibility of recovery; the write-offs cancel the loan balance against the allowance for loan losses previously recorded. When the loan to be written-off exceeds the balance of its related allowance, before making the write-off, the allowance should be increased up to the amount of the difference. Any amount recovered from previously written-off loans is recognized in income under the caption allowance for loan losses.

(Continued)

(l) Credit card loyalty program-

Based on paragraph 3 of criterion A-4 "Suppletory Application of Accounting Criteria", issued by the Banking Commission, the Bank had adopted IFRS 15 "Revenue from customer contracts" which incorporates the recognition of revenue derived from customer loyalty programs, and therefore IFRIC 13 "Customer loyalty program" is without effect. According to IFRS 15, a portion of revenue from exchange fees is deferred until the point of time when obligations are entitled, that is to say, when the deliverance of the rewards to which customers are entitled are incurred and amortized to income once that obligation is satisfied.

(m) Other accounts receivable-

Collection rights and the accounts receivable related to debts, whose maturity is agreed from origin to more than 90 calendar days term are evaluated by the Bank's management to determine the estimated recoverable amount and, as required, to create the corresponding allowance. The balances of other debit items are recorded into the income statement 90 days after their initial recording, if they correspond identified items and 60 days if the balances are unidentified, regardless of their chance of recovery, except for tax-related (VAT included) balances.

In cases where the amount receivable is not realized within 90 calendar days following the date at which they were booked in clearing accounts, they are recorded as past-due and a provision is booked for the total amount.

Overdrafts on checking accounts of customers, which do not have a loan facility for such purposes, shall be classified as past-due debts and credit institutions must simultaneously create a reserve for such classification for the total amount of the overdraft at the time when such event occurs.

(n) Foreclosed assets or assets received in lieu of payment-

Foreclosed assets are recorded on the date the admission order of the judicial sale by which the foreclosure was decreed, became final and conclusive and is immediately available for execution.

Assets received in lieu of payment are recorded on the date the deed of payment, or that on which the transfer of title to the asset is formally executed.

(Continued)

(Millions of Mexican pesos)

The accounting recognition of a foreclosed assets considers the value of the tangible asset (at the lower of cost or fair value less strictly necessary costs and expenses incurred for foreclosure), as well as the net value of the asset arising the foreclosure. When the net value of the asset arising the foreclosure exceeds the value of the foreclosed asset, the loss is recognized in consolidated income statement caption "Other operating income, net". Otherwise, the value of the foreclosed asset is adjusted to the net value of the asset.

The value of the asset originating the foreclosure and the relevant loan loss allowance set up as of that date are derecognized from the consolidated balance sheet.

Foreclosed assets and promised for sale are restricted to their carrying value; collections received on account of the asset are recorded as a liability. On the date of sale the resulting gain or loss is recognized in the consolidated income statement caption "Other operating income, net".

Reductions in the value of foreclosed assets are valued according to the type of asset concerned, recording such valuation in the consolidated income statement caption "Other operating income, net". The Bank creates additional provisions that acknowledge signs of impairment from potential value losses over time in foreclosed assets in the year's results of operations under "Other operating income, net", which are determined by multiplying the reserve percentage applicable by the value of the foreclosed assets, based on the provisions of foreclosed assets or assets received in payment methodology of the Banking Commission, as show as follows:

Months elapsed from the date of foreclosure or received in lieu of payment	Reserve percentage: Real estate	Reserve percentage: Receivables, furniture, and equipment and investment securities
Over 6	0%	0%
More than 6 to 12	0%	10%
More than 12 to 18	10%	20%
More than 18 to 24	10%	45%
More than 24 to 30	15%	60%
More than 30 to 36	25%	100%
More than 36 to 42	30%	100%
More than 42 to 48	35%	100%
More than 48 to 54	40%	100%
More than 54 to 60	50%	100%
More than 60	100%	100%

(Continued)

(o) Premises, furniture and equipment-

Premises, furniture and equipment are recorded at acquisition cost. Those assets acquired before December 31, 2007 were adjusted by using factors based on the UDI value from the date of acquisition through that date, which recognition of the effects of inflation on the financial information was suspended according to the MFRS. The components acquired in foreign currency are recorded at the historical exchange rate, that is, the exchange rates in force on the date the asset was acquired.

Depreciation is calculated using the straight-line method, based on the estimated useful lives by the Bank's management of the corresponding assets.

Depreciation amount of premises, furniture and equipment is determined by subtracting the residual value and, as applicable, the cumulative impairment losses from the acquisition cost. The Bank periodically evaluates premises, furniture and equipment residual values to determine amounts to be depreciated.

The Bank evaluates periodically the net book values of premises, furniture and equipment, to determine whether there is an indication that these values exceed their recoverable amount. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to future net revenues expected to be generated by the asset. If the net book value of an asset exceeds its recoverable amount, an impairment charge is recognized in the amount by which the carrying amount of the asset exceeds the fair value of the asset. Minor maintenance and repair expenses are recorded in the results when incurred.

(p) Available-for-sale long-term assets-

Long-term assets are classified as available for sale if all the requirements listed below are met:

a) The approving department of the Bank has formally committed to a sales plan.
b) Assets are available for its immediate realization, in its current condition, subject exclusively to the usual and customary terms for the sale of those assets and its sale is highly probable.
c) Actions to find a client and other activities to execute the sales plan are initiated. If no client has been found, it has been identified a potential market, at least.
d) It is expected that the sales plan will be executed in a less than a year term. This requirement is not applicable for those cases where the Bank holds agreements that are in substance purchase options and sale and lease back agreements. An extension to the less than a year period to conclude the sale does not impede the available for sale classification of the asset, as long as the delay is caused for facts and circumstances out of the control of the Bank, and there is sufficient evidence that the Bank is still committed to a sales plan to dispose the asset.

(Continued)

e) There is an adequate estimate of the price of the asset or group of assets.
f) Significant changes or cancellation of the original sales plan are not probable.

Available for sale long term assets that met the mentioned criteria, are valued as of the date of approval of the sales plan at the net book value or at the net sales price, the lowest. Impairment loss must be recognized in the income statement of the year, as applicable.

(q) Permanent investments-

The permanent investments where there is no control, joint control or significant influence exists are classified as other investments, which are initially recognized and maintained at acquisition cost. Dividends, if any, received from these investments are recognized in consolidated statement of income caption "Other operating income", except if these relate to periods prior to the acquisition, in which case are decreased from the permanent investment.

(r) Other asset-

This caption includes mainly the intangible assets that relate to internally developed software, which costs are capitalized and amortized against the results of operations for the year in which the software is ready to operate, using the straight-line method over the estimated useful life as determined by the Bank.

In case of any indication of impairment, the potential impairment loss is determined, and if the net carrying value exceeds the recoverable amount the asset value is written down and the impairment loss is recognized in the results of operations for the year.

(Continued)

(s) Income taxes-

The income taxes payable for the year are determined in conformity with the applicable tax provisions.

Income taxes payable are presented as liability in the consolidated balance sheet; when the tax prepayments exceed the income tax payable, the difference corresponds to an account receivable.

Deferred income taxes are accounted for under the asset and liability method. Deferred taxes (assets and liabilities) are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases, and for operating loss carryforwards. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred taxes assets and liabilities of a change in tax rates is recognized in results of operations for the period enacted.

The deferred income tax asset is periodically valuated creating, where appropriate, valuation allowance for those temporary differences which might exist an uncertain recovery.

Current and deferred income taxes are presented and classified in the result for the period, except those arising from a transaction that is recognized in "Other Comprehensive Income" (OCI) or directly in a caption of stockholders' equity.

(t) Capital leases-

Capital leases transactions are recorded as an asset with its corresponding liability for the equivalent at the lower of the present value of minimum lease payments and the market value of the leased asset. The difference between the face value of minimum lease payments and the obligation mentioned above, is recorded during the lease period in the consolidated income statement under the caption "Other operating income, net". The asset is depreciated in the same way as other assets held in property when it is certain that at the end of the lease contract ownership of the leased asset is transferred, otherwise these are depreciated over the term of the contract.

(u) Deposit funding-

This caption comprises demand and time deposits of the general public, including money market funding, the placement of debt certificates and bank bonds and the global account of deposits without movements. Interest is charged to expense on an accruals basis under "Interest expense". For instruments sold at a value different to their face value, the difference is recognized as a deferred charge or credit and amortized on a straight-line basis over the term of the respective instrument.

(Continued)

Deposits and investments and their interests in deposit instruments that do not have an expiration date, or that having one are automatically renewed, as well as expired and unclaimed transactions or investments are recorded under the heading "Global account of deposits without movement". The deposits and investments and their interest without movement within three years counted as being deposited in the global account and whose amount does not exceed per account, to the equivalent of three hundred units of measurement and updating (UMAS), will prescribe in favor of public charity. The Bank will be obligated to deliver the resources corresponding to public charity within maximum period of fifteen day counted from December 31, of the year in which the assumption foreseen is fulfilled.

(v) Provisions-

Based on management's estimates, the Bank recognizes accruals for present obligations where the transfer of assets or the rendering of services is probable and arises as a consequence of past events.

(w) Bank and other borrowings-

Bank and other borrowings comprise short and long-term loans from domestic and foreign banks, loans obtained through credit auctions with the Central Bank and development fund financing. In addition, this caption includes discounted borrowings with agencies specializing in financing economic, production or development activities. Interest is recognized on an accrual basis under the caption "Interest expense".

(x) Employees' benefits-

Short-term direct benefits

Short-term direct employee benefits were recognized in income of the period in which the services rendered are accrued. A liability is recognize for the amount expected to be paid if the Bank has a legal or assumed obligation to pay this amount as a result of past services provided and the obligation can be reasonably estimated.

Defined contribution plans

The Bank recognize a defined contribution pension plan, where the amounts contributed by the Bank were recognized directly as expenses in the consolidated statement of income under "Administrative and promotional expenses" (see note 17).

Defined benefit plans

The Bank only maintains a defined benefits plan for pension of the retired personnel, as well as obligations related to corresponding to plans medical benefits, food coupons and life insurance for retirees.

Irrevocable trusts have been established for pension and other post-retirement benefits plans to manage the respective plan funds and assets of retirees of the active employee funds, except for severance compensation.

The obligations for defined benefit plans are calculated annually by actuaries using the projected unit credit method. When the calculation results in a possible asset for the Bank, the recognized asset is limited to the present value of the economic benefits available in the form of future refunds of the plan or reductions in future contributions thereto. To calculate the present value of economic benefits, any minimum financing requirement should be considered.

The labor cost of current service, which represents the periodic cost of retirees for having completed one more year of working life based on the benefit plans, is recognized in administrative and promotional expenses. The Bank determines the net interest expense (income) on the net defined benefit liability (asset) for the period by multiplying the discount rate used to measure the defined benefit obligation by the beginning balance of the net defined benefit liability (asset), taking into account any changes in the net defined benefit liability (asset) during the period as a result of estimates of contributions and benefit payments.

Modifications to the plans that affect past service cost are recognized in income immediately in the year the modification occurs, with no possibility of deferral in subsequent years. Furthermore, the effects of events of liquidation or reduction of obligations in the period that significantly reduce future service cost and/or significantly reduce the population eligible for benefits, are recognized in income of the period.

Remeasurements resulting from differences between the projected and actual actuarial assumptions at the end of the period, are recognized when incurred as part of OCI within stockholder's equity and is subsequently recycled to the results of the period, based on the average remaining working life of the retired personnel.

(y) Subordinated debt issued-

The subordinated debt is recorded at contractual value and the interest are recognized on accrual basis in the consolidated income statement under the caption "Interest expense".

(z) Revenue recognition-

Interest on loans granted including the interbank loans fixed to a term less than or equal to three business days, is recorded in income as earned. Interest on past-due loans is recognized in income upon collection.

(Continued)

The interest collected in advance and origination credits fees are recorded within "Deferred credits and prepayments", and applied to the year's results of operations in "Interest income" and "Commission and fee income", respectively, as accrued or in the term of the credit, as applicable.

The commissions from assets in custody or under management are recognized in income as accrued in "Commission and fee income".

Fees on trust transactions are recognized in income as accrued in "Commission and fee income". Such revenues are not accrued when fees are 90 or more calendar days past-due, and are recorded in memorandum accounts. When accrued revenues are collected, they are reported directly in income for the year.

Fees for restructured or renewed loans are recorded as deferred credits and amortized against the results of operations for the year in "Interest income" using the straight-line method during the new term of the loan.

(aa) Foreign currency transactions-

Foreign currency transactions are recognized at the exchange rate prevailing on the date of execution, for consolidated financial statement presentation purposes. In the cases of currencies other than dollars are translated into dollars at the exchange rates as established the Provisions applicable to credit institutions, and the dollar equivalent, together with dollar balances, are then translated into Mexican pesos using the exchange rate determined by the Central Bank.

Foreign exchange gains and losses are reflected in results of operations for the year. At the year-end close date of the consolidated financial statements, foreign currency monetary assets and liabilities are translated into pesos at the FIX exchange rate published by Central Bank, while foreign exchange gains or losses arising from foreign currency translation are recorded in the results of operations for the originating period.

(ab) Contributions to the Institute for Protection of Bank Savings (IPAB, by its acronym in Spanish)-

Among other provisions, the Bank Savings Protection Law created the IPAB, whose purpose is to establish a system to protect the savings of the public and regulate the financial support granted to banking institutions in order to comply with this objective.

According to the Law, IPAB guarantees depositors' accounts up to 400,000 UDIS by individual, corporation or credit institution. The contributions to IPAB are recorded in income statement within the caption "Administrative and promotional expenses".

(Continued)

(ac) Memorandum accounts-

Memorandum accounts corresponds mainly to assets in custody or management and trust transactions.

Client's values held in custody, guarantee or under management, are recorded in the corresponding memorandum accounts in accordance with the accounting criteria established by the Banking Commission, and represent the maximum expected amount at which the Bank is obliged to respond to its clients.

The amounts of the assets in custody or under management are presented in the caption "Assets in custody or under management", while the trust transactions are presented in the caption "Assets in trust or under mandate".

(ad) Contingencies-

Liabilities or important losses related to contingencies are recorded when it is probable that a liability has been incurred and the amount thereof can be reasonably estimated. When a reasonable estimation cannot be made, qualitative disclosure is provided in the notes to the consolidated financial statements. Contingent income, earnings or assets are not recognized until their realization is assured.

(4) Accounting changes-

FRS applicable in 2020:

FRS B-11 "Disposal of long-lived assets and discontinued operations" - It comes into effect for the years beginning January 1, 2020, and early application is not allowed, since it is necessary to apply it together with FRS C-15 that will be reissued during 2019 and will also be applicable from 2020. The application for the first time of this FRS does not generate accounting changes in consolidated financial statements.

Special Accounting Criteria issued by the Banking Commission, derived from the health contingency due to COVID-19

As described in the loan portfolio accounting policies, derived from the health contingency caused by COVID-19 and the negative impact on the economy, on March 26, 2020 the Banking Commission temporarily issued Special Accounting Criteria for credit institutions with respect to the consumer, housing and commercial loan portfolio, for customers who have been affected and who were classified as current as of March 31, 2020 (with the exception of those granted to related parties as provided in articles 73, 73 Bis and 73 Bis 1 of the Credit Institutions Law). In relation to special Accounting Criteria, the Bank applied the special Accounting Criteria mentioned in the accounting policies.

The detail by type of portfolio of the amounts that would have been recorded and presented in the consolidated balance sheet and in the consolidated statement of income as of December 31, 2020, if the special Accounting Criteria had not been applied is presented in the next page.

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Concept		Balances with COVID support	COVID support effects	Balance without COVID support
Balance sheet				
Current loan portfolio:				
Commercial loans	$	217,299	(26)	217,273
Consumer loans		39,036	402	39,438
Residential mortgage loans		146,210	(2,803)	143,407
		402,545	(2,427)	400,118
Past-due loan portfolio:				
Commercial loans		4,852	26	4,878
Consumer loans		2,526	(484)	2,042
Residential mortgage loans		5,283	2,632	7,915
		12,661	2,174	14,835
Total loan portfolio		415,206	(253)	414,953
Less				
Allowance for loan losses				
Commercial loans		5,719	27	5,746
Consumer loans		4,837	820	5,657
Residential mortgage loans		2,217	1,612	3,829
Contingent operations and guarantees		227	-	227
Allowance for loan losses		13,000	2,459	15,459
Allowance for additional loan losses		4,063	(3,750)	313
		17,063	(1,291)	15,772
Total loan portfolio, net	$	398,143	1,038	399,181
Memorandum accounts				
Interest earned but not collected arising from past-due loan portfolio	$	644	234	878
Statement of income				
Loan portfolio interest income:				
Commercial loans	$	16,702	-	16,702
Consumer loans		8,784	(62)	8,722
Residential mortgage loans		14,552	(172)	14,380
Total loan portfolio interest income	$	40,038	(234)	39,804
Allowance for loan losses				
Commercial loans	$	1,061	27	1,088
Consumer loans		4,121	839	4,960
Residential mortgage loans		1,169	1,612	2,781
Contingent operations and guarantees		(3)	-	(3)
Allowance for loan losses		6,348	2,478	8,826
Allowance for additional loan losses		3,816	(3,750)	66
Total allowance for loan losses	$	10,164	(1,272)	8,892

(Continued)

(Millions of Mexican pesos, except otherwise stated)

(5) Foreign currency position-

Central Bank regulations require that banks maintain balanced positions in foreign currencies within certain limits. The (short or long) position permitted by the Central Bank is equal to a maximum of 15% of the basic capital computed as of the third immediately preceding quarter. As of December 31, 2020 and 2019, the Bank's position is within the authorized limits. The foreign currency position is analyzed as follows:

	Millions dollars			Equivalent in pesos	
	2020	**2019**		**2020**	**2019**
Assets	7,850	6,949	$	156,283	131,087
Liabilities	(7,812)	(6,883)		(155,526)	(129,842)
Long position	**38**	**66**	**$**	**757**	**1,245**

At December 31, 2020, the position in foreign currency consists of 75.40% in U.S. dollars (86.69% in 2019) and 24.60% in other foreign currencies (13.31% in 2019).

The exchange rate relative to the U.S. dollar at December 31, 2020 and 2019, was $19.9087 pesos per dollar and $18.8642 pesos per dollar, respectively, and on the authorization issuance date of the accompanying consolidated financial statements, was $20.9390 pesos per dollar.

(6) Cash and cash equivalents-

Cash and cash equivalents at December 31, 2020 and 2019 are as shown below:

		2020	**2019**
Cash in hand	$	6,208	7,177
Banks:			
Domestic		6,215	2,890
Foreign		7,078	5,169
24, 48, 72 and 96-hour foreign currency sales [(1)]		-	(8,097)
Other funds available (due on demand)		8	29
Restricted cash:			
Call money with maturity term of less than four four days		700	4,717
Compensation fund to operate derivatives		838	390
Deposits with the Central Bank		8,908	11,579
24, 48, 72 and 96-hour foreign currency purchases		-	14,089
	$	**29,955**	**37,943**

[(1)] When the offset balance of the foreign currency to be delivered is greater than the foreign currency to be received, this balance is presented within the caption "Sundry creditors and other accounts payable".

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Total cash and cash equivalents at December 31, 2020, $20,836 and $9,119, ($24,983 and $12,960 at December 31, 2019), are denominated in national currency and valued foreign currency (mainly USD), respectively.

As of December 31, 2020 and 2019, deposits in the Central Bank correspond to monetary regulation deposits for $8,900 and $11,566, respectively, which have no defined maturity date, for what the Central Bank will inform in advance the date and the procedure for the withdrawal of the funds. The interest generated by deposits in the Central Bank at December 31, 2020 and 2019, were $8 and $13, respectively. The provisions in force issued by the Central Bank for the monetary regulation deposit, which may be comprised of cash, securities or both. At December 31, 2020 and 2019, the Bank keeps Reportable Monetary Regulation Bonds (BREMS-R) that amount to $3,092, in both years, which are part of the monetary regulation deposit (see note 8a).

At December 31, 2020 and 2019, the Bank had an asset (liability) balance for foreign currency purchase and sale transactions payable at a later date than the date agreed for $1,351 and $(1,033), and $5,737 and ($11,744), respectively, which were recognized in settlement accounts within "Other accounts receivable, net" and "Creditors on settlement of transactions", as appropriate.

At December 31, 2020 and 2019, the Bank had the following "call money" with maturity terms minor or equal to four days:

		2020			**2019**		
		Amount	**Annual rate**	**Term**	**Amount**	**Annual rate**	**Term**
HSBC México, S. A.	**$**	-	-	-	91	7.25%	2 days
Banco Nacional de Obras y Servicios Públicos, S. N. C.		700	4.30%	4 days	-	-	-
BBVA Bancomer, S. A.		-	-	-	4,001	7.25%	2 days
Banco Nacional de México, S. A.		-	-	-	625	7.25%	2 days
	$	**700**			**4,717**		

At December 31, 2020 and 2019, foreign currency receivable and deliverable equivalent in pesos in connection with the purchases and sales to be settled within 24, 48, 72 and 96 hours are as follows:

		Receivable in pesos [1]		**Deliverable in pesos** [1]	
		2020	**2019**	**2020**	**2019**
Dollar	$	1,239	14,075	(1,550)	(8,093)
Other currencies		12	14	(17)	(4)
	$	**1,251**	**14,089**	**(1,567)**	**(8,097)**

(1) When the offset balance of the foreign currency to be delivered is greater than the foreign currency to be received, this balance is presented within the caption "Sundry creditors and other accounts payable".

(Continued)

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At December 31, 2020 and 2019, earnings from operations of buy/sell currencies amounted to $1,374 and $820, respectively, also, the valuation result amounts to $(18) and $(178), respectively, which are recorded under the caption "Financial intermediation income".

(7) Margin accounts-

At December 31, 2020 and 2019, the margin accounts are made up of cash guarantees for derivative financial transactions in recognized markets for $ 2,730 and $ 1,017, respectively.

(8) Investment securities-

(a) At December 31, 2020 and 2019, the Bank's investment securities at fair value and held to maturity valued at amortized cost, are as follows:

		2020	**2019**
Trading securities:			
Debt securities:			
Government securities	$	56,128	48,373
Others debt securities		64	-
Equity shares		22	28
Total trading securities		56,214	48,401
Available-for-sale securities:			
Debt securities:			
Government securities		49,658	18,194
Bank promissory notes		14,233	12,397
Others		717	9,780
Total available-for-sale securities		64,608	40,371
Held-to-maturity securities:			
Special CETES		1,956	1,851
Bonds		3,092	3,092
Total held-to-maturity securities		5,048	4,943
Total investment securities	**$**	**125,870**	**93,715**

At December 31, 2020 and 2019, the fair value of the securities classified as trading, available-for-sale and held-to-maturity are analyzed in the following pages.

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		2020	2019
Trading securities:			
Government securities (restricted):			
Repurchase/resell agreements:			
LD BONDESD	$	24,847	16,859
IM BPAG		4,049	3,047
IS BPA		817	3,444
BI CETES		6,588	3,873
IQ BPAG		3,855	6,543
S UDIBONO		1,162	5,363
I BANOBRAS		-	859
M BONOS		3,292	2,497
		44,610	42,485
Securities lending transactions:			
LD BONDESD		557	-
Value date purchases:			
BI CETES		9,443	2,897
LD BONDESD		-	2,388
S UDIBONO		173	337
M BONOS		1,345	266
		10,961	5,888
Total government securities		56,128	48,373
Others securities (restricted) – Repurchases/resell agreements:			
91 FINBE		64	-
Equity shares (unrestricted):			
1 – AMX		4	-
1I - SHV		4	-
1 – KIMBER		2	-
1 – LIVEPOL		2	-
1 – CHDRAU		3	-
1 – AC - *		4	-
1 – NEMAK A		3	5
1 PE&OLES *		-	1
1 LALA B		-	1
41 BSMX B		-	3
1 ALFA A		-	6
1A CHL N		-	8
1I PSQ *		-	1
1I IB01 N		-	3
Total equity shares		22	28
Total trading securities	**$**	**56,214**	**48,401**

(Continued)

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		2020	2019
Available-for-sale securities:			
Debt securities:			
Domestic government securities (unrestricted):			
LD BONDESD	$	14,927	6,842
95 FEFA		2,991	-
M BONOS		3,922	1,863
S UDIBONOS		120	147
BI CETES		16,549	968
IS BPA 182		2,337	-
Domestic government securities (restricted):			
BI CETES		824	-
Total domestic government securities		41,670	9,820
Foreign government securities (unrestricted):			
D4 TBILW72		55	-
DI MEXC15		1,822	-
DI MEXA89		944	-
DI MEXJ98		1,351	-
DI MEXG29		2,558	-
DI MEXE02		911	-
DI MEX052		103	-
DI TBILY48		100	-
D4 TBILG47		-	252
Foreign government securities (restricted):			
D4 TBILG47		-	124
D4 TBILW72		144	
Total foreign government securities		7,988	376
Restricted securities:			
Under repurchase/resell agreements:			
LD BONDESD		-	3,840
M BONOS		-	2,341
BI CETES		-	1,817
		-	7,998
Total government securities		49,658	18,194
Bank promissory notes:			
Own position:			
I BANSAN		11,817	11,500
CD BANOB 19		320	300
CD SHF 19-2		393	394
CD NAFR 220722		202	203
I BANOBRA		901	-
F SHF		600	-
Total bank promissory notes		14,233	12,397
Subtotal to next page	**$**	**63,891**	**30,591**

(Continued)

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		2020	**2019**
Subtotal of the previous page	$	63,891	30,591
Others:			
Own position:			
D2 NAFIA		-	1,016
91 GMFIN		-	302
JI CABEI		201	201
D1 UMS		-	7,798
91 UFIN		-	40
91 ENCAP		29	80
91 UNFIN		34	37
91 UNIRECB 19		105	105
91 DAIMLER 19-3		199	201
93 CHDRAUI		149	-
Total others		717	9,780
Total available-for-sale securities	**$**	**64,608**	**40,371**

Held-to-maturity securities:				
Government securities (special CETES*):				
CETES B4 270701	July 1, 2027	$	1,443	1,366
CETES B4 220804	August 4, 2022		3	2
CETES B4 220707	July 7, 2022		510	483
Total special CETES			1,956	1,851
BONOS XR BREMSR (note 6)			3,092	3,092
Total held-to-maturity securities		**$**	**5,048**	**4,943**

* Corresponds to special CETES held by the Bank derived from support programs for debtors of mortgage loans, signed on July 15 and 16, 2010 with the Federal Government.

At December 31, 2020 and 2019, BREMS-R amounts is part of monetary regulation deposit, thus these instruments may only be decreased as the monetary regulation deposit in cash increases.

As of December 31, 2020, the Bank held assets (liabilities) balance for transactions with securities settled on a date subsequent to the agreed-upon date for $3,126 and $(10,894); ($7,762 and $(5,389) as of December 31, 2019), which were recognized in settlement accounts within "Other accounts receivable, net" and "Creditors on settlement of transactions", as appropriate.

The valuation result from available-for-sale securities as of December 31, 2020, recognized in other comprehensive income within stockholders' equity amounted to $498 less deferred income tax for $(143); ($83 less deferred income tax for $(32) as of December 31, 2019). The valuation result from securities available for sale in hedge transactions at fair value recognized in income statement for the years ended December 31, 2020 is $41, and in 2019 the effect is $(13).

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At December 31, 2020 and 2019, the caption "Valuation adjustment from hedging of financial assets" in the consolidated general balance it is integrated by $(287) and $58, respectively.

For the years ended December 31, 2020 and 2019, the net gains from interest income, gains or losses from purchase and sale transactions, and valuation income from investments in securities are as follows:

		2020	2019
Trading	$	2,464	2,499
Available-for-sale		3,641	2,947
Held-to-maturity		277	394
	$	**6,382**	**5,840**

(b) At December 31, 2020 and 2019, the fair value of the securities classified as traded securities to be settled are analyzed as follows:

		2020	2019
Traded securities to be settled:			
Value date sales:			
Government securities:			
BI CETES	$	(1,869)	(2,916)
M BONOS		(1,252)	(1,976)
LD BONDESD		-	(2,388)
S UDIBONO		(72)	(867)
I BANOBRA		-	(16)
Traded securities to be settled, unrestricted securities	**$**	**(3,193)**	**(8,163)**

(c) Issuers over 5% of the Bank's net capital-

At December 31, 2020 and 2019 investment in non-governmental debt securities and exceeding 5% of the Bank's net capital are analyzed as follows:

Issuer	Serie	Number of securities	Annual average rate	Term		Amount
2020						
BANSAN	210225	11,838,087,745	4.14%	28	$	11,817
2019						
BANSAN	19525	11,506,852,099	7.15%	3	$	11,500

(Continued)

(Millions of Mexican pesos)

(9) Securities on repurchase/resell agreements and securities lending-

At December 31, 2020 and 2019, the "Debtors on repurchase/resell agreements" and "Creditors on repurchase/resell agreements" balances in which the Bank acts as repurchase or as repurchaser, are analyzed as shown on the follows:

Securities		Debtors on repurchase/resell agreements 2020	Debtors on repurchase/resell agreements 2019	Creditors on repurchase/resell agreements 2020	Creditors on repurchase/resell agreements 2019
IQ BPAG	$	407	-	(3,852)	(6,544)
IS BPA		683	21	(816)	(3,444)
M BONOS		3,294	263	(3,187)	(4,241)
BI CETES		10,446	124	(4,916)	(5,087)
LD BONDESD		9,547	1,716	(24,842)	(20,547)
CEDE		1,150	450	(64)	-
S UDIBONO		1,126	-	(1,161)	(5,366)
I BANOBRA		-	-	-	(859)
IM BPAG		1,206	-	(4,053)	(3,047)
Debtors (creditors) on repurchase/resell agreements	**$**	**27,859**	**2,574**	**(42,891)**	**(49,135)**

At December 31, 2020 and 2019, the terms of resell/repurchase agreements are between 2 and 28 days, in both years, with annual weighted rates of 4% in both years, acting as repurchasee and 4% to 7% acting as repurchaser in 2020 (6% and 8% annual weighted rates in 2019).

During the years ended December 31, 2020 and 2019, premiums collected amounted to $962 and $1,045, respectively; premiums paid amounted to $2,518 and $4,202 respectively, and are included in the consolidated statements of income under the caption "Interest income" and "Interest expense", respectively (see note 23b).

At December 31, 2020 and 2019, the Bank did not deliver collaterals in repurchase/ resell agreements.

At December 31, 2020 and 2019, the Bank kept a debit (credit) balance on repurchase/resell agreements to be settled at a subsequent date for $4 and ($4), respectively, ($22 and ($18) in 2019), which were recognized within the "Other accounts receivable, net" caption and "Creditors on settlement of transactions" caption, as it corresponds.

Securities lending-

At December 31, 2020, the Bank held securities lending transactions as borrower, in which securities subject to the transactions were received and transferred.

(Millions of Mexican pesos)

At December 31, 2020, the fair value of restricted securities in securities lending transactions (see note 22) acting as borrowed, are analyzed as follows:

Securities	Number of securities		Fair value
S UDIBONO 281130	30,000	$	23
S UDIBONO 351122	57,000		47
S UDIBONO 281130	67,000		51
S UDIBONO 281130	255,000		196
S UDIBONO 461108	260,000		206
		$	**523**

The terms of the securities lending transactions at December 31, 2020, acted as a borrower is 6 and 7 days with a weighted annual rate of 0.42%.

During the years ended December 31, 2020, premiums paid amounted to $2, and are included in the consolidated statement of income under the caption " Interest expense ", respectively (see note 23b).

(10) Derivatives-

At December 31, 2020 and 2019, the fair value of derivative financial instruments for trading and hedging purposes, recognized under the caption "Derivatives", is analyzed as follows:

	2020		2019	
	Assets	**Liabilities**	**Assets**	**Liabilities**
Trading purposes:				
Forwards	$ 2,167	2,055	1,460	804
Options	868	716	943	888
Swaps	16,955	17,295	7,504	8,005
	19,990	20,066	9,907	9,697
Hedging purposes:				
Fair value hedges	500	950	159	407
Cash flow hedges	3,506	5,282	3,893	4,182
	4,006	6,232	4,052	4,589
	$ 23,996	**26,298**	**13,959**	**14,286**

At December 31, 2020 and 2019, the net valuation result on financial assets and liabilities related to trading derivatives amounted to $(73) and $(532), respectively. These amounts include the impairment or (reversal) for credit risk in the counterparty for $(37) and $(8), respectively. Such results are part of a synthetic strategy, with non-derivative foreign exchange purchase and sale transactions, which gains (losses) from buy/sell transactions and valuation results at December 31, 2020 amounted to $1,374 and $(18), respectively ($820 and $(178), respectively in 2019) and are presented in "Financial intermediation income".

At December 31, 2020, the Bank has transactions settled on a date subsequent to the traded date for $11, which were recognized in settlement accounts under the caption "Other accounts receivable, net". At December 31, 2019, the Bank did not have transactions settled on a date subsequent to the traded date.

The Bank may reduce or modify the market risk mainly through two activities: converting fixed to variable rate financial assets and floating-rate to fixed rate financial liabilities. Both transformations are achieved using interest rate swaps and foreign exchange swaps related to different rates of interest.

At December 31, 2020 and 2019, there is a cumulative ineffectiveness for hedging derivative operations for $341 and $30, respectively.

The Bank uses derivative financial instruments with the purpose of properly dealing with interest rate and exchange rate risks inherent to loan, deposit and investment on securities and on repurchase/resell agreements, all of which are characteristic of commercial banking. The most widely used instruments are interest rate and currency swaps, whereby floating rate instruments are transformed into fixed rate instruments and vice versa or assets denominated in foreign currency are translated into domestic currency or vice versa. Derivatives may be used for hedging cash flows or the economic value of various Bank assets and liabilities. There are defined control policies for the designation and continuous follow up of the effectiveness of such hedges.

Quantitative information

a. Cash flow hedges

At the end of December 2020, there are 89 contracts (81 contracts in 2019) representing $30,425 ($23,175 in 2019) classified as cash flow hedges.

The loss for the years ended December 31, 2020 and 2019, due to the ineffectiveness of instruments used for cash-flow hedging purposes amounted to $(15) and $(10), respectively. The effect of gain from valuation relating to the effective hedge portion at December 31, 2020, amounts to $(1,461) less deferred income tax for $404. At December 31, 2019, the gain from valuation relating to the effective hedge portion was $(1,399) less deferred income tax for $459 which are presented in stockholders' equity. At December 31, 2020, no impairment in hedging derivatives (at December 31, 2019, the amount of the impairment charge, of the hedging instruments amount to $(1)).

(Continued)

(Millions of Mexican pesos)

At December 31, 2020 and 2019, the profit (loss) of the cash flow hedging instruments that were reclassified from stockholders' equity to results for the year under the captions "Interest income" and "Interest expense" were for $226 and $284, $43 and $(281), respectively.

Type	Currency	Volume	Amount	Cover Position
2020				
Interest rates	Mexican pesos	89	$ 30,425	Liabilities
Total		**89**	**$ 30,425**	

Type	Currency	Volume	Amount	Cover Position
2019				
Interest rates	Mexican pesos	81	$ 23,175	Liabilities
Total		**81**	**$ 23,175**	

b. Fair value hedges

At December 31, 2020, there are 107 contracts (115 contracts in 2019) classified as fair value hedges for $23,354 ($23,219 in 2019).

At December 31, 2020 and 2019, the losses from valuation of the derivatives of fair value hedges were $(672) and $(775), respectively; while the result of valuation of the hedged item attributable to the hedged risk was $408 and $731, respectively.

Type	Currency	Volume	Amount	Cover Position
2020				
Interest rates	Mexican pesos	66	$ 13,889	Asset
Interest rates	Dollar	31	6,780	Asset
Cross currency	Euros	1	97	Asset
Cross currency	Dollar	9	2,588	Asset
Total		**107**	**$ 23,354**	

Type	Currency	Volume	Amount	Cover Position
2019				
Interest rates	Mexican pesos	87	$ 18,882	Asset
Interest rates	Dollar	23	3,497	Asset
Cross currency	Euros	1	85	Asset
Cross currency	Dollar	4	755	Asset
Total		**115**	**$ 23,219**	

(Continued)

c. Cash flow and / or fair value hedges canceled

During the month of December 2020, the Bank decided to revoke the designation of the fair value hedge with derivative financial instruments (CCS) that covered Bonds listed as available for sale, for 30 million of dollars (notional value) in both cases that matured. Additionally also revoked the designation of the fair value hedge with derivative financial instruments (IRS) that covered a loan portfolio in the amount of $344 (notional value) in both cases, which were recorded as trading derivatives and seven loans portfolio in the amount of $114 (notional value) and of $112 (notional value) that matured.

During the months of June and November 2019, the Bank decided to revoke the designation of the cash flow hedge with derivative financial instruments (CCS) that covered a loan portfolio in the amount of 2 million of dollars (notional value) and $8 (notional value), respectively, closing the open position with new financial derivative instruments (IRS), which were recorded as trading derivatives.

d. Formal documentation of coverage

At the initial moment of the constitution of the fair value and cash flow hedges, the Bank completes an individual file that includes the following documentation:

- The Bank's strategy and objective regarding risk management, as well as the justification for carrying out the hedging operation.
- The specific risk or risks to be covered.
- Constitution of the hedge, where the derivatives contracted for the purpose of hedging and the item that originates the hedged risk are identified.
- Definition of the elements that make up the coverage and reference to the method of evaluating its effectiveness.
- Contracts for the hedged item and the hedging transaction, as well as confirmation of the hedge counterparty.
- Evidence of the periodic effectiveness of the hedge, both at the prospective level regarding the estimation of its future evolution and at the retrospective level regarding its behavior in the past. These tests are carried out at least at the end of each quarter, in accordance with the valuation methodology defined at the time of the constitution of the coverage file.

e. Embedded derivatives

The Bank uses embedded derivatives in order to adequately manage the interest rate, index and exchange rate risks inherent in structured bonds. The instruments used at December 31, 2020 and 2019 are interest rate options for $20 and $19, respectively, indices for $88 and $30, respectively, and exchange rates for $1 and $8, respectively.

(Continued)

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f. Collateral received and delivered

As of December 31, 2020 and 2019, the guarantees and / or collaterals provided by derivative financial transactions, which are recorded in "Other accounts receivable" and correspondence to transactions carried out over the counter, are integrated as follows:

	Collateral type		Delivered	
			2020	**2019**
Other accounts receivable, net				
Foreign financial entities	Cash	$	5,091	2,524
Mexican financial entities	Cash		1,089	195
		$	6,180	2,719

Collaterals received for derivative financial operations carried out in unrecognized markets as of December 31, 2020 and 2019, are recorded in the caption of "Creditors on collateral received in cash" and shown follows:

	Collateral type		Received	
			2020	**2019**
Creditors on collateral received in cash				
Foreign financial entities	Cash	$	301	511
Mexican financial entities	Cash		168	147
Other entities	Cash		418	376
		$	887	1,034
Memorandum accounts (Note 22)				
Mexican financial entities	Government bonds	$	474	411

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(11) Loan portfolio-

(a) Classification of loan portfolio by currency-

At December 31, 2020 and 2019, the classification of loans into current and past-due by currency (valued in local currency), is analyzed as follows:

		2020		2019	
		Current	**Past-due**	**Current**	**Past-due**
Assets					
Local currency:					
Business or commercial activity	$	143,678	4,551	140,150	3,814
Financial institutions		28,723	82	35,266	82
Government entities		9,011	-	14,052	-
Consumer loans		39,036	2,526	44,600	1,904
Medium and residential [(1)]		140,954	5,110	129,018	3,642
Social interest housing		7	18	81	13
Loan portfolio acquired from INFONAVIT		5,217	91	4,491	1
		366,626	12,378	367,658	9,456
Valued foreign currency					
Business or commercial activity		35,732	219	36,235	268
Financial institutions		155	-	16	-
Medium and residential		32	64	37	61
		35,919	283	36,288	329
	$	402,545	12,661	403,946	9,785
		$ 415,206		413,731	
Memorandum accounts					
Loan commitments (see note 22a)		25,235		26,355	
		$ 440,441		**440,086**	

As of December 31, 2020 and 2019, the restricted balance of medium and residential portfolio is for $15,379 and $5,751, respectively (see note 16).

[(1)] Includes $112 and $146 loans denominated in UDIS, in 2020 and 2019, respectively.

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(b) Classification of loan portfolio by economic sector-

At December 31, 2020 and 2019, credit risk including loans, guarantees and loan commitments, classified by economic sector and the percentages of concentration are analyzed as follows:

	2020		2019	
	Amount	**%**	**Amount**	**%**
Agriculture, forestry and fishing	$ 8,530	2	8,569	2
Commerce and tourism	46,984	11	47,096	11
Construction and housing*	170,784	39	150,464	34
Manufacturing	56,863	13	75,557	17
Consumer loans	41,562	9	46,504	11
Community, social and personal services, mainly government entities	50,236	11	39,389	9
Financial, insurance and real estate services	61,718	14	70,502	16
Transportation, warehousing and communication	3,764	1	2,005	-
	$ 440,441	**100**	**440,086**	**100**

* Includes mortgage loan portfolio for $151,493 in 2020 and $137,344 in 2019.

(c) Additional loan portfolio information-

Annual weighted lending rates:

Annual weighted loan interest rates during 2020 and 2019, non-audited, were as follows:

	2020	**2019**
Commercial loans*	6.97%	9.01%
Personal loans	15.63%	15.64%
Credit cards**	33.78%	32.25%
Residential mortgages	10.18%	10.21%

* Includes commercial, financial and government entities loans.
** As of October 1, 2019 when the Globalcard merger took effect.

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Loans rediscounted with funding:

The Mexican Government has established certain funds for the promotion and development of specific areas of the agriculture, cattle-raising, industrial and tourism sectors, which are managed by the Central Bank, Nacional Financiera S. N. C. (NAFIN), Banco Nacional de Comercio Exterior (Bancomext) and Fideicomisos Instituidos en relación a Agricultura (FIRA) by rediscounting loans with funding. At December 31, 2020 and 2019, the amount of loans granted under these programs totaled $18,726 and $11,717, respectively, and the related liability is included in "Bank and other borrowings" (see note 16).

Restructured loans:

At December 31, 2020 and 2019, restructured and renewed loans are analyzed as follows:

	Current loans	Past-due loans	Total
2020			
Business or commercial activity	$ 31,548	1,216	32,764
Residential mortgages	3,690	373	4,063
Consumer loans	696	902	1,598
	$ 35,935	2,490	38,425
2019			
Business or commercial activity	$ 9,720	1,021	10,741
Residential mortgages	3,615	298	3,913
Consumer loans	74	131	205
	$ 13,409	1,450	14,859

During 2020 and 2019, the Bank carried out some modifications (exchange of better qualified guarantees, currency and partial payment dates) to the original terms of loans classified as commercial loans for $9,975 and $1,378, respectively, which were not considered restructures.

Current commercial loans restructured and renewed by the Bank during years ended December 31 2020 and 2019, which continue being current, amount to $18,000 and $4,457, respectively; for mortgage portfolio were $592 and $11, respectively.

(Continued)

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During the years 2020 and 2019, the Bank recorded restructuring from past-due commercial loans which remained as past-due for $391 and $654, respectively. During 2020, the Bank did make restructures from past-due mortgages loans for $73, (in 2019 there was no restructures).

The restructuring consumer loans current and past-due made by the Bank during 2020 amount to $523 and $824, respectively ($3 and $37, respectively, in 2019).

At December 31, 2020 and 2019 no interest capitalization was carried out.

Risk concentration:

At December 31, 2020, the Bank has 9 economic group debtors that exceeded 10% of its basic capital. The amount of funding to these groups is $105,092 and represents 204% of the basic capital at September 2020. At December 31, 2019, the Bank had 10 economic group debtors that exceed the limit of 10% of basic capital. The amount of financing to these groups is $67,372 and represents 143% of the basic capital as of September 2019. The total balance of the loans granted to the three largest borrowers as of December 31, 2020 and 2019, amounts to $23,437 and $22,703, respectively.

Loan portfolio acquired from INFONAVIT:

As of December 31, 2020 and 2019, the analysis of the loan portfolio, current and in extension, is presented below:

Type of loan	Current portfolio	Portfolio in extension (1)	Total
2020			
Acquired from INFONAVIT	$ 5,091	217	5,308
2019			
Acquired from INFONAVIT	4,354	138	4,492

(1) Extension scheme, is the period of time during which an extension is granted to a mortgage loan to make loan payments of a result of having lost salary income.

On June 11, 2019, the Bank was selected through an auction process to acquire the co-participation rights in the origination of the credit loans denominated "Segundo Crédito (second loan)" that will be granted to INFONAVIT beneficiaries. On Jun 21, 2019, the Bank and INFONAVIT entered into an assignment contract to manage mortgage loans by a sum of $2,000. INFONAVIT continues with management and collection of the loans assigned to the Bank, and is responsible for the actions needed to collect due loans.

(Continued)

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During the years ended December 31, 2020 and 2019, the number of loans acquired from INFONAVIT were 1,762 and 1,691 loans, amounting $1,045 and $1,011, respectively.

As of December 31, 2020 and 2019, loans acquired from INFONAVIT of the past-due portfolio amount $91 and $1, respectively.

As of December 31, 2020 and 2019, mortgage loans granted under the program "Second mortgage loan" classified by category REA or ROA, are as follows:

	2020		2019	
Category	**Number of loans**	**Amount**	**Number of loans**	**Amount**
REA	933	$ 511	650	$ 353
ROA	7,881	4,580	6,857	4,001
		$ 5,091		$ 4,354

REA – Applies to the beneficiaries that lost their jobs and the payments are being made directly by the debtor.

ROA – Applies to the beneficiaries with formal employment and payments are made by the employer through payroll discounts.

Past-due loan portfolio:

An analysis of past-due loans at December 31, 2020 and 2019, from the date the loans were considered past-due, are summarized below:

		1 to 180 days	**181 to 365 days**	**1 to 2 years**	**Over 2 years**	**Total**
2020						
Commercial*	$	638	1,071	1,052	2,091	4,852
Consumer		2,464	59	-	3	2,526
Residential mortgages		2,099	1,130	1,312	742	5,283
	$	**5,201**	**2,260**	**2,364**	**2,836**	**12,661**

* Includes commercial loans, loans to financial institutions and government entities.

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		1 to 180 days	181 to 365 days	1 to 2 years	Over 2 years	Total
2019						
Commercial*	$	737	492	1,128	1,807	4,164
Consumer		1,793	108	-	3	1,904
Residential mortgages		1,510	815	894	498	3,717
	$	**4,040**	**1,415**	**2,022**	**2,308**	**9,785**

* Includes commercial loans, loans to financial institutions and government entities.

The movement in the past-due loan portfolio for the years ended December 31, 2020 and 2019, is summarized below:

		2020	2019
Balance at beginning of the year	$	9,785	7,359
Settlements		(2,694)	(1,725)
Write-offs and write-downs		(4,860)	(3,064)
Net increase, for transfers from and to current loans		10,414	7,227
Foreign exchange fluctuation		16	(12)
Balance at the end of the year	**$**	**12,661**	**9,785**

The interest on the past-due loan portfolio not recognized in results of operations for the year ended December 31, 2020 amounted to $644 ($474 in 2019), which are recorded in memorandum accounts.

For the years ended December 31, 2020 and 2019, the Bank recorded write-offs from those past-due loans that had been fully reserved for $4,472 and $2,666, respectively. In both years there was no application of reserves to loans granted to related parties.

For the years ended December 31, 2020 and 2019, the Bank obtained recoveries from written-off loans for $424 and $305, respectively.

Additional guarantees

At December 31, 2020 and 2019, the Bank has no additional guarantees for the restructured loans.

Impaired loans:

At December 31, 2020, the balance of impaired commercial loans is $8,043 ($4,066 in 2019), from which $3,473 are recorded in current loans ($410 in 2019), and $4,570 are recorded in past-due loans ($3,656 in 2019).

(Continued)

Adjustment from valuation of financial asset hedging:

The fair value hedges of interest rate risk of a portion of a portfolio comprised of financial assets, could generate an adjustment to the carrying amount of the hedged item, the gain or loss is recorded in the consolidated income statement and is presented under valuation adjustments for hedging financial assets.

At December 31, 2020 and 2019, the adjustment to the carrying value of the loan portfolio from the gains recognized in results of operations for the year is presented under the caption "Valuation adjustment from hedging of financial assets" in the consolidated balance sheet for $863 and $110, respectively.

(d) Portfolio sales-

Sale of consumer loans portfolio

On March 31, 2019, the Bank sold a totally written-off personal loans portfolio to a non-related party, the face value of such loan portfolio was $1,284. The income received and the book value gain of such loan portfolio was $4. The results of these transaction were recorded as recoveries in the statement of income within the caption "Allowance for loan losses".

Sale of mortgage loans portfolio

On January 31, 2020, the Bank sold a fully-defaulted mortgage loans to a non-related party, the face value of such loan portfolio was $181, the income received and the book value gain of such loan portfolio was $38. The results of these transaction were recorded as recoveries in the statement of income within the caption "Allowance for loan losses".

On March 31, 2019, the Bank sold a fully-defaulted mortgage loans to a non-related party, the face value of such loan portfolio was $340. The income received and the book value gain of such loan portfolio was $51. The results of these transaction were recorded as recoveries in the statement of income within the caption "Allowance for loan losses".

Sale of commercial loans portfolio

On June 15, 2020, the Bank entered into a contract for the onerous assignment of credit rights, litigious rights and commercial portfolio adjudicators with an non-related company, at the date of the assignment the portfolio was classified as past due portfolio and reserved to the 100%, the book value at the date of the assignment was $151. The amount received for the transaction was $28, generating a loss of $123, which was recorded in the income statement under the caption "Other operating income, net ".

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(e) Allowance for loan losses-

As of December 31, 2020 and 2019, as a result from the application of the new allowance for loan losses methodology, the probability of default, loss given default and exposure at default by type of loan portfolio, obtained as weighted average (unaudited) from the exposure at default, are as follows:

Type of loan portfolio	Probability of default	Loss given default	Exposure at default
2020			
Commercial	4.33%	43.51%	$ 247,386
Residential mortgages	5.37%	19.34%	151,493
Personal loans	9.21%	71.86%	28,202
Revolving loans	13.26%	73.18%	28,785
2019			
Commercial	4.72%	43.15%	$ 246,836
Residential mortgages	4.27%	18.52%	137,344
Personal loans	5.93%	71.84%	30,865
Revolving loans	10.19%	72.88%	33,062

The parameters are weighted on the loans of each of the portfolios. Exposure at default shown for credit includes credit commitments.

At December 31, 2020, the credit rated loan portfolio and the allowance for loan losses are analyzed as follows:

Risk grade	Commercial	Financial institutions	Government entities	Consumer	Residential mortgages	Total
A-1	$ 120,070	24,979	4,756	23,865	131,226	304,896
A-2	47,461	7,044	303	5,066	2,569	62,443
B-1	18,451	1,256	1,741	2,586	1,491	25,525
B-2	2,990	140	-	1,604	4,032	8,766
B-3	3,890	5,096	1,782	848	2,647	14,263
C-1	824	454	429	1,307	2,747	5,761
C-2	264	-	-	1,276	2,124	3,664
D	2,761	8	-	2,187	3,089	8,045
E	2,605	82	-	2,823	1,568	7,078
Total	**$ 199,316**	**39,059**	**9,011**	**41,562**	**151,493**	**440,441**

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Risk grade	Commercial	Financial institutions	Government entities	Consumer	Residential mortgages	Total
A-1	$ 741	114	25	484	240	1,604
A-2	539	74	5	243	15	876
B-1	324	21	32	131	13	521
B-2	67	3	-	96	51	217
B-3	126	152	59	74	46	457
C-1	57	26	32	152	76	343
C-2	34	-	-	266	187	487
D	1,061	1	-	1,226	784	3,072
E	2,373	80	-	2,165	805	5,423
Subtotal	$ 5,322	471	153	4,837	2,217	13,000
Reserves for residential mortgages past-due loans						56
Operational risk reserve						31
Reserves for accrued interest on past-due loans						210
Additional allowance reported to the Banking Commission:						
By COVID-19						3,750
From previous years						16
Total allowance for loan losses						**$ 17,063**

At December 31, 2019, the credit rated loan portfolio and the allowance for loan losses are analyzed as follows:

Risk grade	Commercial	Financial institutions	Government entities	Consumer	Residential mortgages	Total
A-1	$ 116,907	19,156	10,244	27,130	121,553	294,990
A-2	49,596	20,833	912	6,725	1,841	79,907
B-1	11,982	5,328	1,326	3,029	1,137	22,802
B-2	3,188	243	-	2,456	2,211	8,098
B-3	4,832	2,066	1,229	977	2,536	11,640
C-1	1,601	509	341	1,535	3,555	7,541
C-2	1,176	-	-	1,274	1,506	3,956
D	2,091	57	-	1,413	2,135	5,696
E	2,539	82	-	1,965	870	5,456
Total	**$ 193,912**	**48,274**	**14,052**	**46,504**	**137,344**	**440,086**

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Risk grade	Commercial	Financial institutions	Government entities	Consumer	Residential mortgages	Total
A-1	$ 705	82	58	572	216	1,633
A-2	563	230	9	310	11	1,123
B-1	195	94	24	154	10	477
B-2	71	6	-	138	28	243
B-3	171	87	50	86	45	439
C-1	95	27	19	179	91	411
C-2	158	-	-	263	134	555
D	767	9	-	737	550	2,063
E	2,370	80	-	1,463	444	4,357
Subtotal	$ 5,095	615	160	3,902	1,529	11,301
Reserves for residential mortgages past-due loans						23
Operational risk reserve						56
Reserves for accrued interest on past-due loans						153
Additional allowance reported to the Banking Commission						73
Total allowance for loan losses						**$ 11,606**

The movement in the allowance for loan losses for the years ended December 31, 2020 and 2019 is summarized below:

		2020	2019
Balance at the beginning of the year	$	11,606	9,739
Provisions debited to results of operations [1]		10,588	6,190
Merger effect Globalcard		-	1,040
Applications, write-downs and others		(4,899)	(3,164)
Foreclosure		(240)	(91)
Exchange rate fluctuations		8	(28)
Balance at the end of the year	**$**	**17,063**	**11,606**

(f) Constitution of additional reserves due to the SARS-COV2 virus (COVID-19) health emergency

Considering the health emergency due to COVID-19 that is occurring not only in Mexico but also worldwide and that affects the economic and financial environment on May 29, 2020, the Bank sent a notice to the Banking Commission for the constitution of additional reserves. As of December 31, 2020, the Bank has established additional reserves for $3,750 to cover incremental risks that are not currently provided for in the different loan portfolio rating methodologies.

[1] Include $ 3,750 of additional estimates reported to the Banking Commission.

(Continued)

The incremental risks are based on the impact on the country's macroeconomic and financial scenario, which in turn could impact the credit quality and payment capacity of borrowers from the Bank's different portfolios, that is, both consumer portfolios, as of the mortgage portfolio and commercial portfolio.

Therefore, the additional reserves were constituted without initial direct allocation for any portfolio, so they are generic reserves that will be applied according to the needs of each portfolio.

For the retail portfolio, reserves may be applied to customers with COVID-19 affectation that require provisions or in the application of write-downs and discounts.

The release may also be determined before a proven economic recovery; portfolio stabilization and better macroeconomic indicators for 2 continuous quarters.

All releases must have the approval of the Deputy General Director of Risks and the Vice Presidency of Retail Risks.

In the case of a commercial portfolio, additional reserves may be assigned during the subsequent quarterly portfolio ratings to borrowers that meet the following criteria:

i. Your rating is lowered under the criteria of the Banking Commission. Except if the cause of the decrease is due to expired the Credit Bureau, or change of methodology.

ii. Borrowers with a high and medium risk sector, according to the classification made internally for this additional reserve.

Methodological information

The measurement and monitoring of credit risk is based on an expected loss and unexpected loss model, the calculation of this is carried out in a specialized internal, robust tool for institutional use.

- The expected loss represents the amount that the Bank expects to lose during the next twelve months due to defaults given the characteristics of its portfolios. It is equal to the result of multiplying the exposure at default (ED), the probability of default (PD) and the loss given default (LGD) of the credit exposures.

- The unexpected loss is a measure of dispersion around the expected loss. It represents the economic capital necessary to keep the Bank solvent in the event of an adverse event of great magnitude that impacts the loan portfolios. Additionally, tests are carried out under extreme conditions to determine their impact on the expected and unexpected loss of the portfolio.

(Continued)

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(g) Special Accounting Criteria for Natural Disaster Support Program-

On November 30, 2020, the Banking Commission issued special Accounting Criteria on a temporary basis applicable to credit institutions, due to the recent damage caused by natural phenomena in disaster areas applicable to consumer, housing and commercial loans, for the clients who have their domicile or the credits whose source of payments are in affected areas, declared by the Ministry of the Interior or by the Ministry of Security and Citizen Protection as a disaster area.

During the year ended December 31, 2020 and 2019, no support for natural disasters was presented.

(12) Foreclosed assets-

At December 31, 2020 and 2019, foreclosed assets are analyzed below:

		2020	2019
Premises	$	156	138
Furniture, securities and foreclosed rights		76	3
		232	141
Impairment allowance		(31)	(21)
	$	**201**	**120**

The movement of the allowance for impairment for the years ended December 31, 2020 and 2019 is analyzed below:

		2020	2019
Balance at the beginning of the year	$	(21)	(14)
Additional provisions due to aging debited to operations for the year		(12)	(11)
Credit to income on sale of foreclosed assets and others		2	4
	$	**(31)**	**(21)**

(Continued)

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(13) Premises, furniture and equipment, net-

Premises, furniture and equipment and leasehold improvements at December 31, 2020 and 2019 are analyzed below:

		2020	2019	Annual depreciation rate
Land	$	466	468	-
Office premises		1,101	1,103	Various
Transportation equipment		4	4	25% y 33%
Computer equipment		1,475	1,531	Various
Computer equipment in financial lease		68	42	20%
Office furniture and equipment		1,549	1,436	10%
Leasehold improvements		3,345	3,014	Various
		8,008	7,598	
Accumulated depreciation		(4,628)	(4,189)	
	$	**3,380**	**3,409**	

Depreciation charged to results of operations for the years ended December 31, 2020 and 2019 amounted to $502 and $523, respectively.

For the years ended December 31, 2020 and 2019, there was not an effect from impairment of leasehold improvements.

During the years ended December 31, 2020 and 2019, the Bank had total write-offs for furniture and equipment of $117 and $100, canceling depreciation of $63 and $34, respectively.

According to assessment carried out by the Bank the residual value (except land) at December 31, 2020 and 2019, is minimum.

Real estate selling

During 2020 and 2019, the Bank carried out the sale of real estate, the total profit on sale of real estate amounted to $1 and $85, which was recorded under the caption "Other operating income, net" in the consolidated statement of income.

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(14) Permanent investments-

At December 31, 2020 and 2019, the Bank's permanent investments in equity, classified by activity, are analyzed below:

		2020	2019
Other banking related services	$	45	45
Derivatives market operation		6	6
	$	**51**	**51**

(15) Deposit funding-

At December 31, 2020 and 2019, the deposit funding caption, is analyzed as follows:

		2020			2019		
		Local currency	**Foreign currency**	**Total**	**Local currency**	**Foreign currency**	**Total**
Demand deposits:							
Non-interest bearing	$	79,365	10,865	90,230	69,104	10,516	79,620
Interest bearing		89,630	22,494	112,124	65,820	21,800	87,620
		168,995	33,359	202,354	134,924	32,316	167,240
Time deposits:							
General public		154,621	-	154,621	109,087	-	109,087
Money market:							
Certificates of deposit (Cedes)		14,027	996	15,023	38,038	-	38,038
Promissory notes		513	-	513	8,742	-	8,742
		14,540	996	15,536	46,780	-	46,780
Debt securities issued:							
Bank stock certificates		25,882	4,687	30,569	35,157	4,463	39,620
Bonk bonds		2,431	-	2,431	1,532	-	1,532
		28,313	4,687	33,000	36,689	4,463	41,152
Global account of deposits without movements		607	7	614	603	8	611
Total deposit funding	**$**	**367,076**	**39,049**	**406,125**	**328,083**	**36,787**	**364,870**

(Continued)

(Millions of Mexican pesos, except otherwise stated)

The unaudited average weighted interest rates on deposit balances during the years ended December 31, 2020 and 2019, are as follows:

	2020		**2019**	
	Local currency	**Dollars**	**Local currency**	**Dollars**
Demand deposits	2.18%	0.27%	2.92%	0.92%
Time deposits:				
General public	5.21%	-	7.26%	2.76%
Money market	6.08%	0.64%	8.33%	-

At December 31, 2020 and 2019, money market time deposits and debt securities issued among the public investors, are as follows:

(a) Money market time deposits-

<u>Certificates of deposit (Cedes)</u>

At December 31, 2020 and 2019, the Bank issued Cedes with par value of one hundred pesos for an amount of $14,027 and $38,038, respectively. As of December 31, 2020, issued Cedes with par value of one hundred dollars for an amount of $996 (as of December 31, 2019, no Cedes in dollars were issued).

<u>December 31, 2020</u>

Cedes-

Interest payment	**Annual rate**	**Term in days**	**Amount**	**Accrued interest**
28 days	TIIE 28 + 0.06%	336	$ 2,000	-
28 days	TIIE 28 + 0.06%	336	1,000	2
28 days	TIIE 28 + 0.25%	364	730	2
28 days	TIIE 28 + 0.25%	350	500	1
28 days	TIIE 28 + 0.25%	350	1,500	2
28 days	TIIE 28 + 0.09%	350	1,000	-
28 days	TIIE 28 + 0.06%	364	500	1
28 days	TIIE 28 + 0.06%	336	2,435	-
28 days	TIIE 28 + 0.06%	364	500	1
Subtotal to next page			$ 10,165	9

(Continued)

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Interest payment	Annual rate	Term in days	Amount	Accrued interest
Subtotal from previous page			$ 10,165	9
28 days	TIIE 28 + 0.02%	224	1,000	1
28 days	TIIE 28 + 0.02%	224	1,000	-
28 days	TIIE 28 + 0.19%	196	500	1
28 days	TIIE 28 + 0.05%	168	50	-
28 days	TIIE 28 + 0.20%	196	500	1
28 days	TIIE 28 + 0.09%	336	800	-
			$ 14,015	12
Tota cedes				**$ 14,027**

Cedes in dollars -

Underlying	Periods	Term in days	Amount
LIBOR 1MTH +0.50	28	180	996
Total cedes			**$ 15,023**

<u>December 31, 2019</u>

Cedes-

Interest payment	Annual rate	Term in days	Amount	Accrued interest
28 días	TIIE28+0.14%	364	$ 550	3
28 días	TIIE28+0.10%	364	1,400	1
28 días	TIIE28+0.10%	364	300	-
28 días	TIIE28+0.09%	364	700	3
28 días	TIIE28+0.08%	364	400	2
28 días	TIIE28+0.09%	336	1,000	3
28 días	TIIE28+0.09%	364	300	-
28 días	TIIE28+0.09%	336	1,000	6
28 días	TIIE28+0.07%	364	380	2
Subtotal to next page			$ 6,030	20

(Continued)

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Interest payment	Annual rate	Term in days	Amount	Accrued interest
Subtotal from previous page			$ 6,030	20
28 days	TIIE28+0.08%	364	2,250	13
28 days	TIIE28+0.08%	364	1,350	7
28 days	TIIE28+0.06%	364	150	1
28 days	TIIE28+0.08%	364	1,000	3
28 days	TIIE28+0.08%	364	500	1
28 days	TIIE28+0.07%	336	1,500	2
28 days	TIIE28+0.08%	364	1,225	2
28 days	TIIE28+0.08%	364	1,000	1
28 days	TIIE28+0.08%	364	550	-
28 days	TIIE28+0.08%	364	550	3
28 days	TIIE28+0.06%	280	1,700	5
28 days	TIIE28+0.06%	280	500	1
28 days	TIIE28+0.05%	252	1,000	4
28 days	TIIE28+0.07%	336	1,000	4
28 days	TIIE28+0.08%	364	1,000	3
28 days	TIIE28+0.07%	364	600	2
28 days	TIIE28+0.06%	252	1,000	3
28 days	TIIE28+0.07%	364	200	1
28 days	TIIE28+0.07%	364	300	1
28 days	TIIE28+0.07%	364	1,000	2
28 days	TIIE28+0.07%	364	500	1
28 days	TIIE28+0.07%	280	1,000	6
28 days	TIIE28+0.07%	280	700	4
28 days	TIIE28+0.07%	252	300	2
28 days	TIIE28+0.08%	364	1,300	7
28 days	TIIE28+0.05%	364	200	1
28 days	TIIE28+0.07%	252	2,000	8
28 days	TIIE28+0.08%	364	1,250	3
28 days	TIIE28+0.07%	336	1,500	8
28 days	TIIE28+0.06%	364	850	3
28 days	TIIE28+0.06%	336	700	3
28 days	TIIE28+0.07%	364	500	2
28 days	TIIE28+0.05%	196	1,000	2
28 days	TIIE28+0.07%	363	700	2
28 days	TIIE28+0.08%	364	1,000	2
			$ 37,905	133
Total cedes				**$ 38,038**

(Continued)

(Millions of Mexican pesos)

Promissory notes-

As of December 31, 2020 and 2019, promissory notes were issued with return at maturity with a nominal value of approximately one Mexican peso each, as shown below:

December 31, 2020

Issuance date	Number of securities	Term in days	Annual rate	Amount	Accrued interest
June 2020	524,873,333	364	4.94%	$ 500	13
Total					**$ 513**

December 31, 2019

Issuance date	Number of securities	Term in days	Annual rate	Amount	Accrued interest
March 2019	1,629,151,000	360	8.67%	$1,498	99
April 2019	200,000,000	364	8.72%	184	12
April 2019	600,000,000	364	8.72%	551	36
April 2019	814,913,331	364	8.56%	750	48
April 2019	1,200,000,000	364	8.72%	1,103	72
April 2019	760,622,000	360	8.70%	700	45
August 2019	300,000,000	364	8.24%	277	9
August 2019	1,079,333,331	350	8.24%	1,000	33
September 2019	500,000,000	190	7.92%	480	11
September 2019	859,696,000	364	7.38%	800	16
September 2019	422,432,000	271	7.50%	400	8
October 2019	643,862,000	362	7.29%	600	10
				$8,343	399
Total					**$ 8,742**

b) Debt securities issued-

At December 31, 2020 and 2019, the Bank issued banking stock certificates with par value of one hundred Mexican pesos, under the program authorized by the Baking Commission for up to $25,000, as shown in the following page.

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Banking stock certificates

December 31, 2020

Issuance date	Number of securities	Term in years	Interest payment in days	Proportion	Interest rate	Amount	Accrued interest
April 2017	28,750,000	5	28	8%	TIIE 28 + 0.50%	$ 2,875	$9
August 2017	34,500,000	4	30	8%	TIIE 28 + 0.36%	3,450	13
March 2018	34,500,000	4	28	8%	TIIE 28 + 0.24%	3,450	6
March 2018	28,750,000	4	28	8%	TIIE 28 + 0.24%	2,875	5
May 2019	36,529,437	4	28	8%	TIIE 28 + 0.18%	3,653	11
May 2019	23,575,595	3	28	8%	TIIE 28 + 0.18%	2,354	7
December 2019	60,000,000	3	30	8%	TIIE 28 + 0.15%	6,000	21
June 2013*	11,500,000	10	182	7%	7.30%	1,150	3
						$ 25,807	75
Subtotal banking stock certificates							$25,882

Banking stock certificates in dollars-

Issuance date	Number of securities	Term in years	Interest payment in days	Proportion	Interest rate	Amount	Accrued interest
May 2019	1,234,500	3	90	3%	LIBOR-3M+0.57%	$ 2,458	2
July 2019	1,123,915	3	90	3%	LIBOR-3M+0.57%	2,225	2
						$ 4,683	4
Subtotal banking stock certificates in dollars							$ 4,687
Total banking stock certificates							**$ 30,569**

* Issued under the prior years' program authorized by the Banking Commission.

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December 31, 2019

Issuance date	Number of securities	Term in years	Interest payment in days	Proportion	Interest rate		Amount	Accrued interest
June 2013*	11,500,000	10	182	7%	7.30%	$	1,150	3
November 2015	23,000,000	5	28	8%	TIIE28+0.40 %		2,300	6
March 2017	34,500,000	3	28	8%	TIIE28+0.39 %		3,450	14
April 2017	28,750,000	5	28	8%	TIIE28+0.50 %		2,875	14
August 2017	34,500,000	4	28	8%	TIIE28+0.36 %		3,450	20
September 2017	34,500,000	3	28	8%	TIIE28+0.31 %		3,450	14
March 2018	34,500,000	4	28	8%	TIIE28+0.24 %		3,450	9
March 2018	28,750,000	4	28	8%	TIIE28+0.24 %		2,875	7
May 2019	36,529,437	4	28	8%	TIIE28+0.18 %		3,653	18
May 2019	23,575,595	3	28	8%	TIIE28+0.18 %		2,354	12
December 2019	60,000,000	3	28	8%	TIIE28+0.15 %		6,000	33
						$	35,007	150
Subtotal banking stock certificates								$ 35,157

Banking stock certificates in dollars-

Issuance date	Number of securities	Term in years	Interest payment in days	Proportion	Interest rate		Amount	Accrued interest
May 2019	1,234,500	3	90	3%	LIBOR-3M+0.57%	$	2,329	7
July 2019	1,123,915	3	90	3%	LIBOR-3M+0.57%		2,109	18
						$	4,438	25
Subtotal banking stock certificates in dollars								$ 4,463
Total banking stock certificates								**$ 39,620**

* Issued under the prior years' program authorized by the Banking Commission.

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Structured banking bonds

December 31, 2020

Issuance date	Number of securities	Term in days	Underlying		Amount	Accrued interest
December 2020	633,800	364	USD/MXN	$	63	-
April 2019	716,915	729	NKY		72	6
May 2019	980,100	730	SPTSX60		98	-
June 2019	238,250	730	SPTSX60		24	-
July 2019	1,403,500	728	TIIE28		140	-
September 2019	344,200	547	IPC		34	-
November 2019	529,100	731	MSFDVTHY		53	-
November 2019	663,200	1,096	MSFDVTHY		66	-
January 2020	949,800	359	SPX		95	-
January 2020	870,100	359	USD/MXN		87	-
February 2020	100,000	358	SPX		10	-
February 2020	1,930,500	1,094	MSFDVTIG		193	-
March 2020	6,515,910	1,095	MSFDVTIG		652	-
May 2020	7,956,100	1,093	SPXSRT5E Index		796	-
June 2020	415,850	1,093	SPXSRT5E Index		42	-
				$	2,425	6
Total structured banking bonds					**$**	**2,431**

December 31, 2019

Issuance date	Number of securities	Term in days	Underlying		Amount	Accrued interest
February 2016	2,916,720	1,456	TIIE28	$	292	-
May 2017	2,565,250	1,091	SX5E		256	-
June 2017	327,700	1,092	IXM		33	-
February 2018	278,750	729	SX5E		28	-
February 2018	278,750	729	TC MXPUSD		28	-
October 2018	1,105,300	730	EEM UP		110	-
April 2019	718,915	729	NKY		70	2
May 2019	741,550	359	SPTSX60		74	-
May 2019	1,218,600	730	SPTSX60		122	-
June 2019	276,300	359	SPTSX60		28	-
June 2019	238,250	730	SPTSX60		24	-
July 2019	250,000	182	USDMXN		25	-
July 2019	1,403,500	728	TIIE28		140	-
September 2019	344,200	547	IPC		34	-
October 2019	60,000	152	IPC		6	-
November 2019	529,100	731	MSFDVTHY		53	-
November 2019	663,200	1,096	MSFDVTHY		66	-
December 2019	1,409,300	360	*C_MXNUSDN_V48		141	-
				$	1,530	2
Total structured banking bonds					**$**	**1,532**

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c) Valuation adjustments of hedging financial liabilities-

The fair value hedges of interest rate risk of a portion of a portfolio comprised of financial liabilities, could generate an adjustment to the carrying amount of the hedged item, the gain or loss is recorded in the consolidated income statement and is presented under valuation adjustments for hedging financial liabilities.

At December 31, 2020 and 2019, the loss recognized in results of operations for the year is presented under the caption "Valuation adjustment from hedging of financial liabilities" in the consolidated balance sheet for $13 and $18, respectively.

(16) Bank and other borrowings-

At December 31, 2020 and 2019, bank and other borrowings are compromised as follows:

		2020	**2019**
Short-term:			
Local currency:			
Central Bank loans	$	100	750
Development agencies [(1)]		10,724	3,456
Development banks [(2)]		6,052	7,526
Other organizations		4,728	928
Accrued interest		114	118
		21,718	12,778
Dollars translated into local currency			
Multiple banking		10,964	9,905
Development agencies [(1)]		434	491
Development banks		18	38
Accrued interest		12	14
		11,428	10,448
Total short term and due on demand, to next page	**$**	**33,146**	**23,226**

(1) Resources from development funds (see note 11c).
(2) See on the next page.

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		2020	2019
Total short term and due on demand, from previous page	$	33,146	23,226
Long-term:			
Local currency:			
Development agencies [1]		6,071	5,903
Development banks [2]		25,000	21,500
Other organizations		-	4,728
		31,071	32,131
Dollars valued into local currency:			
Development agencies [1]		404	285
Other organizations		1,991	-
Total long-term		33,466	32,416
Total bank and other borrowings	**$**	**66,612**	**55,642**

(1) Resources from development funds (see note 11c).

(2) At December 31, 2020, the Bank obtained four borrowings with two development Banks institutions for $10,000 with maturity dates between 3 and 4 years and interest rates of TIIE plus 33pb, TIIE plus 43pb and TIIE plus 14 pb, of which $ 5,000 are secured by mortgage loans (see note 11a). At December 31, 2019, the Bank obtained twelve borrowings with two development Banks institutions for $29,026 with maturity dates between 2 and 10 years with variable interest rates between TIIE plus 35pb, TIIE plus 43pb and TIIE plus 13pb, with fixed rate between 8.41% and 8.89%.

At December 31, 2020 and 2019, long-term bank and other borrowings maturity dates are as follows:

		2020	2019
Maturity			
2021	$	-	11,786
2022		4,844	5,109
2023		10,190	3,626
2024		13,925	9,200
2025		3,506	1,000
Over 5 years		1,001	1,695
	$	**33,466**	**32,416**

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Banking borrowings that the Bank maintains, relate mainly to access to funds via auctions, loans regulated by the Central Bank with no pre-established limit, loans subject to availability of funds of the lenders' budget with no limit to the Bank and loans whose limit is agreed to daily by the lender. At December 31, 2020 and 2019, the Bank has no significant interbank lines of credit with authorized amounts that have not been drawn down.

For the years 2020 and 2019, bank and other loans weighted average annual interest (unaudited) rates are as follows:

	2020 annual rates		2019 annual rates	
	Local currency	Foreign currency	Local currency	Foreign currency
Domestic banks	-	0.41%	-	1.91%
Development banks	5.88%	2.43%	8.59%	3.23%
Development agencies	4.71%	1.00%	7.57%	1.25%

(17) Employees' benefits-

The Bank only keeps a defined benefits plan for pensions of retired personnel, as well as obligations related to post-retirement medical plans, food coupons and life insurance of retirees.

The costs, obligations and assets of the defined pension, seniority premium, post-retirement medical service, life insurance, food coupons for retirees benefit plans were determined based on computations prepared by independent actuaries as of December 31, 2020 and 2019.

The components of the defined benefit cost for the years ended December 31, 2020 and 2019 shown in the following page.

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		Pension plan		Other post-retirement benefits	
		2020	**2019**	**2020**	**2019**
Net interest on DBNL o (DBNA*)	$	138	132	83	60
Net past service amortization		-	1	-	-
Reclassification of remeasurements of DBNL recognized in OCI		30	20	22	5
Net cost of the year		**168**	**153**	**105**	**65**
Beginning balance of remeasurement of DBNL (DBNA)		515	201	391	(65)
Remeasurements generated during the year		81	172	211	308
Recognition of de AGL in OCI		13	162	-	153
Reclassification of remeasurements recognized in OCI		(30)	(20)	(22)	(5)
Final balance of remeasurements of DBNL		579	515	580	391
Increase of remeasurements of DBNL in OCI		**64**	**314**	**189**	**456**
Defined benefits cost		**232**	**467**	**294**	**521**
Beginning balance of DBNL (DBNA)		(1,549)	(1,098)	(948)	(450)
Recognition of modifications to the plan in retained earnings (progressive recognition)		11	16	6	23
Cost (income) of defined benefits		(168)	(153)	(105)	(65)
(Gains) / losses recognized in OCI		(64)	(314)	(189)	(456)
Ending balance of DBNL	$	**(1,770)**	**(1,549)**	**(1,236)**	**(948)**

* Defined benefits net liability (DBNL) Defined benefits net asset (DBNA).

(Continued)

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The reconciliation of the financial position of the obligation and net projected asset (liability) as of December 31, 2020 and 2019 is as follows:

		Pension plan		Other post-retirement benefits	
		2020	**2019**	**2020**	**2019**
Defined benefits obligations (DBO)	$	(2,006)	(1,986)	(2,175)	(2,027)
Plan assets		236	435	939	1,086
Financial situation of the obligation		(1,770)	(1,551)	(1,236)	(941)
Past services to be amortized		-	(11)	-	(7)
Actuarial losses to be amortized		-	13	-	-
Net projected liability	**$**	**(1,770)**	**(1,549)**	**(1,236)**	**(948)**

Progressive implementation of the adoption of MFRS D-3 "Employee benefits" issued by the Banking Commission

On December 31, 2015, a resolution was issued in the Official Gazette that amends the Provisions in which through the third transitory article, the Banking Commission sets out the terms to recognize changes for reformulation resulting from the adoption of the new MFRS D-3, which entered into force on January 1, 2016, and defines the term that credit institutions have to recognize in its stockholders' equity the total amount of outstanding balances to be amortized from profits or losses of defined benefit plan, as well as modifications to the plan, not recognized until December 31, 2015.

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Balances pending of amortization due to modifications to the defined benefit plan, as well as to the actuarial gains and losses of the plan, recognized in the items "Retained earnings" and "Remeasurements of defined employee benefits", respectively, are as follows:

		Modifications to the defined benefits plan	Actuarial losses
Balance at December 31, 2019 pending of progressive amortization and application during 2020	$	(17)	13
Remeasurements gradually recorded		17	(13)
Balance at December 31, 2020	$	-	-

At December 31, 2020 and 2019, the remeasurements of defined employee benefits recorded in the OCI are analyzed as follows:

		2020	2019
Beginning balance of remeasurements	$	906	136
Remeasurements gradually recorded		13	315
Reclassification of remeasurements recognized in OCI in the year		(52)	(25)
Remeasurements generated in the year		292	480
Final balance of remeasurements		1,159	906
Deferred IT [1]		(139)	(95)
Effect in equity, net of deferred IT	**$**	**1,020**	**811**

[1] Calculated based on the Tax Provisions of deductibility for salaries and wages to the employees.

In the next page there is an analysis of movements of the plan assets required for covering the employee benefit obligations for the years ended December 31, 2020 and 2019.

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		2020	2019
Fair value of the assets at beginning of year	$	1,521	1,688
Return on plan assets		54	232
Payments charged to the fund during the year		(400)	(399)
Fair value of the assets at end of year	**$**	**1,175**	**1,521**

The annual nominal rates as of December 31, 2020 and 2019 used in actuarial projections are as follows:

	2020	2019
Return on plan assets	8.30%	8.90%
Discount rate	8.30%	8.90%
Salary increase	4.50%	4.50%
Increase in medical expenses	6.50%	6.50%
Estimated inflation	3.50%	3.50%

The expected return rate on the plan assets is the same to the discount rate in accordance with current standards.

The plan assets covering the pension and other post-retirement benefits for retirees consist of 55% debt instruments and 45% equity instruments subject to trusts and managed by a Bank-designated Committee.

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The effect from an increase or decrease by a percentage point in the rate of increase in medical expenses used for the actuarial projections at December 31, 2020 and 2019, are shown below:

	2020		**2019**	
	Annual rates	**DBO medical expense retirees**	**Annual rates**	**DBO medical expense retirees**
With no modification	6.50%	1,701	6.50%	$ 1,580
1% increase in medical inflation rate	7.50%	1,883	7.50%	1,747
1% decrease in medical inflation rate	5.50%	1,545	5.50%	1,437

As of December 31, 2020 and 2019, the amortization periods in years for unrecognized items related to defined pension and other post-retirement benefits are as follows:

	Pensions Retirement	**Other post-retirement benefits**
2020		
Net actuarial loss/(gain) and reclassification of remeasurements DBNA(L) to be recognized in OCI	17.51	17.51
2019		
Prior service plan modifications	1	1
Net actuarial loss/(gain) and reclassification of remeasurements DBNA(L) to be recognized in OCI	17.50	17.50

The components of the stress-analysis in pesos as of December 31, 2020 and 2019, are shown in the next page.

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(Millions of Mexican pesos)

		Pension plan		Other post-retirement benefits	
		2020	**2019**	**2020**	**2019**
Defined benefit obligations (DBO) as of December 31	$	2,006	1,986	2,175	2,027
Significant actuarial assumptions as of December 31 Sensitivity analysis, discount rate 9.50% (+0.50%)		(73)	(71)	(106)	(97)
Discount rate 8.50% (-0.50%)		78	76	115	105
Long-term inflation rate 3.75% (+0.25%)		21	-	7	6
Long-term inflation rate 3.25% (-0.25%)		(18)	-	(6)	(6)

(18) Income taxes-

IT Law effective as of January 1, 2014 establishes an IT rate of 30% for 2014 and later years.

At December 31, 2020 and 2019, current and deferred IT expense (benefit), is as follows:

		IT 2020	IT 2019
Current:			
Bank	$	2,676	1,377
Reversed provisions from prior years, net		(64)	5
Globalcard[1]		-	418
Inmobiliaria		16	3
Derivatives market entities		49	44
Current IT		2,677	1,847
Deferred IT		(1,696)	(5)
	$	**981**	**1,842**

[1] Tax generated until September 30, 2019.

The Bank does not consolidate income tax results with its subsidiaries, thus the information presented below is for informational purposes only.

The Bank has not recognized a deferred tax liability on the undistributed earnings of its subsidiaries and associated companies, the Bank currently does not expect that these undistributed earnings be reinvested and be taxable in the near future.

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Deferred IT:

The deferred tax asset at December 31, 2020 and 2019 is analyzed below:

		2020 IT	2019 IT
Valuation of financial instruments:			
Trading securities	$	204	80
Available-for-sale securities		(179)	(36)
Cash flow hedge swaps		496	92
Expense accruals and others		(716)	(653)
Remaining balance to be deducted of premises, furniture and equipment		304	257
Unearned fees collected		663	710
Pension plan		339	296
Other assets		(26)	(66)
Remeasurements of defined employee benefits		139	95
Foreclosed assets		319	291
Future loan write-offs		5,119	3,595
	$	**6,662**	**4,661**

The favorable effect in consolidated income statement and stockholders' equity, for the years ended December 31, 2020 and 2019 are presented in next page.

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		2020 IT	2019 IT
Valuation of financial instruments:			
Trading securities	$	124	(90)
Available-for-sale securities		(143)	(32)
Cash flow hedge swaps		404	459
Expense accruals and others		(63)	(38)
Remaining balance to be deducted of premises, furniture and equipment		47	85
Unearned fees collected		(47)	(78)
Pension plan		43	78
Remeasurements of defined employee benefits		44	239
Other assets		40	(69)
Foreclosed assets		28	44
Tax loss carryforwards		-	(440)
Future loan write-offs		1,524	513
	$	**2,001**	**671**

The above movements are reflected in the consolidated financial statements as follows:

		2020 IT	2019 IT
In statement of income:	$	1,696	5
In equity:			
Valuation in available-for-sale securities		(143)	(32)
Remeasurements of defined employee benefits		44	239
Valuation of cash flow hedge swaps		404	459
	$	**2,001**	**671**

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The following is an analysis, for information purposes, of the effective tax rate of the Bank without subsidiaries for the fiscal years ended at December 31, 2020 and 2019:

		Tax base	IT Tax at 30%	Effective rate
December 31, 2020				
Operating income	$	3,678	(1,103)	(30%)
Current tax allocation:				
Adjustment for effects of inflation, net		(1,549)	465	13%
Valuation of financial instruments		193	(58)	(2%)
Depreciation and amortization		29	(9)	-
Non-deductibles expenses		274	(82)	(2%)
Allowance for loan losses		10,587	(3,176)	(86%)
Deductible loan write-offs		(5,449)	1,635	44%
Commission fees and advance payments		196	(59)	(2%)
Financial instruments gain (loss)		226	(68)	(2%)
Other, net		736	(221)	(6%)
Tax profit		8,921	(2,676)	(73%)
Deferred tax allocation:				
Valuation of financial instruments		(171)	51	1%
Expense accruals and other		(101)	31	1%
Remaining balance to be deducted of premises, furniture and equipment		(106)	32	1%
Pension plan		(146)	43	1%
Foreclosed assets		(91)	27	1%
Fees collected in advance		(35)	11	-
Future loan write-offs		(5,078)	1,524	41%
Deferred tax		(5,728)	1,719	46%
Income tax	**$**	**3,193**	**(957)**	**(27%)**

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		Tax base	IT Tax at 30%	Effective rate
December 31, 2019				
Operating income	$	5,340	(1,602)	(30%)
Current tax allocation:				
Adjustment for effects of inflation, net		(919)	276	5%
Valuation of financial instruments		(770)	231	4%
Depreciation and amortization		49	(15)	-
Non-deductibles expenses		116	(35)	(1%)
Loan reserves surplus		(217)	65	1%
Allowance for loan losses		4,675	(1,403)	(26%)
Deductible loan write-offs		(3,500)	1,050	20%
Deduction of paid ESPS		(36)	11	-
Commission fees and advance payments		(20)	6	-
Financial instruments gain (loss)		501	(150)	(3%)
Credit card administration fee		434	(130)	(2%)
Other, net		677	(203)	(4%)
Tax loss		(1,741)	522	10%
Tax profit		4,589	(1,377)	(26%)
Deferred tax allocation:				
Valuation of financial instruments		682	(205)	(4%)
Expense accruals and other		(792)	238	4%
Remaining balance to be deducted of premises, furniture and equipment		(198)	60	1%
Pension plan		(261)	78	2%
Foreclosed assets		(147)	44	1%
Fees collected in advance		97	(29)	(1%)
Future loan write-offs		(1,028)	308	6%
Tax loss		1,467	(440)	(8%)
Deferred tax		(180)	54	1%
Income tax	**$**	**4,409**	**(1,323)**	**(25%)**

Tax loss carryforward for $1,467, was generated in 2018 and it was fully amortized in 2019.

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In assessing the recoverability of deferred tax assets, management considers whether it is more likely than not that some portion or all of the deferred tax assets will not be realized. The ultimate realization of deferred tax assets is dependent upon the generation of future taxable income during the periods in which those temporary differences become deductible. Management considers the scheduled reversal of deferred tax liabilities, projected future taxable income, and tax planning strategies in making this assessment.

Other considerations:

In accordance with Mexican tax law, the tax authorities may examine transactions carried out during the five years prior to the most recent income tax return filed.

According to the IT Law, corporations carrying out transactions with related parties, whether domestic or foreign, are subject to a limits and tax obligations, to certain requirements as to the determination of the transaction prices, since these prices must be similar to those that would be used in arm's-length transactions.

(19) Subordinated debt issued-

At December 31, 2020 and 2019, the Bank has issued the following private subordinated debt which are not convertible into shares:

Issuance date	Number of securities	Price per security in pesos	Term in years	Interest term in days	Interest rate	Total amount of issuance
2020						
June-29-18	33,600,000	$ 100	15	182	12.30%	$ 3,360
Sep-11-18	34,550,000	100	Perpetual	182	11.32%	3,455
Dec-18-14	20,930,000	100	10	182	7.40%	2,093
						8,908
Accrued interest payable						144
						$ 9,052
2019						
June-29-18	33,600,000	$ 100	15	182	12.30%	$ 3,360
Sep-11-18	34,550,000	100	Perpetual	182	11.32%	3,455
Dec-18-14	20,930,000	100	10	182	7.40%	2,093
						8,908
Accrued interest payable						138
						$ 9,046

(20) Stockholders' equity-

(a) Structure of capital stock-

at December 31, 2020 and 2019, the Stockholders' equity is comprised of 9,153,500,000 common shares, with a par value of one peso per share, divided into two series: 9,153,499,916 shares "F" series shares and 84 "B" series shares for both years.

(b) Dividends declared-

The dividends paid to individuals and corporations resident abroad shall be subject to an additional tax of 10%, which is considered final and must be withheld by entities that distribute such dividends. The rule solely applies to dividends payment from earnings generated beginning January 1, 2014.

For the year ended December 31, 2020 and 2019, there was no dividends decree or payed.

(c) Comprehensive income-

The comprehensive income reported in the consolidated statement of changes in stockholders' equity represents the results of the total performance of the Bank and subsidiaries during the year, and includes the net income, plus the result of the valuation of available-for-sale securities and cash flow hedge transactions, as well as the remeasurements of defined employee benefits.

(Continued)

(d) Restricciones al capital contable-

No individual or entity may acquire direct or indirect control of Series "B" shares in excess of 5% of the Bank's paid-in capital, through one or more simultaneous or successive transactions of any kind. If deemed appropriate, the Ministry of Finance and Public Credit may authorize the acquisition of a higher percentage, provided that it does not exceed 20% of the capital stock.

The Credit Institutions Law requires an appropriation of 10% of net income for the year to statutory reserves, until such reserves reach an amount equal to paid-in capital.

The tax basis of stockholder contributions and retained earnings may be distributed to the stockholders tax free. Distributions in excess of the tax bases are subject to income tax. At December 31, 2020 the capital contribution account (Cuenta de capital de aportación or CUCA, unaudited) and the net taxable income account (Cuenta de utilidad fiscal neta or CUFIN, unaudited), like a Bank without subsidiaries amount to $16,330 and $9,882, respectively.

The retained earnings of subsidiaries may not be distributed to the Bank's stockholders until these are received by way of dividends from the subsidiaries.

(e) Capitalization (unaudited)-

At December 31, 2020 and 2019, the Bank maintained a capitalization index in excess of 10.5%; accordingly, it is classified as Category I in both years in accordance with article 220 of the Provisions in both years, the capitalization index is determined by applying certain percentages according to the risk assigned pursuant to the rules established by the Central Bank. In the next page is the individual Bank's capitalization information (capitalization index reported to the Central Bank and subject to its approval).

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Capital as of December 31:

		2020	2019
Basic capital			
Common shares	$	10,877	10,877
Prior years' results		36,432	31,961
Other elements of the comprehensive income (and other reserves)		8,013	10,358
Basic capital 1 before regulatory adjustments		**55,322**	**53,196**
Regulatory adjustments:			
Deferred debits and prepayments		(5,260)	(6,156)
Investments in clearing house		(286)	(390)
Deferred taxes, favorable items from temporary differences		(1,769)	(59)
Total regulatory adjustments to capital		**(7,315)**	**(6,605)**
Basic Capital 1		48,007	46,591
Basic Capital non-fundamental		3,580	3,578
Total Basic Capital		**51,587**	**50,169**
Supplementary Capital			
Allowable reserves that count as Complementary		21	16
Equity instruments		4,631	5,048
Net Capital		**56,239**	**55,233**
Total risk weighted assets	$	404,186	403,378

	2020	2019
Equity and supplementary ration		
Basic Capital Ratio 1	11.88%	11.55%
Basic Capital Ratio	12.76%	12.44%
Supplementary Capital Ratio	1.15%	1.25%
Net Capital Ratio	13.91%	13.69%
Specific institutional supplement	14.98%	14.65%
Supplement capital conservation	2.50%	2.50%
Supplement of local systemic importance (D-SIB)	0.60%	0.60%
Tier 1 common equity available to cover supplements	4.88%	4.55%

** Final information approved by the Central Bank*

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		2020	**2019**
Limits applicable to the inclusion of reserves in supplementary capital:			
Limits applicable to the inclusion of reserves in supplementary capital under standardized methodology	$	2,057	2,171

Total weighted assets at risk as of December 31, 2020

		Risk weighted assets	**Capital requirement**
Exposed positions to market risk by risk factor:			
Transactions in pesos at nominal interest rates	$	26,850	2,148
Transactions with debt securities in pesos with premium and adjustable rates		1,863	149
Transactions in Mexican pesos at real interest rates or denominated in UDIS		388	31
Positions in UDIS or with returns linked to the INPC		-	-
Foreign currency transactions at nominal interest rates		2,125	170
Foreign currency positions or with exchange rate indexed returns		1,150	92
Equity positions or with returns indexed to the price of a single share or group of shares		325	26
Capital requirement for Vega impact		-	-
Total market risk, to next page	**$**	**32,701**	**2,616**

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		Risk weighted assets	Capital requirement
Total market risk, from previous page	$	32,701	2,616
Weighted assets subject to credit risk by risk group:			
Group I-B (weighted at 2%)		2	0
Group II (weighted at 20%)		40	3
Group III (weighted at 10%)		669	53
Group III (weighted at 20%)		3,236	259
Group III (weighted at 25%)		46	4
Group III (weighted at 50%)		515	41
Group IV (weighted at 20%)		1,946	156
Group V (weighted at 20%)		550	44
Group V (weighted at 150%)		1,654	132
Grupo VI (weighted al 50%)		30,354	2,428
Group VI (weighted at 75%)		19,068	1,525
Group VI (weighted at 100%)		92,865	7,429
Group VII-A (weighted at 11.5%)		450	36
Group VII-A (weighted at 20%)		11,594	928
Group VII-A (weighted at 23%)		1,061	85
Group VII-A (weighted at 50%)		8,555	684
Group VII-A (weighted at 100%)		152,794	12,224
Group VII-A (weighted at 115%)		2	0
Group VII-A (weighted at 120%)		603	48
Group VII-B (weighted at 23%)		256	21
Group VIII (weighted at 115%)		4,411	353
Group VIII (weighted at 150%)		2,244	179
Group IX (weighted at 100%)		14,741	1,179
Derivatives credit valuation adjustment		5,181	415
Exposure to the Default Fund in Clearing Houses		17	1
Total credit risk, to next page	$	352,854	28,227

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		Risk weighted assets	Capital requirement
Total credit risk, from previous page	$	352,854	28,227
Weighted assets subject to risk and capital requirement from operational risk		18,631	1,491
Total market, credit and operational risk	$	404,186	32,334
Annual average of positive net income for the past 36 months			$ 27,418

Total weighted assets at risk as of December 31, 2019

		Risk Weighted assets	Capital requirement
Exposed positions to market risk by risk factor:			
Transactions in pesos at nominal interest rates	$	21,938	1,755
Transactions with debt securities in pesos with premium and adjustable rates		1,513	121
Transactions in Mexican pesos at real interest rates or denominated in UDIS		1,100	88
Positions in UDIS or with returns linked to the INPC		25	2
Foreign currency transactions at nominal interest rates		3,138	251
Foreign currency positions or with exchange rate indexed returns		1,888	151
Equity positions or with returns indexed to the price of a single share or group of shares		88	7
Capital requirement for Vega impact		13	1
Total market risk, to next page	**$**	**29,703**	**2,376**

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		Risk Weighted assets	Capital requirement
Total market risk, from previous page	$	29,703	2,376
Weighted assets subject to credit risk by risk group:			
Group I-B (weighted at 2%)		1	-
Group III (weighted at 20%)		3,586	287
Group III (weighted at 50%)		4,270	342
Group IV (weighted at 20%)		2,032	163
Group V (weighted at 20%)		233	19
Group V (weighted at 150%)		3,884	311
Grupo VI (weighted al 50%)		30,859	2,469
Group VI (weighted at 75%)		18,897	1,512
Group VI (weighted at 100%)		88,527	7,082
Group VII-A (weighted at 20%)		10,888	871
Group VII-A (weighted at 23%)		281	22
Group VII-A (weighted at 50%)		7,328	586
Group VII-A (weighted at 57.5%)		1,554	124
Group VII-A (weighted at 100%)		158,460	12,677
Group VIII (weighted at 115%)		3,140	251
Group VIII (weighted at 150%)		1,800	144
Group IX (weighted at 100%)		19,191	1,535
Derivatives credit valuation adjustment		4,571	366
Total credit risk, to next page	$	359,502	28,761

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		Risk Weighted assets	Capital requirement
Total credit risk, from previous page	$	359,502	28,761
Weighted assets subject to risk and capital requirement from operational risk		14,173	1,134
Total market, credit and operational risk	$	403,378	32,271
Annual average of positive net income for the past 36 months		$	23,619

As of December 31, 2020, the net capital structure of the Bank of $56,239 had an increase of 1.8% compared to $55,233 of the year 2019. The growth of net capital during 2020 has the impact of the creation of additional voluntary reserves made by the Bank to face eventual credit losses derived from the contingency due to the COVID-19 virus, as well as the increase in capital deductions during the year.

As of December 31, 2020, the weightings involved in calculating the institutions' countercyclical capital supplement is zero, so there is no impact for this concept.

(f) Capital management-

To evaluate the capital adequacy, the Bank starts from its Exposition Plan to obtain a prospective vision of the institution that allows to identify risks which is exposed and to make decisions when monitoring key metrics and indicators, such as: Capital, Liquidity, Profitability and Credit Losses.

The Exposition Plan has been structured based on a view of the country´s macroeconomic scenario and plans of the diverse business lines.

At the same time, to ensure the compliance and the continuous monitoring of the capital sufficiency, the Bank has documented an Action Plan for the Conservation of Capital and Liquidity, which aims to implement early warning indicators, that are the base for the Liquidity and Capital Management Committee, carry out assessments and monitoring in accordance with the policies, as the impact and magnitude of the stress event.

(Continued)

On a quarterly basis, the capitalization notes are incorporated in the financial reports. Such notes have, among others, the following information: composition and integration of capital, composition of total risk weighted assets and by type of risk and estimates of Capital Index.

Likewise annual stress tests as established by the Banking Commission under various scenarios are performed, in order to ensure that the Bank has the sufficient capital to continue receiving funding and granting loans with these stress scenarios and business strategies. Additionally, an analysis of internal stress scenarios starting from the Plan of Exhibitions as base scenario, that integrate various adverse macroeconomic conditions is performed, in order to disclose exposure of the Bank at different risks.

The Bank carried out its "Capital Adequacy Assessment Exercise" during 2020, this exercise was carefully planned and executed to evaluate the adequacy of capital and liquidity under conditions of stress in internal scenarios. The result of the exercise led to the conclusion that the institution's liquidity and capital would enable it to cope with the risks arising from defined stress scenarios, maintaining its capital ratio and liquidity indicators above minimum requirements.

On March 27, 2020, the Board of Governors of the Banking Commission ratified the Bank as a multiple banking institution of local systemic importance, through Official Letter No. 051/2020. Its degree of systemic importance was defined as Grade I, so it should constitute a capital supplement of 60 basis points. Based on the above, the minimum regulatory capital that the Bank must maintain is 11.10% as of December 31, 2020.

However, in the course of 2020 the Banking Commission issued a series of regulatory facilities for the COVID-19 pandemic, including one that allows banks to use up to 50% of the capital supplement. Facility in force until March 2021, which was later extended to remain in force until December 2021, so the Bank must maintain a minimum regulatory capital of 9.85% until then.

As of December 31, 2020, the Bank created $ 3,750 millions of additional voluntary reserves to face eventual credit losses derived from the contingency due to the COVID-19 virus. The Bank has not recorded these additional reserves as supplementary capital.

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(21) Related-party balances and transactions-

During the normal course of business, the Bank carries out transactions with related parties such as loans, investments, deposit funding, services, etc. According to the Bank's policies, the Board of Directors authorizes some credit transactions with related parties, which are granted at market rates with guarantees and terms in accordance with sound banking practices.

The main transactions carried out with related parties for the years ended December 31, 2020 and 2019, are as follows:

		2020	2019
Holding Company			
Interest paid	$	21	22
Other related parties			
Income:			
Interest received	$	757	486
Rents and maintenance		65	70
Commissions		58	86
Financial intermediation income		-	22
Co-distribution and administration services		470	412
Others		1	3
Expenses:			
Interest paid	$	993	866
Commissions		-	3
Interest and premiums on repurchase agreement		1,099	1,402
Financial intermediation income		198	-
Rents		21	20
Administrative services		9,798	8,998
Management and promotion		-	25
Issuance and placement of debt instruments expense		-	41
Other expenses		131	26

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Balances receivable from and payable to related parties as of December 31, 2020 and 2019 are as follows:

		2020	2019
Holding company			
Payable :			
Demand deposits	$	437	420
Other related parties			
Receivable:			
Cash and cash equivalents *	$	(58)	(59)
Debtor on repurchase / resell agreements		15,184	1,113
Derivatives		13,116	4,697
Commercial loans		2,530	3,578
Co-distribution		42	37
Debtors on settlement of operations		98	2,569
Collaterals delivered		4,437	2,280
Other accounts receivable		4,594	6
Payable:			
Demand deposits	$	405	610
Creditor on repurchase / resell agreements		21,285	18,852
Derivatives		1,907	2,129
Creditors on settlement of transactions		9,118	3,644
Administrative services		926	910
Other accounts payable		35	55

*Corresponds to foreign currency to be delivered

For the years ended December 31, 2020 and 2019 there were no changes in the existing conditions of balances receivable from and payable to related parties, there were no items that are deemed irrecoverable or difficult collection and no reserve was required for non-collectability, except loans granted by the Bank where reserves are created according to the methodology of the Banking Commission.

In accordance with Article 73bis of the Credit Institutions Law, the total amount of transactions with related parties is not to exceed 35% of the basic portion of the net capital (see note 20). The loans granted with related parties including letters of credit by the Bank as of December 31, 2020 and 2019 amount to $3,479 and $4,388, respectively. The deposits made by related parties as of December 31, 2020 and 2019 amount to $122 and $838, respectively.

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For the years ended December 31, 2020 and 2019, the benefits granted to senior management amounted to $34 and $47, respectively.

(22) Memorandum accounts-

(a) Credit commitments-

Credit facilities:

As of December 31, 2020 and 2019, the balance of authorized credit facilities not withdraw amounted to $251,255 and $221,476, respectively, within that amount of committed facilities non-withdraw credit facilities amounted for $32,998 and $25,959, in the same years.

Letters of credit:

As of December 31, 2020 and 2019, the Bank has issued letters of credit for $25,235 and $26,355, respectively.

As of December 31, 2020 and 2019, the allowance created for credit letters amount to $227 and $224, respectively, and are included in the allowance for loan losses.

(b) Assets in trust or under mandate-

The Bank's trust activity, recorded in memorandum accounts as of December 31, 2020 and 2019, is shown as follows:

		2020	**2019**
Trust:			
Administration	$	395,048	199,214
Guarantee		2,647	2,977
		397,695	202,191
Mandates		29,006	29,296
	$	**426,701**	**231,487**

Trust revenue accrued for the years ended December 31, 2020 and 2019 amounted $207 and $224, respectively and were recorded in the caption "Commission and fee income".

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(c) Assets in custody or under management-

At December 31, 2020 and 2019, this caption is comprised of property and securities received in custody, guarantee or under management, is shown follow:

		2020	2019
Securities in custody:			
Securities vault	$	-	114
Investment transactions		45,950	40,195
Securities transactions		8,794	8,802
Other		8,966	5,487
	$	63,710	54,598
Derivatives transactions:			
Futures	$	31,833	22,865
Swaps		498,260	619,344
Options		-	95
	$	530,093	642,304
Total assets in custody or under management	**$**	**593,803**	**696,902**

(d) Collaterals received by the entity and collaterals received and sold or pledged by the entity-

At December 31, 2020 and 2019, this caption is comprised of property and securities received in custody, guarantee or under management, as follows:

Collaterals received by the entity:

		2020	2019
Collaterals received by the entity:			
Repurchase / resell agreements:			
LD BONDESD	$	9,544	1,716
IS BPA		683	21
IM BPAG		1,205	-
M BONOS		3,293	450
BI CETES		10,441	263
IQ BPAG		407	-
S UDIBONO		1,127	-
CEDE		1,152	124
	$	27,852	2,574
Guarantees received for derivatives transactions (note 10)		474	411
Guarantees received for credit operations		7,872	29,573
Total, to next page	$	36,198	32,558

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Securities lending transactions on behalf of costumers: (Note 8)

		2020	2019
Total, from previous page	$	36,198	32,558
UDIBONOS		523	-
Total collaterals received by the entity	**$**	**36,721**	**32,558**

(e) Investments on behalf of customers-

As of December 31, 2020 and 2019, funds managed by the Bank following customer instructions for investment in different instruments of the Mexican financial system are recorded in memorandum accounts and are analyzed as follows:

		2020	2019
Government securities	$	130,425	93,805
Bank securities not issued by the Bank		5,203	5,908
Total	**$**	**135,628**	**99,713**

The amount of any funds invested in the Bank's own instruments forms part of the liabilities included in the consolidated balance sheet.

(23) Additional information on operations and segments-

(a) Segment information-

The Bank's operations are classified in the following segments: "Credit and services" (acceptance of deposits, granting of loans) and "Trading and treasury" (securities, derivatives and currency transactions). For the years ended December 31, 2020 and 2019, income by segment is analyzed in the next page.

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		Credit and services	Trading and treasury	Total
December 31, 2020				
Interest income, net	$	25,750	(558)	25,192
Commissions and fees, net; result from trading and other operating income (expense), net		5,557	2,334	7,891
Net operating revenues		31,307	1,776	33,083
Allowance for loan losses [(1)]		(10,164)	-	(10,164)
Administrative and promotional expenses		(17,730)	(1,190)	(18,920)
Income before income taxes and equity method in the results of associated companies		3,413	586	3,999
Equity method in the results of associated companies				1
Income taxes and deferred income, net				(981)
Net income			**$**	**3,019**
December 31, 2019				
Interest income, net	$	24,834	(1,572)	23,262
Commissions and fees, net; result from trading and other operating income (expense), net		6,488	641	7,129
Net operating revenues		31,322	(931)	30,391
Allowance for loan losses		(5,885)	-	(5,885)
Administrative and promotional expenses		(16,654)	(1,063)	(17,717)
Income before income taxes and equity method in the results of associated companies		8,783	(1,994)	6,789
Equity method in the results of associated companies				1
Income taxes and deferred income, net				(1,842)
Net income			**$**	**4,948**

(1) Include $ 3,750 of additional allowances reported to the Banking Commission.

(Continued)

(Millions of Mexican pesos)

(b) Financial margin-

For the years ended December 31, 2020 and 2019, the financial margin in the consolidated statement of income is comprised as follows:

Interest income:

Interest income for the years ended December 31, 2020 and 2019 is comprised as follows:

		Credit and services	Trading and Treasury	Total
December 31, 2020				
Cash and cash equivalents	$	-	1,228	1,228
Margin accounts		-	162	162
Investment securities		-	5,885	5,885
Securities on repurchase / resell agreements		-	962	962
Current loan portfolio		39,299	-	39,299
Past due portfolio		97	-	97
Loan origination fees		642	-	642
	$	**40,038**	**8,237**	**48,275**

		Credit and services	Trading and Treasury	Total
December 31, 2019				
Cash and cash equivalents	$	-	1,868	1,868
Margin accounts		-	116	116
Investment securities		-	5,915	5,915
Securities on repurchase / resell agreements			1,045	1,045
Current loan portfolio		41,048	-	41,048
Past due portfolio		105	-	105
Loan origination fees		623	-	623
	$	**41,776**	**8,944**	**50,720**

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An analysis of the loan portfolio interest and commission income by type of loan is shown below, for the years ended December 31, 2020 and 2019:

		2020		2019	
		Current	Past-due	Current	Past-due
Commercial	$	13,183	52	15,617	74
Financial institutions		2,518	-	3,445	2
Consumer		8,739	45	8,682	28
Residential mortgages		14,552	-	13,018	1
Government entities		949	-	909	-
	$	39,941	97	41,671	105
		$ 40,038		**41,776**	

For the years ended December 31, 2020 and 2019, commissions that represent a yield adjustment of 0.10%, 0.65% and 0.09% (unaudited percentages), for 2020, as well as 0.10%, 0.54% and 0.10%, for 2019, respectively, are recorded within the total interest income from commercial, consumer and residential loans.

For the years ended December 31, 2020 and 2019, total interest income includes interest denominated in foreign currency amounting to 49 million dollars and 51 million dollars, respectively.

Loan origination fees for the years ended December 31, 2020 and 2019 are comprised as follows:

		2020	2019
Commercial loans	$	226	235
Consumer loans		273	253
Residential mortgages loans		143	135
	$	**642**	**623**

Amortization term for the fees are from 12 to 360 months.

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Interest expense:

Interest expense for the years ended December 31, 2020 and 2019 is comprised of the following:

		Credit and services	Trading and Treasury	Total
December 31, 2020				
Demand deposits	$	3,356	-	3,356
Time deposits		10,193	-	10,193
Debt securities issued		-	1,996	1,996
Bank and other borrowings		-	3,264	3,264
Subordinated debt issued		-	975	975
Securities on repurchase/resell agreements		-	2,518	2,518
Securities lending		-	2	2
Issuance and placement of debt securities expense		-	14	14
Residential mortgages loan origination fees and expenses		739	-	739
Interests in charge associated with the global account of deposits without movements		-	26	26
	$	**14,288**	**8,795**	**23,083**

		Credit and services	Trading and Treasury	Total
December 31, 2019				
Demand deposits	$	4,195	-	4,195
Time deposits		12,128	-	12,128
Debt securities issued		-	2,395	2,395
Bank and other borrowings		-	2,885	2,885
Subordinated debt issued		-	973	973
Securities on repurchase/resell agreements		-	4,202	4,202
Issuance and placement of debt securities expense		-	42	42
Issuance and placement of debt securities expense		619	-	619
Interests in charge associated with the global account of deposits without movements		-	19	19
	$	**16,942**	**10,516**	**27,458**

(Continued)

(Millions of Mexican pesos)

(c) Commission and fee income-

For the years ended December 31, 2020 and 2019, the commission and fee income are analyzed as follows:

		2020	2019
Letters of credit with no refinancing	$	186	166
Account handling		86	101
Trust activities		207	224
Fund transfers		151	161
Electronic banking services		127	153
Credit transactions		1,530	1,785
Other fees and commissions collected [1]		2,558	2,546
	$	**4,845**	**5,136**

[1] For the years ended December 31, 2020 and 2019, the other fees and commissions collected are integrated shown follow:

		2020	2019
Other commissions derived from the loan portfolio	$	936	1,163
Other commissions derived from deposit funding		731	605
Exchange commissions		390	367
Foreign currencies correspondents		135	126
Others		366	285
	$	**2,558**	**2,546**

(d) Financial intermediation income-

For the years ended December 31, 2020 and 2019, financial intermediation income is analyzed as follows:

		2020	2019
Unrealized valuation:			
Investment securities	$	(35)	36
Derivatives:			
Trading		(73)	(532)
Hedging		(274)	(5)
Available-for-sale hedge securities		41	(13)
Foreign currencies and precious metals		(18)	(178)
		(359)	**(692)**
Realized gain or (loss):			
Investment securities		491	(98)
Derivatives:			
Trading		830	612
Transaction costs		(2)	(1)
Foreign currencies and precious metals		1,374	820
		2,693	**1,333**
	$	**2,334**	**641**

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(e) Other operating income, net-

For the years ended December 31, 2020 and 2019, other operating income, net is analyzed as follows:

		2020	2019
Dividends	$	117	99
Donations		(21)	(33)
Income on sale of foreclosed assets, net		122	131
Taxes		3	-
Income from credit insurance		1,211	1,244
Armored transportation fees		4	11
Distribution of shares of mutual funds		470	412
Loans to employees		3	4
Food coupons		36	63
Write-offs and financial damage		(602)	(500)
Cancellation of liabilities		93	253
Others, mainly support services		296	546
	$	**1,732**	**2,230**

(f) Financial ratios (unaudited)-

The following are the main quarterly financial ratios of the Bank as of and for the years 2020 and 2019:

	2020			
	Fourth	**Third**	**Second**	**First**
Delinquency index	3.05%	2.62%	2.58%	2.31%
Coverage of past-due loan portfolio index	134.8%	143.8%	125.0%	121.4%
Operating efficiency (administrative and promotional expenses / average total assets)	3.0%	3.0%	2.8%	3.0%
ROE (annualized net income for the quarter / average stockholders' equity)	7.9%	2.6%	1.4%	10.3%
ROA (annualized net income for the quarter / average total assets)	0.7%	0.2%	0.1%	0.9%
Net capital / Assets at credit risk	15.94%	15.91%	15.14%	14.43%
Net capital / Assets at credit, market and operational.	13.91%	13.85%	13.44%	12.91%
Liquidity (liquid assets / liquid liabilities)	64.0%	76.5%	65.9%	65.8%
Financial margin after allowance for loan losses / average earning assets	2.8%	2.2%	2.2%	2.7%

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	2019			
	Fourth	**Third**	**Second**	**First**
Delinquency index	2.37%	2.23%	2.25%	2.20%
Coverage of past-due loan portfolio index	118.6%	121.5%	117.5%	125.8%
Operating efficiency (administrative and promotional expenses / average total assets)	3.4%	3.2%	3.0%	3.2%
ROE (annualized net income for the quarter / average stockholders' equity)	6.9%	9.7%	13.7%	8.2%
ROA (annualized net income for the quarter / average total assets)	0.6%	0.9%	1.3%	0.8%
Net capital / Assets at credit risk	15.36%	15.01%	15.57%	15.14%
Net capital / Assets at credit, market and operational.	13.69%	13.30%	13.88%	13.58%
Liquidity (liquid assets / liquid liabilities)	66.5%	57.4%	59.7%	58.8%
Financial margin after allowance for loan losses / Average earning assets	3.1%	3.4%	3.9%	3.0%

(24) Commitments and contingencies-

(a) Leases-

Leases provide for periodic rental adjustments based on changes in various economic factors. Total rental expense in office property, software and other for the years ended December 31, 2020 and 2019, amounted to $883 and $897, respectively.

(b) Claims and trials-

In the normal course of the operations, the Bank is involved in some claims and trials, which are not expected to have an important negative effect in the future financial situation and in the results of its operations. In such cases that represent a probable loss or make a cash outflow, the Bank has made necessary provisions.

(c) Commitments-

The Bank has entered into a service provision agreement with Servicios Corporativos Scotia, S. A. de C. V., for the provision of administrative services. The total payments made for this concept for the years ended December 31, 2020 and 2019 were $9,320 and $8,615, respectively, and are included in the caption "Administrative and promotional expenses" in the consolidated statement of income.

(Continued)

(25) Risk management (unaudited information)-

Certain amounts and/or percentages calculated in this note may vary slightly against the same amounts or percentages indicated in any other note to the consolidated financial statements due to rounding of the amounts.

The purpose of the comprehensive risk management function is to identify and measure risks, follow up on the impact that these risks may have on the operations and control their effects on income and shareholder value by applying the best mitigating strategies available, and the incorporation of the risk culture in daily transactions.

According to the General Provisions applicable to Credit Institutions in terms of risk management issued by the Banking Commission, same that are fulfilled by the Bank, the Board of Directors assumes responsibility over the Bank's risk management objectives, guidelines and policies, likewise at least once a year, approves the objectives, guidelines and policies as well as the limit structure for the various types of risk.

The Board of Directors delegates to the Risk Committee and the Comprehensive Risk Management Unit (UAIR), the implementation of risk policies and the establishment of specific limits by risk factor, as well as the responsibility to implement the procedures for risk measurement, administration and control, in accordance with established policies.

Furthermore, the Risk Management Committee delegates responsibility to the Asset and Liability Committee (ALIC) for monitoring compliance of policies and procedures concerning market and liquidity risks. In like manner, the UAIR has policies for reporting deviations from the specified limits, which it should report to the Risk Committee and the Board of Directors.

The Bank's Comprehensive Risk Management Unit is represented by the Assistant General Risk Management (Risk DGA) and relies for the management and administration of the different types of risk (i.e. credit, liquidity, interest rate, market and operational, technological, among others), mainly in the Risk Corporate Management, which in turn is organized into 8 managements designed to monitor and reduce the risks to which the Bank is exposed; this in order to ensure an adequate risk management to comply with the risk profile wanted and defined by the Management Board, and also to improve quality, diversification and composition of the different portfolios, optimizing the risk-return ratio.

(Continued)

The UAIR is responsible for reviewing and submitting for the approval of the Risk Committee and/or the Board of Directors the different methodologies used to manage the risks to which the Bank is exposed as well as the risk appetite framework, management policies for the different types of risk, global and specific exposure limits and the corresponding risk tolerance levels. Additionally, it is also responsible for providing Senior Management with reliable and timely information to support decision-making monitoring, management and administration of the different lines of business.

Finally, risk management is based on international best practices because it has a regulatory framework that allows to comply with local regulations and also with corporate standards and guidelines established by BNS.

(a) Market risk-

The purpose of the market risk management function is to identify, measure, monitor, and control risks arising from interest, exchange rate, stock market price and index fluctuations and other risk factors that are present in the money, foreign exchange, capital and derivative instruments markets, in which the Bank maintains business positions for its own account.

The Bank's risk positions include fixed and floating rate money market instruments, stock, foreign exchange positions and derivatives such as: interest rate futures, futures, foreign exchange forwards and options, interest rate swaps, interest rate options and foreign currency swaps. For each portfolio, there are established and approved limits.

The market risk limits framework contemplates volumetric or notional amounts for value at risk, sensitivity, concentration, "stress" limits and due dates, among others.

Market Risk Management includes monitoring that the risk mitigating factors are up to date and accurate, in this regard, the established and approved limits for each one of the portfolios are daily monitoring and annually reviewed. Furthermore, the models used to manage market risk are reviewed at least biannually; and the Risk Committee and Board of Directors are periodically informed of the performance of the limits, as well as the Market Risk indicators. It is relevant to mention that the limits approved by the Risk Committee and Board of Directors are aligned with the Bank's risk appetite.

Market risk is managed is conducted through specialized systems that perform risk estimates such as risk value, sensitivity and stress tests.

The Bank's securities trading activities are directed primarily to providing service to its customers, therefore, for this purpose, the Bank holds an inventory of financial instruments of shares, interest rates and foreign exchange, the access to market liquidity is available through offers to buy from and sell to other intermediaries. In addition, the Bank has treasury positions invested in the money market so that surplus cash generates the maximum yields. The trading securities portfolio (fixed and variable income and derivative instruments) is marked to market on a daily basis, such information is included daily in the corresponding reports.

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Value-at-risk (VaR)

The VaR is an estimate of the potential loss of value within a specific level of statistical confidence, that might arise from maintaining a specific position during a specific period of time (the holding period) under normal market conditions. VaR is calculated daily on all of the Bank's risk-exposed financial instruments and portfolios.

The VaR is calculated using the historical simulation method, with a 300-working day time span. To conform to the measurement methodologies used, the Bank calculates the VaR considering a 99% confidence level and a 1 day holding period.

The global VaR observed at the end of a day during the fourth quarter of 2020 was $24.84; as a percentage of net capital ($55,322, as of December 2020) at the period's end is equal to 0.02%. During the fourth quarter of 2020, the average one-day VaR, broken down by the Bank's risk factors is as follows:

Risk factor	December 2020 Average VaR 1 day	December 2019 Average VaR 1 day
IR (Interest Rate)	$ 13.47	16.02
EQ (Equity)	3.84	20.63
FX (Foreing Exchange)	1.77	0.34
	$ 12.44	21.99

The distribution of the exposure to market risk (position vs. value at risk) of the trading portfolio as of December 31, 2020 is as follows:

	Position		VaR	
	Closing	Average	Closing	Average
Money market	$ 53,521	44,040		
Derivatives market				
SC Swaps (MXN / USD)	648,694	596,739		
CC Swaps	23,204	19,957		
Caps & floors (MXN / USD)	56,567	56,228		
Market portfolio of interest rates and interest rate derivatives	$ 781,986	716,964	29.30	13.47

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		Position		VaR	
		Closing	**Average**	**Closing**	**Average**
Equity shares		-	-		
Capital derivatives	$	12,822	12,853		
Equity shares portfolio	$	12,822	12,853	2.45	3.84

		Position		VaR	
		Closing	**Average**	**Closing**	**Average**
Spot FX	$	31	37		
FX Derivatives		69,575	96,924		
FX FWD		52,464	82,201		
FX Options		17,112	14,722		
Foreign exchange portfolio	$	69,609	96,961	0.15	1.77

The distribution of the exposure to market risk (position vs. value at risk) of the trading portfolio in December 2019 is as follows:

		Position		VaR	
		Closing	**Average**	**Closing**	**Average**
Money market	$	40,169	44,662		
Derivatives market					
SC Swaps (MXN / USD)		618,476	615,700		
CC Swaps		26,128	26,932		
Caps & floors (MXN / USD)		62,963	61,695		
Market portfolio of interest rates and interest rate derivatives		747,736	748,989	13.36	16.02
Equity shares		28	24		
Capital derivatives		6,948	6,658		
Equity shares portfolio	$	6,976	6,682	0.44	0.34

		Position		VaR	
		Closing	**Average**	**Closing**	**Average**
Spot FX	$	94	47		
FX Derivatives		19,872	16,626		
FX FWD		14	14		
FX Options		19,857	16,612		
Foreign exchange portfolio	$	19,966	16,673	20.62	20.63

**VaR expressed in millions of pesos.*
**VaR is only presented because the position is in number of contracts operated in MexDer and they are presented in separate tables.*
**The Forwards position is a gross position (long + short) and the exchange table position is net (long - short).*
**The position is expressed in millions of US dollars.*
**Included the Forward Treasury's position.*

(Continued)

Stress testing is performed daily, with the purpose of determining exposure to risk considering large abnormal fluctuations in market prices (changes in volatility and correlations between risk factors). The Risk Committee has approved stress limits.

The stress testing during the last quarter of 2020 shows a maximum loss of $355.99, which compared with the group limit of 130 Canadian dollars ($2,031 expressed in pesos) is within the acceptable parameters. The hypothetical scenarios used for this test are based on 3 relevant systemic scenarios: the 2008 crisis for emerging markets, Mexico 1994 for the so-called "December Error" and Mexico 1997 by the effect of the "Ruble crisis" and the Asian financial crisis.

On the other hand, back-testing is performed monthly for comparing the theoretical losses and gains to the observed VaR and thus calibrate the models being used. The model's efficiency level is based on the approach established by the Bank for International Settlements.

For the valuation and risk models, references are used on updated prices, interest rate curves and other risk factors provided by the price supplier "Valuación Operativa y Referencias de Mercado, S. A. de C. V".

Sensitivities

Qualitative information on sensitivities

Daily, the market risk sensitivities are calculated for each portfolio to which the Bank is exposed. During 2020, no changes were made to the assumptions, methods or parameters used for this analysis.

Next, a description of the methods, parameters and assumptions used for the portfolio of stock, currency, interest rates and derivative products, is disclosed.

Interest rate portfolio

Sensitivity measures produced for fixed-income instruments (bonds) are based on estimating the behavior of the portfolio's value in response to a change in the market interest rates.

The sensitivities of the fixed-income instruments portfolio are based on durations and convexities, depending on the particular type of instrument, generating 2 types of measures: (i) the expected change in the portfolio value in response to a change of 1 bp (0.01%) in the yield curve; and (ii) the expected change in the portfolio value in response to a change of 100 bp (1%) in the yield curve. For purposes of this disclosure, we only report the changes in 1 bp.

(Continued)

Two sensitivities are calculated for floating rate bonds: the one relating to the free-risk rate and the other for the spread. In zero-coupons bonds, the computation of the sensitivity of zero-coupon instruments, the term to maturity, expressed in years, is used as duration.

Interest rate derivatives

TIIE and CETE futures: This type of derivative instruments is modeled for purposes of calculating sensitivities such as the future of a zero-coupon rate and, therefore, its duration is taken into account in estimating its sensitivity.

M bond futures: The sensitivity considers the duration and convexity over the bonds deliverable under these contracts.

Interest rate swaps: For determining the sensitivity to changes in the yield curve of TIIE swaps a 1 bp, the change is made in each of the relevant points in the yield curve and a 1 and 100 bp is made parallel, valuing the portfolio with the different curves and calculating the change in the portfolio's value with each of these changes. For information purposes, just changes in 1 bp are reported.

Stock portfolio and IPC derivatives

Equity shares

For stock position purposes, the sensitivity is obtained calculating the Delta by issue within the portfolio. Delta is defined as the change in the portfolio's value in response to a 1% change in the value of the underlying asset.

Equities derivatives

This sensitivity is calculated through the Delta. This portfolio has limits expressed in notional terms.

The Delta risk is defined as the change in the value of the option in response to a change of a predetermined magnitude in the price of the underlying asset (for example 1%). Its calculation is made by valuing the option with different underlying asset levels (one original and one with a +1% shock) and maintaining all other parameters constant.

In the case of non-linear products such as warrants and options, the Delta and the "Greeks". The calculation of sensitivities is based on the formula for modeling options on futures known as the Black (1976) Option Pricing Formula.

Dividend Risk. The valuation of options on index or stocks assumes a known continuous compound dividend rate. Dividends, however, are an estimate and therefore an unknown variable, representing a risk factor for the valuation and the consequent loss and profit analysis of operations with options.

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There is no greek letter associated to the sensitivity of dividend risk and in the case of options on indices and stock in the Bank, measurement is made by increasing the dividend rate 1% (i.e. from 1% to 1.01%).

Currency portfolio and currency derivatives

Currency

The sensitivity is calculated as the Delta by currency as the change in the portfolio's value in response to a 1% change in the value of the underlying asset.

Currency derivatives

Currency forwards and futures: For this portfolio, the sensitivity is calculated for each currency in response to changes in the interest rate, as the present value result in response to a parallel or not parallel 1 basis point change along the respective yield curves, with all other factors remaining constant.

Currency options: For exchange rate options, sensitivities known for the Greek letters (i.e. Delta, Gamma, Vega, Theta and Rho) are calculated.

Cross Currency Interest Rate Swap (CCIRS): For determining the sensitivity to changes in the yields curve, a one basis point change is made along the respective yields curves, valuing the portfolio with the different curves and calculating the change in the portfolio's value with each of such changes. Also, a parallel analysis with a change of 100 basis point is made. In addition, a one basis point change is made not parallel to the yield curves by time gaps, maintaining all other factors constant. For purposes hereof, we only present the sensitivity for 1 basis point.

Quantitative information on sensitivities.

Interest rate sensitivities

The following table shows the sensitivity of one bp at December 31, 2020 and 2019:

Sensibility 1pb		**December 2020**	**December 2019**
Money market	$	1.542	0.937
Derivatives market		0.225	(0.176)
SC Swaps (MXN / USD)		0.223	(0.181)
CC Swaps		0.002	0.005
Interest rate market and rate derivatives portfolio		1.767	0.762

At December 31, 2020, the Bank presents sensitivity in the interest rate portfolio of $1.767.

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Equity shares and IPC derivatives

Sensitivities for the equity shares and IPC derivatives portfolio at the end of December 2020 and 2019, are not material.

The bank's capital portfolio is made up of shares and capital derivatives. At the end of December 2020, the bank presented an open Delta sensitivity of 6.436 for all underlying assets, due to market movements.

The following table presents the sensitivity measures for non-linear instruments for the end of December 2020, it is important to highlight that the informative report includes Bonds and Warrants based on Structured Notes.

Underlying	Delta EQ	Vega EQ	Gamma EQ
AMZN.USM	0.000	0.000	0.000
MEXBOL.INDX	0.004	0.000	0.000
MEXIXM.INDX	0.000	0.000	0.000
MEXMSF.INDX	0.281	0.003	0.029
MEXMSI.INDX	4.208	0.033	0.321
MEXSPX.INDX	(0.004)	0.000	0.001
MEXSR5.INDX	1.850	0.017	0.078
MEXSX5E.INDX	0.000	0.000	0.000
MEXTSX60.INDX	0.068	0.000	0.002
MXNNKY.INDX	0.029	0.000	(0.002)
Total	**6.436**	**0.052**	**0.429**

Sensitivity for "Greek" warrants and equity options

Greeks	Delta	Gama	Vega	Dividend risk	Rho
Total	6.436172	0.052434	0.429186	0	0

FX and FX derivatives portfolio

Below are the sensitivities of the exchange table (spot / forward) and the portfolio of currency options as of December 31, 2020 and 2019:

Sensibility 1pb		2020	2019
Spot FX	$	30.960	9.432
FX Derivatives		22.794	0.000
Currency derivatives, FX portfolio		53.753	(0.001)

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As of December 31, 2020 and 2019, the liquidating trusts of own and third-party accounts maintain positions in contracts in MEXDER; the market risk of these positions for the own account is monitored through the limit called "Pledging of Assets" approved by the Board of Scotia Inverlat Derivatives.

The use of this own account limit as of December 31, 2020 and 2019, respectively, is as follows:

	2020		2019	
	Exposure	Limit	Exposure	Limit
Brokerage House	28		21	
Bank	797		597	
Total	825	2,000	619	2,000
US Exchanges (USD)	-	0.368	-	0.368

This limit monitors the market risk inherent in these operations, since their use is measured through the minimum initial contributions (AIM´s) requested by the Clearing House (Asigna).

For the third party position, each client that operates within the trust for a third party account, has an operating limit which is monitored on a daily basis, at December 31, 2020 and 2019, the exposure in contracts and the total AIM's of the third party account is summarized as follows:

	2020	2019
	Exposure	Exposure
AIM's	7,114	3,554
Futures Short (contract number)	206,574	92,143
Long Futures (contract number)	55,127	39,424
Short Options (contract number)	43	946
Long Options (contract number)	35	200
Short swaps (contract number)	1,915,839	3,580,942
Long Swaps (contract number)	2,777,135	2,569,765

(Continued)

(b) Liquidity and interest rate risk-

The Bank manages exposure to liquidity risk and interest rate risk according to the applicable regulatory provisions and the better market practices, considering those positions for structural handling of the balance sheet.

For liquidity and interest rate risk management, limits have been established which are reviewed at least annually and monitored periodically[1] so that risk mitigators are updated and accurate. Among the applicable limits are those related to liquid assets, liquidity gaps, margin sensitivity and economic value sensitivity, which are aligned with the Bank's risk appetite. The structure of liquidity risk limits and interest rates contemplates notional amounts, as well as term and concentration; The Assets and Liabilities Committee, the Risk Committee and the Board of Directors are periodically informed about the performance of said limits, as well as the indicators regarding liquidity risk and interest rates.

For the management of liquidity risk and interest rates, the information is extracted from the various applications and systems that the Bank has, also through specialized systems, estimates are made in relation of liquidity risk and interest rates.

In addition, it is important to point out that for the management of liquidity and interest rate risk there are prospective metrics, which are incorporated in the annual exercise of the Exposure Plan, Capital Sufficiency Exercises under own and regulatory scenarios, as well as such as the Contingency Plan (for solvency and liquidity risks) of the Bank; and with tests under extreme scenarios and back testing tests. It should be noted that the models used to manage liquidity and interest rate risk are reviewed at least annually.

The Bank assumes liquidity risks as an intrinsic part of its function as financial intermediary. The liquidity risk is the result of cash flow gaps. The objective of the liquidity risk management process is to guarantee that the Bank will be able to meet the totality of its obligations as they become due and payable. To such end, the Bank applies controls to liquidity gaps, monitors key liquidity indicators, maintains diversified funding sources, establishes limits, and maintains a minimum percentage of liquid assets.

The liquidity risk is monitored and controlled through accumulated liquidity gaps. These gaps are built through maturities and cash flows from payments of the different instruments of the balance sheet, both assets and liabilities, thus creating a daily gap that corresponds to the differences between payment obligations and receivables generated day to day. The liquidity gaps include the Bank's contractual maturity flows (cash inflows and outflows). The liquidity gaps are estimated under corporate guidelines that consider normal market conditions and are different from those gaps calculated for estimating the liquidity coverage ratio, since the last include stress factors for both inflows and outflows.

1

(Continued)

[1] Depending on the nature of the limits, these are monitored on a daily basis, weekly or monthly.

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For measuring liquidity risk, the cumulative liquidity gaps at December 31, 2020 and the average of the same year were as follows:

	December 2020[2]	**Average position**
30-day cumulative gap (MXN+UDIs + USD)	$ (2,123)	19,134
Liquid assets (under CCL metric)	102,358	78,190

The accumulated liquidity gaps imply contractual maturities, including hedging derivative positions. Additionally, liquidity risk exposures are within the approved limits.

As can be seen in the previous table, it is highlighted that the Bank has maintained a solid liquidity position in the face of the health contingency due to COVID-19, with an average CCL during 2020 of 155%, remaining above 100%; as well as a large reserve of liquid assets.

Additionally, the Bank's collegiate bodies hold periodic sessions, in which decisions related to the identification, management and mitigation of the liquidity risk derived from the crisis are evaluated and made.

On the other hand, the interest rate risk derive from the uncertainty in earnings and / or value of the portfolio as a result of changes in interest rates, and occurs when there are mismatches (gaps) in the review of assets and liabilities with contractual maturity or subject to rate revision within a specified period, or else, when there are different reference rates for assets and liabilities. This risk appears as a result of the Bank's funding, placement and investment activities and materializes in the event of a change in interest rates as a variation in the financial margin.

For the measurement of interest rate risk, it is used indicators such as sensitivity of economic value and margin sensitivity. For the calculation of those indicators it is used the repricing gaps, built based on reference rates of assets and liabilities. In the case of fixed rate positions the indicators are modeled according to contractual amortizations and maturities, while positions referenced to a floating rate are modeled according to their next repricing date. The methodology for calculating the indicators considered assumptions of stability of demand deposits and prepaid mortgages. The first consists of an analysis of harvests in order to evaluate the permanence of the deposits while the second considers segmentation by age of the credit in order to assign a prepayment rate.

Both the sensitivity of Economic Value and the margin sensitivity contemplate an impact of ± 100 base points on interest rates and considers the maximum loss expected by stage. This measurement is carried out on a weekly basis and is reported to the members of the Assets and Liabilities Committee, the Risk Committee and the Board of Directors in their respective sessions.

(Continued)

[2] Previous figures to December 2020.

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The sensitivity of the Economic Value incorporates the impact of change in interest rates on total expected cash flows in a 30-year window and provides a measure of long-term impact of these variations, while the time window to estimate margin sensitivity is 12 months.

The estimated Economic Value and Margin Sensitivity at the end of December and on average for 2020 and 2019, is as follows:

	2020		2019	
	December	**Average**	**December**	**Average**
Economic value (+100pbs)	$ (979)	(976)	(1,026)	(407)
Margin sensitivity (+100pbs)	651	574	469	56

Treatment for securities available for sale

Below is the valued position for the Bank available for sale investments at month December 2020 and 2020 average:

	2020[1]	
	December	**Average**
Bank	$ 18,577	17,216
Corporate	510	477
Government	73,349	39,423
Total	$ 92,436	57,116

1/ Includes direct sales and repurchase agreements.

Available-for-sale Securities, as being integral part of the balance sheet management for the Bank, are monitored under the sensitivity measurements already explained (Economic Value and margin sensitivity) and therefore are excluded in the VaR calculation.

(Continued)

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Below is a summary of the derivatives for hedging interest rate and exchange rate risk at the end of December 2020, these positions are excluded from the VaR calculation because their purpose is to hedge the structural balance of the Bank and the risk factor sensitivity is measured within the Economic Value and Margin Sensitivity of the Bank.

Strategy	December 2020 Notional	December 2019 Notional
Interest rate swaps paid at fixed rate (cash flows)	**$ 30,425**	**$ 23,175**
0y - 3y	17,075	14,915
3y - 5y	8,100	5,260
5y - 10y	5,250	3,000
Interest rate swaps paid at fixed rate (fair value)	**13,890**	**18,883**
0y - 3y	6,846	6,462
3y - 5y	5,856	10,224
5y - 10y	1,188	2,197
Interest rate swaps paid at fixed rate (fair value in USD)	**341**	**186**
0y - 3y	135	19
3y - 5y	195	155
5y - 10y	11	12
CCIRS paid at fixed rate (fair value in USD)	**135**	**44**
0y - 3y	40	10
3y - 5y	5	34
5y – 10y	90	-

Bank's rating downgrade-

As a conservative measure and as a way to be prepared for a possible increase in liquidity requirements as a result of a possible downgrade in the Bank's rating (this associated with the fact that a downgrade in the Bank's rating would trigger an increase in the collateral required in derivative transactions) , the risk management group periodically performs the impact that this scenario would have and the consequences on liquidity and liquid assets measures. The impact of the downgrade in the Bank's rating in 3 levels for the end of December 2020 and the average for 2020 were $ 1,486 and $ 1,673, respectively.

Generic description of valuation techniques

Derivative financial instruments are valued at fair value, in accordance with the provisions of Accounting Criterion B-5, Derivatives and hedging operations issued by the Commission.

The evaluation methodology for positions for trading purposes is carried out in (a) organized markets where the valuation is made at the market price in question, prices are provided by the price provider contracted by the Bank and (b) markets OTC in which the present value of the estimated future flows is obtained.

In all cases, the Bank carries out the valuations of its positions and recording the value obtained.
Regarding hedging positions, which seek to hedge the evolution of the financial margin of their structural portfolios exposed to adverse movements in interest rates, they are classified as such when they meet the following conditions:

a.- The hedging relationship is designated and documented in its initial moment with an individual file, setting its objective and strategy.

b.- The hedge is effective to offset variations in fair value or cash flows attributed to the hedged risk, consistent with the risk management initially documented.

On the other hand, it is required to demonstrate that the coverage effectively fulfills its objective. This requirement of effectiveness assumes that the coverage must meet a deviation range between 80% and 125%. To demonstrate the effectiveness of the hedges, it is necessary to meet two tests: (1) the prospective test to show that the hedge remains within the acceptable deviation range and (2) the retrospective test that is performed in the past to the date of its constitution up to the current moment and that said coverage is within the permitted range.

As of December 31, 2020, the fair value and cash flow hedges are effective and within the allowed deviation range.

(Continued)

(c) Credit risk-

Potential loss due to default by a borrower or counterparty in transactions carried out by the Bank in loan portfolio, securities portfolio, transactions in derivatives, etc.

The Bank's credit risk management is based on the application of well-defined strategies for controlling this type of risk, which include the centralization of credit processes, the diversification of the portfolio, credit analysis, close monitoring and a credit risk rating model, this credit risk management incorporates financial instruments.

The Bank has two different levels of credit resolution: the Board of Directors and joint powers of the Credit department. Each level is defined depending on the amount of the transaction, risk rating of the borrower, the type of borrower and the purpose for which the funds will be used.

For the management of credit risk, the information is extracted from the various applications and systems available to the Bank. It is also through specialized systems where estimates are made, such as the expected loss, unexpected and potential future exposure for the counterparty credit risk.

In the case of the commercial loans, business areas continually evaluate the financial position of each client, by exhaustively reviewing and analyzing the risk of each loan at least once a year. These reviews consider the global credit risk, including operations with financial instruments and derivatives. Complementary reviews are conducted more frequently in the case of identified risks.

For the case of mortgage and consumer portfolio, there are also policies and procedures established to manage the authorization processes of new credits and monitor the credit quality of the different credit portfolios.

Credit risk concentrations - The Bank has implemented policies and procedures to maintain a sound and diversified portfolio with a prudent and controlled risk. Among such policies are the setting of credit risk exposure limits, considering business unit, currency, term, sector, etc. The limits are authorized annually to the Risk Committee and/or the Board of Directors; their behavior is monitored and reported to the Risk Committee on a monthly basis and to the Board of Directors every quarter, in its case.

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Methodology to identify, quantify, manage and control credit risk - The process to set exposure limits for each type of portfolio subject to credit risk contemplates the analysis of the information and identification of the risks inherent to each borrower, documented policies based on an authorization process and ongoing review. All credit exposures including financial instruments and derivative, are monitored by the UAIR; the monitoring process considers informing the Risk Committee and the Board of Directors of the usage of specific limits, the excesses observed and the strategies implemented to restore parameters. Also, the Board delegates to the Risk Committee the power to authorize limits and updates methodologies for managing credit and counterparty risk.

Methodology used to determine allowances for loan losses - The Bank uses a credit risk classification system approved at the institutional level for commercial loans portfolio and score models and/or metrics of performance follow up for retail loans portfolio. Also, it has processes and systems that allow portfolio classification by risk level and estimating reserves in accordance with regulatory models from the CNVB.

Commercial loans

The Bank applies the Standard Models determined by the CNBV for the entire portfolio; at December 31, 2020 the portfolio is comprised as follows:

Group	Appendix CUB	% Total Portfolio
States and Municipalities	Appendix 18	1.79%
Investment Projects with own source of payment	Appendix 19	1.78%
Financial Sector Entities	Appendix 20	7.38%
Corporations and Individuals with business activities with income or sales less than 14MM UDIS *	Appendix 21	17.06%
Corporations and Individuals with business activities with income or sales greater than 14MM UDIS	Appendix 22	71.99%

** It includes trustees who act under trusts and "structured" loan schemes with modification of net worth that allow for the individual assessment of the related risk.*

The Bank uses the following Rating Agencies in the standard method: S&P, MOODY'S, FITCH, HR RATINGS y VERUM, based on Appendix 1-B of the CNBV "Mapping of rating and degrees of risk".

The grade of rating agencies is used by the Bank to Calculation of Probability of Default of clients:

- States and Municipalities
- Admissibility of guarantors with a risk level of 1 and/or 2.
- Clients located abroad, when they have a rating from a global scale agency, long term, risk level 1 and/or 2 and have no information of payment experience within the domestic Credit Information Companies.

Allowance for commercial loans is based on the individual assessment of the credit risk of debtors and their rating, in compliance with the general provisions. (standard methodology).

Except to rate portfolio secured by or owned by the Federal Government, Bank of México and the Mexican Bank Savings Protection Institute or IPAB, in accordance with the Rule for rating the Loan Portfolio of Multiple Banking Institutions.

Credit risk hedging management and recognition process. The Bank has policies implemented for the evaluation of guarantees, which implies the review of each one of the elements and risks related, depending on the type, considering both the guarantee policies and those corresponding to the analysis and evaluation of credit. For which the Bank applies controls on the assessment of the guarantor / liable party, identifying the detail of the corporate structure and any significant aspect of subordination affecting the support provided.

The credit rating of the guarantor or liable party must be determined continuously and consistently during the term of the loan.

Control mechanisms for rating systems, including an analysis of independence, accountability and evaluation. The Bank has several application, used to control rating systems and the proper and complete record of the characteristics and requirements of each guarantee are described, defined in the institutional guarantee catalog, as well as credit application and authorization processes.

The referred systems classifies the portfolios and rates credits under the standard rating methodologies determined by the CNBV. With regard to the allowances for loan losses for borrowers related to consumer and mortgage portfolios, in addition to the commercial loan portfolio, the Bank uses the regulatory methodologies published in the CUB, based on the calculation of the Expected Loss for each of the loan portfolios using the parameters of Probability of Default (PD), Loss Given Default (LGD) and Exposure at Default (ED) are based on specific information and characteristics of the assessed borrowers and loans.

(Continued)

Special Accounting Criteria for the SARS-CoV2 virus support program (COVID-19)

With the objective of mitigating the negative economic effects derived from the contingency caused by the SARS-CoV2 virus (COVID-19), based on official letter P285 / 2020 of the Banking Commission, expressly notified to the Bank by official letter number 141-5 / 2046 / 2020, a support scheme was issued for borrowers whose source of payment was affected by this contingency. The support consisted of the credit portfolio of clients affected by this pandemic being considered for accounting as current, complying with the special criteria established by the Banking Commission. Based on the CNBV official letter P325 / 2020 issued on June 23, 2020, it notified the extension for an additional month to the scheme, that is, the procedures for the restructuring or renewal of each of the credits to adhere to the program, had to be completed by July 31, 2020.

Support plan for commercial portfolio loans. The support program allowed borrowers to be granted a partial or total deferral of principal and / or interest payments for up to 6 months. The Bank determined the general conditions of the program in support of its clients, reported it to the Banking Commission and reported month by month the loans benefited from it. The program ended on July 31, 2020, with the maximum deferral being on December 31, 2020, therefore at the end of December 2020 the application of the program for commercial portfolio concluded.

Support plan for consumer loans and small businesses. The Bank developed a customer assistance plan, which consisted of implementing payment deferral up to a maximum of 6 months through the acceptance approach for customers who cannot maintain future payments due to the loss / reduction of income caused by COVID-19:

Deferment conditions.

- The payment deferral is up to a maximum of 6 months.
- These clients will not be marked as restructured for reporting purposes to the credit reporting company.
- There will be no capitalization of interest.

Client eligibility.

- Client in the "Valid Accounting" stage based on the letters P285 / 2020 and P325 / 2020 of the Banking Commission.
- National coverage.
- Applies to all Consumer and Small Business products.

Constitution of additional reserves due to the SARS-CoV2 virus (COVID-19) health emergency

Considering the health emergency due to COVID-19 that is occurring not only in Mexico but also worldwide and that affects the economic and financial environment, as of December 2020, the Bank has established additional reserves for $3,750 to cover incremental risks that are not currently found provided for in the different credit portfolio rating methodologies.

The aforementioned incremental risks are based on the impact on the country's macroeconomic and financial picture, which in turn could impact the credit quality and payment capacity of borrowers from the Bank's different portfolios, that is, both consumer portfolios, as of the mortgage and commercial portfolio.

Therefore, the additional reserves were constituted without initial direct allocation for any portfolio, so they are generic reserves that will be applied according to the particular needs of each portfolio.

The process developed by the Bank to calculate the additional reserves includes the analysis and the effect of significant variables such as: sectors of the economy, macroeconomic projections and characteristics of the portfolios.

Methodological information

The measurement and monitoring of the credit risk is also based on an expected and unexpected loss model carried out in a specialized, internal, robust and institutional use tool.

- The expected loss represents the amount that the Bank expects to lose during the next twelve months due to defaults given the characteristics of its portfolios. It is equals the result of multiplying the exposure at default (ED), the probability of default (PD) and the loss given default (LGD) of credit exposures.

- The unexpected loss is a measure of dispersion around the expected loss. Represents the economic capital necessary to keep the Bank solvent in the event of a large adverse event that impacts credit portfolios.

  Additionally, tests are carried out under extreme conditions to determine its impact on the expected and unexpected loss of the portfolio.

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As of December 31, 2020 and 2019 and in average for the fourth quarter of 2019, the expected and unexpected loss over the Bank's total portfolio, was as follows:

Metrics [1]	**December 2020**	**Average Q4 2020**	**December 2019**	**Average Q4 2019**
Expected loss	$ 5,362	5,483	5,023	4,747
Non expected loss	$ 22,081	22,538	21,836	21,352

1/ Excludes past due portfolio.

<u>*Exposure of the loan portfolio by type of portfolio*</u> [3] As of December 31, 2020 and 2019 and in average for the fourth quarter of 2020, the exposure of the loan portfolio corresponds to the following:

	2020		**2019**	
Total exposure (current more past due) loan portfolio	**December**	**Fourth quarter average**	**December**	**Fourth quarter average**
Mortgage loans	$151,493	150,648	$137,345	135,584
Auto loans	23,313	23,606	25,627	25,433
Non-revolving personal loans[1]	4,890	4,871	5,238	5,233
Revolving personal loans[2]	13,359	13,794	15,639	15,818
Commercial loans[3]	247,386	249,558	256,237	252,454
Total [4]	**$440,441**	**442,477**	**$440,086**	**434,522**

1/ Incorporates non-revolving personal loans (payroll and open market), Scotianline (SL) and credit card (TC) restructurings.
2/ Includes SL and TC (without restructuring).
3/ Includes loans from Commercial portfolio, States and Municipalities, Federal Government, Investment Projects with own payment sources, Financial Institutions, Credit Letters, PyME and Konfio portfolio.
4/ Mortgages + Auto loans + Non-revolving consumer loans + SL + TC + Commercial Portfolio.

(Continued)

[3] For the purposes of this document, both the balance of Scotia Line corresponding to restructuring ($193) and the balance corresponding to restructuring of Credit Card ($509) are presented in the Non-Revolving Personal Loans portfolio. Exposures associated with the portfolios HITO (mortgage portfolio originated by INFONAVIT but funded by the Bank) and KONFIO (acquired SME loans) are incorporated.

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Risk Parameters (PD, LGD and ED) of the credit portfolio (December 31, 2020)

Portfolio	Exposure to default (ED)[1]	Probability of default (PD)[2]	Loss given default (LGD)[2]
Mortgage loans	$ 140,993	1.74%	18.72%
Infonavit (HITO)[5]	5,217	7.42%	24.73%
Non-revolving consumer loans	26,765	4.33%	71.79%
Scotia Line (Revolving)	6,200	10.23%	72.51%
Credit card	21,489	10.09%	73.16%
Commercial Portfolio[3]	248,456	2.52%	43.65%
Investment Projects[4]	4,025	1.16%	45.00%

1/ Determined under regulatory methodology. (Exclude nonperforming loans, include PyME and Konfio Portfolio).
2/ Weighted risk parameter from exposure to default. (Exclude nonperforming loans).
3/ Excludes Investment Projects.
4/ PI determined implicitly upon considering reserve determined under regulatory methodology between SP (45%).
5/ Corresponds to HITO portfolio: mortgage portfolio originated by INFONAVIT but funded by the Bank.

Credit risk management information for the commercial portfolio

The total amount of gross exposures with credit risk as of December 31, 2020, broken down by the main types of credit portfolio is made up as shown in the following sheet.

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Portfolio Total Exposures (Segment)	**Exposures (disposed amount) December 2020**
Government	$ 5,034
Corporate Baking	147,383
Enterprise Banking	92,524
Small and Medium-sized entities (PyME for its acronym in Spanish)	2,103
Consumer loans (Retail)	342
Total	**$ 247,386**

Note: It includes letters of credit.

Distribution of exposures by economic sector

The distribution of exposures by economic sector broken down by major types of exposures, including the list of current, past-due and nonperforming loans, preventive reserves for credit risks is summarized as follows:

Distribution of exposures by economic sector, including, nonperforming loans, past-due loans and allowance
(at December 31, 2020)

Sector industrial	**Loan portfolio**		**Nonperforming**			**Total exposure**	**Allowance [1]**	**Variation allowance vs previous quarter (September 2020)**	**Average of days Past-due**
	Current loans	**Past-due loans**	**Current loans**	**Past-due loans**	**Opening balance**				
Financial institutions	$ 17,978	-	-	-	-	17,978	87	1	6
Consumer	28,402	52	111	307	1,387	28,872	611	(6)	159
Financial Intermediaries and Investment	16,641	-	35	99	374	16,775	283	(39)	407
Food and beverages	25,354	12	14	868	1,221	26,248	951	(169)	496
Oil & Gas	16,032	4	-	21	20	16,057	244	(30)	265
Other Sectors	136,023	230	1,944	3,259	12,629	141,456	3,770	(229)	313
Total	**$240,430**	**298**	**2,104**	**4,554**	**15,631**	**247,386**	**5,946**	**(472)**	**1,646**

1/ Does not include additional allowance.

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Distribution of exposures by region

The geographical distribution by region, including the list of the current, past-due and nonperforming loans, preventive reserves for credit risks are shown below:

Geographical distribution by region of commercial loans
(At December 31, 2020)

Region[2]	Loan portfolio		Nonperforming		Total exposure December 2020	Allowance[1]
	Current	Past-due	Current	Past-due		
Central	$ 19,160	-	293	583	20,036	620
Metropolitan	173,769	150	628	1,083	175,630	2,720
North	31,891	4	743	1,266	33,904	1,143
South	13,286	24	441	1,622	15,373	1,353
Total	**$ 238,106**	**178**	**2,105**	**4,554**	**244,943**	**5,836**

1/ Not included additional allowances.
2/ Not included total Exposure of Pyme for $2,103, or Consumer (Retail) for $342.

Breakdown of the current and past due portfolio as December 2020 by remaining term is detailed below:

Current and Past Due Portfolio by remaining term - Commercial Portfolio
(At December 31, 2020)

Term	Current	Past-due	Total exposure
Past-due loans	$ -	4 852	4,852
Up to 1 year	114,910	-	114,910
1 to 2 years	25,327	-	25,327
2 to 3 years	28,070	-	28,070
3 to 4 years	31,064	-	31,064
4 to 5 years	25,610	-	25,610
Over 5 years	17,553	-	17,553
Total	**$ 242,534**	**4,852**	**247,386**

(Continued)

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List of credit risk allowances

The list of credit risk allowances classified according to Article 129 is as follows as of December 2020:

Score	Allowance[1]
A1	$ 880
A2	618
B1	377
B2	70
B3	337
C1	115
C2	34
D	1,062
E	2,453
Total	**$ 5,946**

1/ Additional reserves are not included.

The reconciliation of the changes in preventive reserves for loans that are troubled as December 2020 is detailed below:

Allowance for loan losses – **Non-performing loans Commercial Portfolio** *(at December 31, 2020)*	**Amount**
Beginning balance of Allowance September 2020	**$ 6,525**
Increase in provision	-
Movements in Reserves by:	(476)
Exchange rate fluctuations	(102)
Creation _ Release by Rating	(53)
Write-offs, Dations and partial write-offs	(321)
Foreclosure	-
Final balance of allowance December 2020	**$ 6,049**
Loan recovery	73

* Includes additional allowance (past due interest and other).

(Continued)

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Financial Information of the Retail Loan Portfolio

For the purposes of this document, the treatment within the credit portfolio tables of the balance of Scotialine for $193 and credit cards for $509 corresponding to restructurings is included in the portfolio of personal loans, as required by the regulation.

In the following tables, the non-revolving portfolio consists of: payroll credits, auto loans, personal loans, overdrafts, credit card and Scotialine restructures (the total amount of Scotialine considering restructurings at the close of December 31, 2020, is $3,318).

Geographical distribution of the exhibitions by the main states

The geographical distribution of the exposures in the main states and main exposures as of December 31, 2020, are broken down as follows:

Financial information by geographical distribution of the loan portfolio *(At December 31, 2020)*	**Mortgage loan portfolio** [1]	**Non revolving loan portfolio** [2]	**Revolving loan portfolio**	**Total**
Mexico City	$ 79,126	24,336	3,074	106,536
State of Mexico	11,706	266	1,660	13,632
Jalisco	9,624	310	926	10,860
Nuevo León	7,675	325	796	8,796
Querétaro	6,895	101	235	7,231
Chihuahua	3,604	200	368	4,172
Coahuila de Zaragoza	3,643	278	504	4,425
Guanajuato	2,902	103	379	3,384
Veracruz de Ignacio de la Llave	2,778	202	532	3,512
Puebla	2,509	174	399	3,082
Otros	21,031	1,908	4,486	27,425
Total	**$ 151,493**	**28,203**	**13,359**	**193,055**

[1] *Includes the portfolio corresponding to FOVI loans.*
[2] *Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructure.*

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Distribution of exposure by product

Distribution of exposure by product at December 31, 2020, is as follows:

Loan portfolio *(at December 31, 2020)*	**Pesos**	**Dollars**	**Total**
Mortgage Loans [1]	$ 151,397	96	151,493
Non-revolving loan portfolio [2]	28,203	-	28,203
Revolving loan portfolio	13,359	-	13,359

[1] Includes the portfolio corresponding to FOVI loans.
[2] Includes Payroll Credit loans, Auto loans, Personal loans, Fairmont, Overdrafts, Restructures Scotiaflex, Personal.

Current and past due loan portfolio by remaining term

Financial Information by remaining term of the Retail Portfolio - Current *(Average term)*	**Months**	**Years**
Mortgage portfolio [1]	173	14
Non-revolving loans [2]	30	2
Revolving loans	-	-

[1] Includes the portfolio corresponding to FOVI loans.
[2] Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.

Financial Information by remaining term of the Retail Portfolio - Past Due *(Average term)*	**Months**	**Years**
Mortgage portfolio [1]	147	12
Non-revolving loans [2]	28	2
Revolving loans	-	-

[1] Includes the portfolio corresponding to FOVI loans.
[2] Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.

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Financial information for total retail portfolio by remaining term *(Average term)*	**Months**	**Years**
Mortgage portfolio [1]	173	14
Non-revolving loans [2]	30	2
Revolving loans	-	-

[1] *Includes the portfolio corresponding to FOVI loans.*
[2]*Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.*

Exposures distribution of the current and past due portfolio by product

Financial information retail portfolio status *(at December 31, 2020)*	**Current**	**Past-due**	**Total**
Mortgage portfolio [1]	$ 146,210	5,283	151,493
Non-revolving loans [2]	26,765	1,438	28,203
Revolving loans	12,271	1,088	13,359

[1] *Includes the portfolio corresponding to FOVI loans.*
[2] *Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.*

Allowance for loan losses classified under Article 129

Allowance for loan losses by degree of risk of the Credit Portfolio (at December 31, 2020)	**Mortgage loans [1]**	**Non-revolving loans [2]**	**Revolving loans**	**Total**
A-1	$ 240	112	373	725
A-2	15	37	206	258
B-1	13	49	81	143
B-2	51	49	48	148
B-3	46	22	52	120
C-1	76	34	118	228
C-2	224	51	214	489
D	847	99	1,127	2,073
E	858	1,468	738	3,064
Total	**$ 2,370**	**1,921**	**2,957**	**7,248**

[1] *Exclude the portfolio corresponding to FOVI loans, $16*
[2] *Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.*

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Variation in allowance for loan losses and impaired loans during the period

Variation of allowance for Retail loan losses	December 2019	December 2020	Variation
Mortgage portfolio [1]	$ 1,609	2,370	761
Non-revolving loans [2]	1,379	1,921	542
Revolving loans	2,593	2,957	364

[1] *Exclude the portfolio corresponding to FOVI loans, $16*
[2] *Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.*

Non-performing loans broken down by significant states including, the amounts of the preventive reserves for credit risks related to each geographic area [3]

Financial information by geographical distribution of the non-performing loans * *(at December 31, 2020)*	**Mortgage portfolio [1]**		**Non-revolving loans [2]**		**Revolving loans**	
	Balance	**Allowance**	**Balance**	**Allowance**	**Balance**	**Allowance**
Mexico City	$ 2,153	756	1,127	846	265	192
Jalisco	379	130	24	18	70	50
State of Mexico	422	117	49	38	127	94
Veracruz de Ignacio de la Llave	237	88	15	11	48	35
Nuevo León	232	60	20	15	45	32
Puebla	155	54	16	12	42	31
Tamaulipas	101	39	14	11	39	29
Querétaro	172	54	8	6	34	24
Coahuila de Zaragoza	150	47	14	11	38	28
Sinaloa	127	48	9	7	25	18
Others	1,155	370	142	109	356	260
Total	$ 5,283	1,763	1,438	1,084	1,089	793

[1] *Exclude the portfolio corresponding to FOVI loans, $16.*
[2] *Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.*
** Note: Non-performing loans portfolio is equal to the past due portfolio.*

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Reconciliation of changes in allowance for loan losses to non-performing loans [3]

Variations in allowance for non-performing loans *	Mortgage Portfolio [1]	Non-revolving loans [2]	Revolving loans
Allowance at September 30, 2020	$ 1,516	550	428
Releases [3]	(142)	(250)	(242)
Transfer from current to past-due portfolio	69	127	292
Transfer from past-due to current portfolio	(81)	(50)	(30)
Decreases in the balance of reserves (includes write-offs and debt forgiveness)	(24)	(12)	(11)
Increases in the balance of reserves	425	719	356
Allowance at December 31, 2020	$ 1,763	1,084	793

[1] Includes the portfolio corresponding to FOVI loans and the portfolio of loans purchased from securitized loans.
[2] Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.
[3] All credits that in the quarter no longer appeared for reasons like changes of status on the credit card, pay-offs, etc.
** Non-performing loans equal past-due loans.*

Variations in allowance for non-performing loans *	Mortgage Portfolio [1]	Non-revolving loans [2]	Revolving loans
Allowance at December 31, 2019	$ 1,131	738	732
Releases [3]	(340)	(633)	(705)
Transfer from current to past-due portfolio	63	32	78
Transfer from past-due to current portfolio	(125)	(53)	(19)
Decreases in the balance of reserves (includes write-offs and debt forgiveness)	(10)	(8)	(1)
Increases in the balance of reserves	1,044	1,008	708
Allowance at December 31, 2020	$ 1,763	1,084	793

[1] Includes the portfolio corresponding to FOVI loans and the portfolio of loans purchased from securitized loans.
[2] Includes Payroll loans, Auto loans, Personal loans, Fairmont, Overdrafts, Scotialine restructures, Personal.
[3] All credits that in the quarter no longer appeared for reasons like changes of status on the credit card, pay-offs, etc.
** Non-performing loans equal past-due loans.*

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Credit risk mitigation techniques

The Bank has policies and processes that allow it to perform a valuation of guarantees. In general, it can be considered that there are no restrictions regarding the acceptance of guarantees. However, prior to acceptance, the impacts on profitability need to be assessed and determine whether it is feasible for the guarantee to be used as a mitigating factor in regulatory calculations of allowance for loan losses and capital requirements|.

Most of the concentration of guarantees the Bank has to reduce credit risk, is in the real non-financial guarantees.

As December 31, 2020 the coverage of the guarantees reported by the Bank in standard and intern methodology, which are applicable to commercial loans portfolio is shown below:

Amount of the guarantee [1]	
Coverage	**Standard Methodology**
Eligible financial collateral	$ 3,152
Eligible non-financial collateral	31,978
Personal guarantees	1,314

[1]*Amounts correspond to the total value of guarantees.*

The Bank does not have credit derivatives operations at closing of December 31, 2020.

Policies to ensure real guarantees and establish credit reserves

The guarantees covering loans, depending on their type and characteristics they can contribute to improve the level of credit risk and consequently the amount of required reserves. For these purposes two types of guarantees are considered: personal and real.

Guarantees used to improve the credit rating in addition to the specific requirements for the type (personal or real) in general must cover the following:

- The guarantee is granted and incorporated in the form and terms established in the applicable legal provisions and internal policies of the Bank.

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- When a loan is covered by real and personal guarantees: If the real guarantee is granted simultaneously by the same personal guarantor, only one of them can improve the score.
- In syndicated loans with other Credit Institutions, the Bank may agree on the following rights in the corresponding credit agreement: First in order to collect on the guarantee; or the same degree of priority in the order to collect as the other participants, in cases where the guarantee is allocated proportionally among all Institutions involved in the credit.

Credit Risk of financial instruments

Financial situation of each client is evaluated periodically, and at least once a year an exhausting review and risk analysis is performed. These reviews consider the overall credit risk, including financial transactions, derivative instruments and currency transactions.

Credit risk in investment securities - Following is a summary of exposures, credit quality and concentration by risk level of investment securities for the Bank as of December, 31 2020 and 2019:

Financial instrument rating [1]		Securities held to maturity	Securities available for sale	Trading securities [5]	Total for risk	% Concentration
mxAAA[2]	$	5,048	77,880	-	82,928	85.07%
mxAA+[2]		-	34	-	34	0.03%
AA+[3]		-	299	-	299	0.31%
A-[3]		-	4,633	-	4,633	4.75%
BBB+[3]		-	1,901	-	1,901	1.95%
BBB[3]		-	7,689	-	7,689	7.89%
Without qualification [4]		-	-	-	-	0.00%
Total December 2020	**$**	**5,048**	**92,436**	**-**	**97,484**	**100%**
Concentration	**%**	**5.2%**	**94.8%**	**0.0%**	**100%**	
Total December 2019	**$**	**4,943**	**40,371**	**40,238**	**85,552**	**100%**
Concentration	**%**	**5.8%**	**47.2%**	**47.0%**	**100%**	

1/ Includes live and repurchases sales operations.
2/ Local S&P Ratings
3/ Global S&P Ratings
4/ Includes stocks and investment funds.
5/ It does not include compensation. For 2020, the valued amount of the sell positions is greater than that of the buy positions, so the net is negative. For disclosure purposes, amounts are displayed at 0.

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As of December 31, 2020 and on average during the fourth quarter of 2020, the expected loss on the exposure of the securities investment portfolio (without considering direct sales and value date sales) was 0.03% and 0.03%, respectively, while the unexpected loss was 0.73% and 0.79% respectively.

Credit risk in derivative transactions

In addition to the risk measures mentioned earlier for derivative transactions, the Bank quantifies its credit exposures in order to control the use of lines granted to its counterparties for the operation of derivative instruments. This control is carried out by calculating future potential exposure (PFE) at the counterparty level through specialized tools, incorporating mitigating risk elements such as netting agreements, collateral agreements and collateral. There are counterparty risk policies and monitoring of established limits that contemplate the process to be followed in the event of excesses occurring in them.

Following is presented the potential future exposure by counterparty credit risk and concentration by type of counterparty as of December 31, 2020 and 2019:

Type of counterparty	Potential future exposure	Concentration (%)
December 2020		
Financial institutions	$ 5,221	45%
Corporations	6,510	55%
Total maximum exposure	**$ 11,731**	**100%[1]**
December 2019		
Financial institutions	$ 3,917	55%
Corporations	3,227	45%
Total maximum exposure	**$ 7,144**	**100%**

1/ The three mayor exposures by counterparty represent 23% of the total amount.

Methodology for setting credit limits for counterparties and capital allocation

The Bank, by establishing operating policies, defines capital allocation based on business criteria and risk appetite, i.e., customer eligibility criteria and setting maximum exposure limits are defined through the Credit Committees, considering potential future exposure by counterparty as the main risk parameter, estimated according to the methodology approved by the Risk Committee.

It is important to say that before entering into any operation that involves credit risk, a review process of the debtors/counterparties is carried out to evaluate their risk profile and to determine the exposure limit to be accepted by each one.

(Continued)

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Once the limits are approved, they are monitored by the UAIR and reviewed annually by the Credit area or with more frequency in case any potential risk is detected or else the line of business requests it so.

The capital requirement for operations with derivatives is calculated under regulatory methodology, such is the case of the adjusted value for credit valuation or CVA for its acronym in English.

The Bank has the guidelines of BNS to identify the risk of adverse correlation during the credit authorization process for counterparty operations.

The following table shows the gross fair value, the compensation benefit and the offset exposure at December 31, 2020 and 2019.

Type of counterparty	Gross Fair Value *	Offset Exposure
December 2020		
Financial institutions	$ 11,968	$ 2,452
Corporations	4,620	4,519
Total	**16,588**	**6,971**
December 2019		
Financial institutions	$ 6,478	$ 1,690
Corporations	1,497	1,413
Total	**7,975**	**3,103**

* *It refers to the positive value of market valuation and also represents the current potential exposure*

Also, the deposit guarantees and/or values held by the Bank at December 31, 2020 and 2019 amount to $783 and $947, respectively.

Operational risk

The operational risk is a non-discretionary risk, which is defined as the potential loss resulting from internal controls failures or deficiencies, errors in transaction processing or storage or in data transmission as well as adverse administrative or legal resolutions, frauds or theft and includes, among other things, technological risk and legal risk.

The Bank, has implemented policies and procedures enabling them to have an appropriate operational risk management process, which are mentioned in the next page.

(Continued)

Policies for operational risk management

These policies are intended for establishing the principles and management framework to identify, measure, monitor, limit, control and disseminate the operational risks inherent in the day-to-day activities and to promote a risk management culture throughout all the Bank.

Operational Risk Assessment

The Bank has a structured methodology for assessing operational risk, which allows the Bank to identify, assess and mitigate the risk inherent in its processes and business activity, which is applied to the entire structure, the assessment is based on the identification of inherent operational risk, assessing the effectiveness of controls in such risks, on which is determined a level of residual risk from which actions are set to mitigate identified risks.

Manual for operational risk data gathering and classification

These policies define the requirements for reporting the information that supports the measuring processes, as well as the scope of the data gathering process, the functions and responsibilities of the business units for gathering and reporting loss data, as its specific characteristics.

During the period of January – December 2020, the Bank recognized operational risk losses of $449.4, and the operational risks at the end of December 2020, which if materialized will have a negative impact, amount to $192, ($91 correspond to operational risk and $101 to legal risk), the 100% of the exposure has been provisioned.

Operational risk tolerance levels

This is an operational loss management tool that enables each area to know the tolerance levels of losses applicable to each assumed loss event, and serves as an incentive for the improvement of the operational risk management process and the adoption of the necessary action to minimize the risk of future losses.

Key risk indicators (KRI)

This process allows the Bank to establish indicators from process variables, which behavior is related to the level of risk assumed. By tracking each indicator, trends are identified that allow for managing the indicator's values over time. Admissible thresholds are established for each of the selected indicators.

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Capital Calculation

The Bank uses the standard alternative method to determine its capital requirements for operational risk.

Estimate of legal risk losses

There is a methodology for estimating expected and unexpected legal risk losses through for estimating probable losses arising from an adverse outcome of trials in process. Such methodology is based on the loss experience of previous years that is used for determining the likelihood of loss associated with the ongoing legal issues through a statistical severity and occurrence analysis.

Technological risk

Technological risk is defined as the potential loss associated with damage, interruption, modification or failure resulting from the use of hardware, software, systems, applications, networks and any other cannel for transmitting information in rendering services to the customers of the Bank.

To manage technological risk, the Bank has the Technological Risk and Cybersecurity Management Policy that describes the policies and general principles to manage and monitor the risks associated with Information Technology and Cybersecurity.

The regular audits performed by an independent and skilled internal audit department include comprehensive reviews of the design, implementation and exploitation of the internal control systems in every business and support area, new products and systems and of the reliability and completeness of data processing operations.

(Continued)

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Appendix 5. Disclosure Form of the Liquidity Coverage Ratio (LCR)
Reporting period: September - December 2020
Table 1.1 Disclosure Form of the Liquidity Coverage Ratio [4]

		Unweighted amount (average)	**Weighted amount (average)**
	COMPUTABLE LIQUID ASSETS		
1	**Total Computable Liquid Assets**	**Non applicable**	**97,063.95**
	CASH OUTFLOWS		
2	**Non-guaranteed retail financing**	**139,676.28**	**10,504.15**
3	Stable financing	69,269.44	3,463.47
4	Less stable financing	70,406.84	7,040.68
5	**Wholesale financing not guaranteed**	**186,882.99**	**68,977.81**
6	Operational deposits	73,830.07	17,198.36
7	Non-operational deposits	108,553.86	47,280.39
8	Unsecured debt	4,499.06	4,499.06
9	**Guaranteed Wholesale Financing**	**No aplica**	**471.86**
10	**Additional requirements:**	**287,436.19**	**23,594.73**
11	Outflows related to financial derivative instruments and other guarantee requirements	11,360.39	4,352.68
12	Outflows related to losses on the financing of debt instruments	-	-
13	Credit lines and liquidity	276,075.80	19,242.05
14	**Other contractual financing obligations**	**33.43**	**33.43**
15	**Other contingent financing obligations**	**-**	**-**
16	**TOTAL CASH OUTFLOWS**	**No aplica**	**103,581.98**
	CASH INFLOWS		
17	**Guaranteed cash inflows**	**25,033.82**	**1,119.49**
18	**Cash inflows for unsecured transactions**	**39,571.54**	**25,525.83**
19	**Other cash inflows**	**14,095.77**	**14,095.77**
20	**TOTAL CASH INFLOWS**	**78,701.12**	**40,741.08**
21	**TOTAL COMPUTABLE LIQUID ASSETS**	**No aplica**	**97,063.95**
22	**TOTAL NET OF CASH OUTFLOWS**	**No aplica**	**62,851.14**
23	**LIQUIDITY COVERAGE RATIO**	**No aplica**	**155.11**[5]

(Continued)

[4] Appendix 5 of the general provisions on liquidity requirements for commercial banking institutions.
[5] Previous figures subject to review of the Central Bank.

(a) Calendar days comprised in the quarter that is being disclosed. 92 calendar days

(b) Main causes of the result of the Liquidity Coverage Ratio and the change on its main components.

- **During December 2020, the main changes that impacted the CCL are the following (considering a 30 day time window):**[6]

o Main Cash Outflows:

Outflows due to demand deposits of $38,912 and time deposits of $38,180, outflows derived from the Look Back Approach (considering the facilities issued by Bank of México) and the estimation related to the impact on liquidity due to the possible impairment of the institution's rating in 3 levels for $912 and $1,286, respectively, outflows by undrawn credit commitments for $19,441.

o Main Cash inflows:

Cash inflows for loan portfolios for $10,401, call money operations for $7,879 and maturity of securities with a rating lower than 2B for $12,969.

o Liquid assets:

Total liquid assets of $102,362 mainly concentrated in Level 1; $78,027 in debt securities level 1, $15,117 in monetary regulation deposits, deposits in BANXICO and TIIE active auctions, It is worth mentioning that said position does not include BREMS because they are reported as level 1 debt securities, additionally, the available cash for $6,208 and $3,009 in securities level 2A.

(c) Changes in the main components of the quarter being reported;

September 2020 – December 2020 (11%) The liquidity coverage ratio decreased 11% compared to september 2020, mainly due to:

- The Bank's total funding remained at the same level, however, weighted outflows increased by $6,401, due to an increase in resources from wholesale clients and a decrease in retail.
- In cash inflows, portfolios decreased by $7,649 and there is a decrease in inflows at 30 days by $5,302, compared to the previous quarter.
- Finally, liquid assets increased by $8,965.

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[6] Weighted cash outflows and entries for the next 30 days considering the defined factors in the Provisions on liquidity requirements for credit institutions.

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(d) *The change of the composition of eligible and computable liquid assets [7];*

Change of liquid assets Q4-2020

	October	November	December
Cash	5%	6%	6%
Deposits in Central Bank	21%	16%	15%
Level 1	70%	74%	76%
Level 2A	4%	4%	3%
Level 2B	-%	-%	-%
Total liquid assets weighted	**100%**	**100%**	**100%**

(e) *Concentration of financing sources;*

		2020	
Concentration of financing sources	***October***	***November***	***December***
DEPOSIT FUNDING			
Demand deposits	**42%**	**43%**	**43%**
Time deposits	**37%**	**36%**	**36%**
General public	32%	32%	33%
Money market	5%	4%	3%
Debt securities issued	**7%**	**7%**	**7%**
Global account of deposits without movements	**-%**	**-%**	**-%**
BANK AND OTHER BORROWINGS			
Due on demand	**-%**	**-%**	**-%**
Short-term	**6%**	**6%**	**7%**
Long-term	**8%**	**8%**	**7%**
Total	**100%**	**100%**	**100%**

(Continued)

[7] Computable liquid assets under the guidelines established by the Central Bank.

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(f) Exposures in derivative financial instruments and possible margin calls;

The Bank negotiates derivative products on behalf of its clients and takes positions on its own account, carries out transactions with derivative financial instruments, for hedging and/or trading purposes in accordance with established policies.

The general objectives of the derivative products that the Bank operates are the following:

- o Offer derivative financial instruments in the market, with a specific risk-performance profile, to meet the client's needs according to their risk profile.
- o Provide solutions to clients that allow them to fulfill their objectives of reducing, eliminating or modifying the risks assumed respecting the risk profile of each client.
- o Carry out negotiation with derivative products with the purpose of generating higher revenues.
- o Cover specific products or general risks, as well as optimize the management of funding.

Derivatives traded may be classified as trading, hedging or arbitrage.

The Bank has policies and manuals, with the guidelines and procedures related to the operation and the administration of derivatives. The applicable procedures for the monitoring and mitigation of the risks associated with the derivatives calculate future potential exposure, are the monitoring of the associated collateral, possible margin calls as a conservative measure and to be prepared for a possible increase in liquidity requirements as a result of a possible decline in the Bank's rating, the potential impact on collaterals is calculated periodically.

Potential Future Exposure (December 2020)	
With compensation agreement	$ 2,470
Without compensation agreement	9,261
Possible margin call (December 2020)	
Collateral in Transit	$ 39
Downgrade (December 2020)	
Downgrade 3 levels	$ 1,286

The Bank's exposure to derivative financial instruments at the closing of December 2020 is as follows:

Net Exposure Derivatives	**Closing Position**
Risk factor	
Interest rate	728,464
Exchange rate	69,575
Capital market	12,822
Total	**810,861**

(Continued)

(g) Foreign exchange mismatch;

The general policy is to fund the assets with the same currency in which they are granted.

(h) A description of the level of centralization of liquidity management and the interaction between the units of the group;

In the Group there is an area in charge of the liquidity management, Treasury Group, in whose responsibility it is to cover the excess and lack of liquidity of the institution, for which it receives information on a daily basis about the contractual flows that will take place in a current market day, as well as the expected short-term and medium-term liquidity expectations for the main products.

The different areas of the Bank that generate business must inform in advance at least 24-48 hours in the different committees (pipeline) or directly to the Group Treasury, its short, medium and long term strategy, in order to program its funding structure to meet those commitments.

(i) Outflows and entries cash flows that, if appropriate, are not captured in this framework, but which the Institution considers relevant because of its liquidity profile.

It is important to mention that for the calculation of the Liquidity Coverage Ratio, the cash flows of outflows and entries at the contractual level are recorded; however, the Bank daily calculates liquidity gaps considering not only the outflow and entry cash at the contractual level but also considers estimated flows, in addition it extends the schedule of flows to a period of more than 30 days, so that the Bank has the possibility to anticipate and take measures in order to meet the commitments after this period.

Likewise, the Institutions shall at least disclose the information corresponding to the immediately preceding last quarter disclosed, in accordance with the following:

I. Quantitative information:

(a) The concentration limits for the different groups of guarantees received and the main sources of financing;

Within the policies approved by the Bank in terms of liquidity, it is established that the Bank will have a low dependence on the wholesale market, as well as maintaining diversified sources of funding and a low concentration of resources in specific depositors. This diversification is not only made because of the funding sources, but also by timing and variety of products.

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In addition, the minimum credit quality of the guarantees received is also established. These guarantees may not be less than a level A credit rating.
In addition, the Bank establishes deposit concentration limits with the purpose of ensuring the diversification of its sources of funding among its relevant currencies.

Deposits concentration	
Concept	**Limit**
Deposits concentration (MXN)	4,500
Deposits concentration (USD)	100

On the other hand, the Bank monitors potential future exposure (PFE) at the counterparty level for the operation of derivative financial instruments and on the other hand the institution has credit limits to monitor exposure to counterparty credit risk.

Exposure to liquidity risk and financing needs are monitored taking into account possible legal, regulatory and operational limitations; for this, the Bank has a prudent policy of liquidity management risks; In addition, internal limits have been established for liquidity gaps and liquid assets. Liquidity mismatches are shown in the following section.

Exposures to liquidity risk are covered from a funding point of view with local counterparties; which is also in line with the established limits.

Currently, the LCR calculation incorporates positions of the Bank and its subsidiaries.

(b) *Integration of balance sheet transactions by maturity and resulting liquidity gaps, including transactions recorded in memorandum accounts.*

To have control over the mismatch generated by the nature of the balance between assets and liabilities, the Bank sets limits to its liquidity gaps in different time frames. The Bank also monitors the daily gaps during the next 360 days, in order to have a broader picture of the institution's obligations for more than 30 days; The gaps incorporate active and passive positions of the balance sheets as well as positions outside it. The results at the end of December 2020 and the average of the fourth quarter of 2020 are:

	Closing balance	**Average balance**	**Limit**
30-day cumulative gap (MXN+UDIs+USD)	$ 2,123	9,679	(18,000)
Liquidity Buffer (CCL metric)	$ 102,358	97,363	26,000

(Continued)

The Bank also monitors daily gaps during the next 253 days, in order to have a broader picture of the institution's obligations for more than 30 days.

II. Qualitative information

(a) The way in which liquidity risk is managed in the Institution, considering for that purpose the tolerance to such risk; structure and responsibilities for the management of liquidity risk; internal liquidity reports; the liquidity risk strategy and policies and practices across the business lines and with the Board of Directors;

One of the main objectives of the Bank is to generate value for its shareholders while maintaining the stability and solvency of the organization.

The principles of the Liquidity Risk Management process are:

- Ensure governance and supervision of liquidity risk, including clear guidelines of roles and responsibilities to ensure that monitoring, valuation, accounting, risk measurement, and risk management processes are independently conducted and reported.

- Identify, measure and manage the risk/return ratio, within the limits of tolerance and risk appetite established by the Board of Directors, ensuring that these activities are carried out in a prudent manner.

In the Group there is an area in charge of the liquidity management, Treasury Group, in whose responsibility it is to cover the excess and lack of liquidity of the institution, for which it receives information on a daily basis about the contractual flows that will take place in a current market day, as well as the expected short-term and medium-term liquidity expectations for the main products. On the other hand, the area of Liquidity Risk Management has the responsibility to ensure that the main liquidity indicators are within the approved limits and that are aligned with the risk appetite of the institution, for such purposes the area of Liquidity Risk Management produces periodic information regarding liquid assets and liquidity gaps; in case of any deviation, must notify to the Group Treasury and involved areas in order to correct any deviation that could impact the Bank's structural liquidity.

(Continued)

The internal liquidity reports as well as the policies in place with the purpose of the Integral Liquidity Risk Management are described in later sections.

(b) *Financing strategy, including diversification policies, and whether the financing strategy is centralized or decentralized;*

The funding strategy is determined by the Group Treasury of the institution but agreed and authorized by the Assets and Liabilities Committee. Where different areas of the Bank participate including business areas.

(c) *Liquidity risk mitigation techniques used by the Institution;*

The Bank monitors the liquidity risk through different metrics and reports aligned with the risk appetite which include:

- o LCR calculation (Liquidity Coverage Ratio)
- o NSFR calculation (Net Stable Financing Ratio)
- o Computation of liquid assets
- o Monitoring the concentration of Wholesale Funding Ratio
- o Monitoring Liquidity Gaps
- o Monitoring of Deposits Concentration
- o Monitoring of Bank Deposit
- o Monitoring the Investment Portfolio
- o Monitoring of assigned credits as collateral guarantee
- o Monitoring of the relationship between funding obtained from the market and obtained from customers (Wholesale Funding Ratio)
- o Liquidity Stress Testing
- o Liquidity Contingency Financing Plan
- o Periodic reports to the Assets and Liabilities Committee of the Bank.
- o Periodic reports to the Risk Committee
- o Reports to the Board of Directors
- o Policies and Manuals related to Liquidity Risk Management
- o Contingency Plan for Solvency and Liquidity Risks

In order to mitigate liquidity risk, the Bank has established prudent guidelines, policies and procedures, paying particular attention to:

- o Measurement, monitoring and forecasting of commitments involving cash flows for the major currencies managed by the Bank (MXP + UDIs and USD).
- o Seek an uniform distribution of cash flows, minimizing liquidity gaps between assets and liabilities, considering the potential impact of renewals, prepayments, withdrawals of deposits, origination of credit and non-payment of credits.
- o Maintain diversified funding sources.

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- o Establish correspondent and Bank borrowings programs to help maintain market access.
- o Implement and maintain programs for the issuance of liabilities, and portfolio discount with specialized funds.
- o Maintain operational capacity in the liquidation systems established by the Central Bank, considering for this the guarantee requirements and limits established for this purpose.
- o Maintain liquid assets reserves to meet operating needs and contingencies of liquidity needs.

The Liquidity Contingency Financing Plan incorporates the corrective actions that the institution would have to start in case of contingency.

(d) An explanation of how stress tests are used; and

In accordance with the current standard stipulated in Appendix12-B of Provisions applicable to Credit Institutions, which requires liquidity exercises in stress scenarios, the Bank periodically tests this in order to ascertain its ability to face adverse scenarios and be able to meet their short-term obligations based on a 30-day survival horizon.

These stress scenarios include, among others, the following assumptions:

- o Increase in the expected loss of credit portfolios
- o Increase in withdrawal of deposits
- o Disposal of lines of credit
- o Increase in the Bank's obligations due to degradation of the institution's rating.
- o Exit of the main depositors of the Bank
- o Loss of Market Value of the Institution's liquid assets.

The institution's liquidity stress tests contemplate different scenarios (i.e. idiosyncratic, systemic and combined) with 3 levels of severity each. The results of the stress tests are presented periodically to the collegiate bodies of the Bank.

Stress scenarios indicate an insight into liquidity gaps, liquid assets, and the institution's survival horizon, this information is critical for decision-making in order to maintain a solid position around liquid assets, as well as its short-term obligations in adverse scenarios. It is important to note that the institution has the Contingency Liquidity Financing Plan which incorporates the corrective actions that the Bank would have to put in place in case of contingency.

(e) A description of contingent financing plans.

Periodically, the Group reviews all aspects of liquidity for the management of potential risks. The Contingency Liquidity Financing Plan is an integral component of this review and provides a frame of reference for determining the actions to be taken in the a crisis event and to be able to reestablish the Bank's financial situation.

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The general objectives of the Contingency Financing Plan are:

- Identify potential threats that may seriously affect the liquidity of the Group and Subsidiaries.
- Adhere to the early warning systems described in the Capital and Liquidity Conservation Action Plan.
- Establish action plans to treat liquidity risks that the Group may face during the crisis period.
- Propose actions to ensure that the global Group's liquidity risk is within the tolerance limits approved by the Board of Directors.
- Ensure the availability of personnel, information and sources necessary in the crisis event to allow good decision-making.
- Ensure that information is provided to the Liquidity and Capital Management Committee opportunely.

In case of requiring additional liquidity to the ordinary, the Central Bank may grant financing through any of the following operations or combination of these: (i) simple guaranteed credit operations with monetary regulation deposits or deposits in Dollars that the Financial Group maintains in the Central Bank, or (ii) repurchase/resell agreements on eligible securities. This financing is subject to the procedure indicated in Circular 10/2015 of the Central Bank.

Considering the levels of the Liquidity Coverage Ratio presented during the fourth quarter of 2020, which were greater than 100%, and according to the Provision for credit institutions on liquidity requirements, the Bank during the 3 months of the fourth quarter of 2020, falls in Scenario I (i.e. Scenario I, when the Liquidity Coverage Ratio corresponding to each day of the previous month is at least 100 percent).

(26) Subsequent events-

During the month of January 2021, the Bank entered into a discount commercial portfolio acquisition agreement with an non-related financial institution; on the purchase date the portfolio was classified as current portfolio, the book value on the purchase date was $874. The amount paid for the transaction was $865, generating a profit of $9. The profit generated was recorded in the consolidated statement of income under the caption "Other operating income, net" for $5 and "Deferred credits and advance collections" for $4 that will be amortized as the collections of the acquired portfolio are made.

On January 19, 2021, the Bank signed a simple credit opening contract guaranteed with eligible assets trusted in a guarantee trust with Bank of México for $1,100, at an average rate of the interbank rate and for a term of 720 days.

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(27) Recently issued financial reporting standards-

The December 4, 2020 the Banking Commission issued a resolution on the entry into force of the Resolution published in the Official Journal of the Federation on March 13, 2020, regarding the FRS issued by the Mexican Board of Financial Reporting Standars (CINIF), and referred to in paragraph 3 of Criterion A-2 "Application of particular rules" of Annex 33, will enter into force on January 1, 2022.

The CINIF has issued the FRS listed below:

FRS B-17 "Determination of fair value"- FRS B-17 This establishes the valuation and disclosure standards in the determination of fair value, in initial and subsequent recognition, if the fair value is required or allowed by other specific FRS.

FRS C-3 "Accounts receivable"- Some of the primary changes presented are the following:

- Provides that accounts receivable based on a contract are deemed financial instruments, while some other accounts receivable, resulting of legal or tax provisions, may have certain characteristics of a financial instrument, such as bearing interest, but are not in themselves financial instruments.
- Provides that the allowance for doubtful trade receivables shall be recognized as revenue is earned, based on the expected credit losses, and the allowance shall be recorded as an expense, separately when significant, in the statement of income.
- Provides that, upon initial recognition, the time value of money shall be considered. Therefore, should the effect of the present value of the account receivable be significant in light of the term, an adjustment must be made taking into consideration such present value.
- Requires a reconciliation between the beginning and ending balances of the allowance for doubtful accounts for each period presented.

FRS C-9 "Provisions, Contingencies and Commitments" - Some of the primary aspects covered by this FRS include the following:

- The scope is narrowed by relocating the topic concerning accounting for financial liabilities to FRS C-19 "Financial instruments payable".
- The definition of "liability" is modified by eliminating the qualifier "virtually unavoidable" and including the term "probable".

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FRS C-15 "Impairment of long-lived assets"-. This FRS becomes effective for periods beginning January 1, 2022, and early application is allowed. It supersedes Bulletin C-15 "Impairment or disposal of long-lived assets". The initial-adoption accounting changes must be recognized based on the prospective method. The main changes presented are:

— Adds new examples of evidence to assess whether there is impairment and classifies it into internal or external sources of information and those applicable to investments in subsidiaries, associates or joint ventures.

— Changes the requirement to use a net sales price for the fair value, less costs of disposal to carry out impairment tests;

— Establishes the option of using estimates of future cash flows and a discount rate, in actual terms;

— Incorporates standards for the treatment of future cash flows in foreign currency in determining the recoverable amount;

— Modifies FRS C-8, Intangible Assets, to indicate that goodwill must be allocated at a level of a cash-generating unit (CGU) that is expected to benefit from the synergy of the business acquisition;

— Incorporates the recognition of goodwill impairment in two steps: i. first, by comparing the carrying amount of the CGU including goodwill with the recoverable amount, and if the latter is less, an impairment loss is generated; and ii. second, by having this loss affect goodwill first and foremost, even leaving it at zero, and later, if there is an excess loss to be allocated, distribute it pro rata among the other long-lived assets that are part of the CGU;

— Eliminates the calculation of impairment through the perpetual value of intangible assets with indefinite useful lives, by modifying the impairment test.

— Establishes the determination of impairment of corporate assets as follows: i. first, they are allocated to the CGU to which they belong fairly and consistently, ii. second, the carrying amount of the CGU, including corporate assets, is compared to the recoverable amount and if the latter is less, an impairment loss is generated, which is distributed pro rata among all long-lived assets that are part of the CGU, including corporate assets,

— Modifies the disclosures in accordance with the changes described above.

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FRS C-17 ***"Investment property"*-** This FRS becomes effective for periods starting as of January 1, 2021 with early application allowed. FRS C-17 eliminates the suppletory application of International Accounting Standard 40 (IAS 40) *"Investment property"*. Likewise, FRS C-17 repeals Circular 55, "Suppletory application of IAS 40". The effects of adoption should be recognized retrospectively. The primary changes are: 1) the definition of investment properties is adjusted to establish that these assets are held by an investor under a business model whose main intent is to gain through the value appreciation (capital appreciation) in the medium term for the sale thereof; 2) allows the valuation of investment properties at acquisition cost or fair value.

FRS C-16 "Impairment of financial instruments receivable"- FRS C-16. It establishes standards for the accounting recognition of impairment losses of all financial instruments receivable; it indicates when and how an expected impairment loss should be recognized and establishes the methodology for determination.

The primary changes arising from this FRS consist of determining when and how expected impairment losses on financial instruments receivable should be recognized, including:

- It establishes that impairment losses on financial instruments receivable should be recognized if the credit risk increases and thus it is concluded that a portion of future cash flows of the financial instruments receivable will not be recovered.

- It proposes recognizing the expected loss based on the entity's historical experience of credit losses, current conditions and reasonable and supportable forecasts of the various quantifiable future events that could affect the amount of future cash flows of the financial instruments receivable.

- With regard to interest-bearing financial instruments receivable, it establishes estimating how much of the financial instruments receivable amount is deemed recoverable and when, since the recoverable amount must be recorded at present value.

FRS C-19 "Financial instruments payable"- Some of the main points covered by this FRS include the following:

- It provides for the possibility of measuring, subsequent to their initial recognition, certain financial liabilities at fair value when certain conditions are fulfilled.

- Long-term liabilities are initially recognized at present value.

- In restructuring a liability, without the future cash flows for its settlement being substantially modified, the costs and commissions expensed in this process shall affect the amount of the liability and be amortized on a modified effective interest rate basis instead of directly affecting net income or loss.

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- It includes the provisions of IFRIC 19 "Extinguishing Financial Liabilities with Equity Instruments", which was not provided for by the existing standard.
- The effect of extinguishing a financial liability should be presented as financial income (loss) in the comprehensive statement of income.
- It introduces the concepts of amortized cost in valuing financial liabilities and of the effective interest method based on the effective interest rate.

FRS C-20 "SPPI Financing instruments receivable"- Some of the main aspects resulting from the adoption of this FRS are as follows:

- Classification of financial instruments within assets. To determine such classification, the concept of intention to acquire and hold financial instruments has been removed. Instead, the concept of business management model is adopted, either for obtaining a contractual yield, generating a contractual yield and selling in order to achieve certain strategic objectives, or generating earnings from the purchase and sale thereof, in order to classify them in accordance with the respective model..
- The valuation effect of investments in financial instruments is also focused on the business model.
- The reclassification of financial instruments is not permitted among receivables, strategic investments, and negotiable financial instruments, unless the entity changes its business model.
- An embedded derivative that modifies the cash flows of principal and interest is not separated from its host receivable financial instrument. The entire receivable financial instrument shall be measured at fair value, as if it were a negotiable financial instrument.

FRS D-1 "Revenue from contracts with customers"- Some of the primary changes are the following:

- The transfer of control as basis for the opportunity of revenue recognition is established.
- The identification of the obligations to be fulfilled in a contract is required.
- It indicates that the transaction amount between obligations to fulfill must be assigned based on independent sales prices.
- The concept "conditional account receivable" is introduced.
- The recognition of collection rights is required.
- Requirements and guidance on how to value the variable consideration and other aspects, upon valuing the income are established.

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FRS D-2 "Costs from contracts with customers"- Establishes rules for the accounting recognition of costs of sales of goods or provision of services

The primary change is the separation of the standard related to the recognition of revenues from contracts with customers, from the standard corresponding to the recognition of costs for contracts with customers. Additionally, it extends the scope of Bulletin D-7, referring exclusively to costs related to construction and manufacturing contracts for certain capital goods, to include costs related to all types of contracts with customers.

FRS D-5 "Leases"- Main changes included the following:

The accounting standard introduces a single model of recognition of leases by the lessee and requires the lessee to recognize the assets and liabilities of all leases with a duration of more than 12 months, unless the underlying asset is of low value. You are required to recognize a right-of-use asset that represents your right to use the underlying leased asset and a lease liability that represents your obligation to make lease payments.

The following aspects of the new model are considered to be the most significant and important changes for tenants:

- modification of the definition of leasing;
- removal of classification of operating or financial leases for a lessee, and the lessee recognizes a lease liability at the present value of the lease payments, an asset for right of use for the same amount;
- increase in lease assets and financial liabilities of a lessee, which implies changes in financial indicators related to the entity's assets and liabilities;
- changes for lessees the nature of the expenses related to said leases: lease expense now divided into depreciation / amortization expense and interest expense;
- modification in the presentation of cash flows related to operating leases;
- modifies the recognition of the gain or loss in leases of assets in return.

It is worth mentioning that these changes will take effect on January 1, 2022. The Bank is in the process of evaluating the impact.